

Idealpos 10 Build 1 - Update History

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Installation of Idealpos v10

Installation/Upgrade to Idealpos v10 and supported Windows versions

Licensing

A license for Idealpos v8/v9 will enable a free upgrade to Idealpos v10.

Any customers still running a version of Idealpos older than Idealpos v8 will need to purchase a license.

Contact Idealpos or your Idealpos Reseller to purchase/upgrade your license.

Installation

Existing Idealpos v8/v9 sites can upgrade to Idealpos v10 by running the Idealpos v10 Build installer (without running the v10 Framework).

New sites without Idealpos can install Idealpos v10 by running the v10 Framework followed by the Idealpos v10 Build.

Note that Idealpos v10 **requires Windows 8.1 or newer or Windows 10 (Version 1607) or newer** (Idealpos v10 requires .NET Framework 4.8 which is only supported by the above versions of Windows or newer).

License modules required for some existing functionality

If the following functionality is being used, new modules will need to be purchased/enabled in the licence:

- **Ideal Kitchen Monitor** – Each POS Terminal that sends orders to Ideal Kitchen Monitor will require an "Ideal Kitchen Monitor" license to be enabled. Without the license, orders will stop sending to the Ideal Kitchen Monitor. Refer to IP-8081 in this Update History document for more info.
- **Automatic Customer Importing** – Each POS Terminal/Back Office that utilises the Automatic Customer Import Functionality will require an "Auto Customer Import" license to be enabled. Without the license, Automatic Customer Importing will stop working. Refer to IP-8075 in this Update History document for more info.

Refer to Idealpos or your Idealpos Reseller for more information about purchasing these modules.

Back Office

IP-7813 – File Screens – Export to CSV button

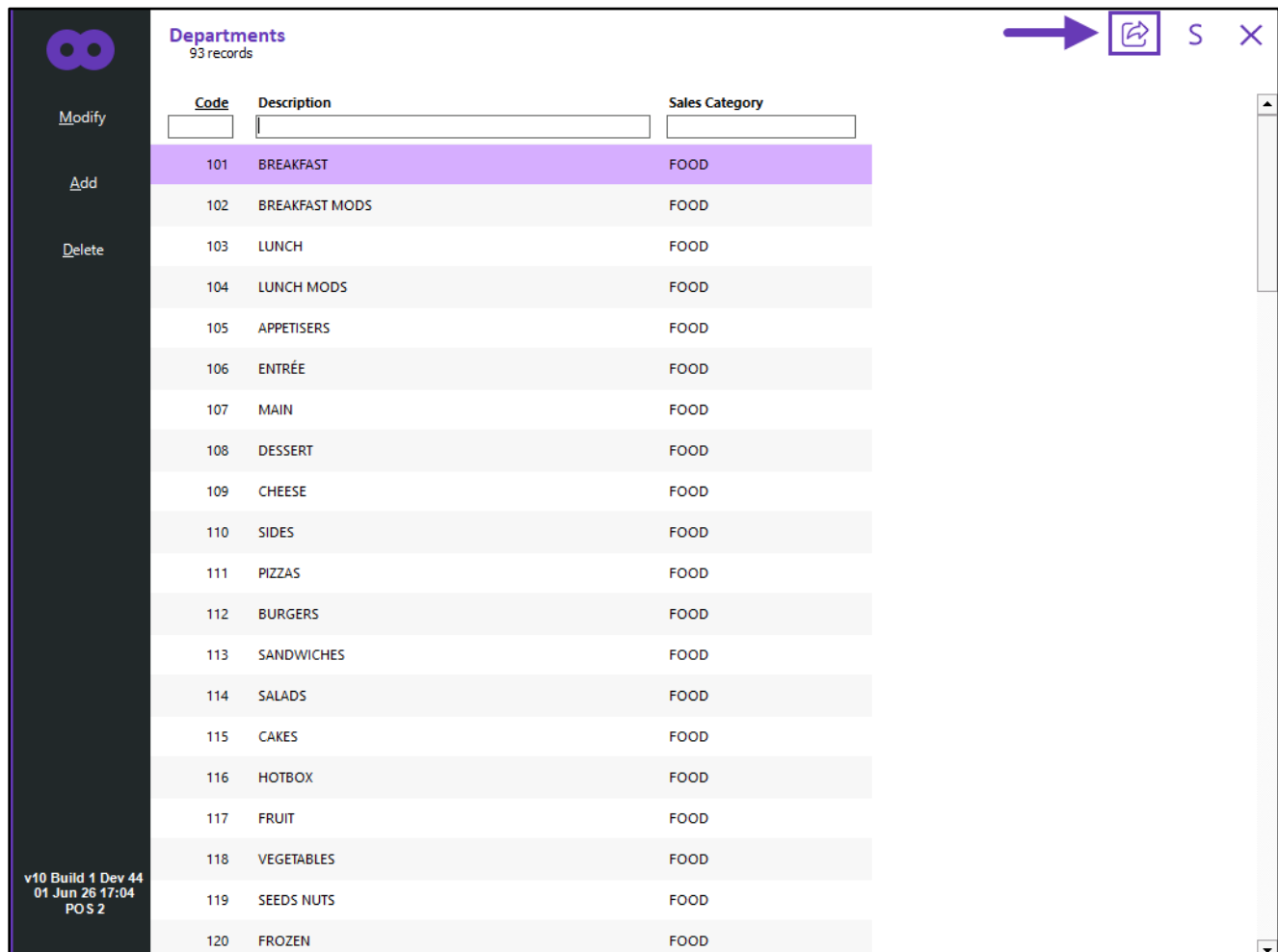
This functionality replaces the previous 'eye' icon that appeared on the top-right corner of various Back Office functions that contained list data (such as Stock Items, Departments, etc.). The eye icon would display a report previewer of the data. The new export button will export the currently displayed data to a CSV file.

A list of various functions that contain this CSV Export function are listed as follows:

- Locations (Back Office > File > Stock Control > Locations)
- Stock Items (Back Office > File > Stock Control > Stock Items)
- Write-Off Categories (Back Office > File > Stock Control > Write-Off Categories)
- Promotion Groups (Back Office > File > Sales > Promotions > Promotion Groups)
- Promotions (Back Office > File > Sales > Promotions > Promotions)
- Rewards (Back Office > File > Sales > Promotions > Customer Reward Promotions)
- Coupons (Back Office > File > Sales > Promotions > Coupon Promotions)
- Special Price Schedule (Back Office > File > Sales > Promotions > Special Price Schedule)
- Special Prices (Back Office > File > Sales > Promotions > Special Price Schedule > Specials)
- Surcharges (Back Office > File > Sales > Surcharges)
- Sales Categories (Back Office > File > Sales > Sales Categories)
- Departments (Back Office > File > Sales > Departments)
- Link Tables (Back Office > File > Sales > Stock Item Link Tables)
- Alert Levels (Back Office > File > Sales > Stock Item Alert Levels)
- Stock Manage/Pocket Stock Price Changes (Back Office > Stock Manage > Process Price Changes)

The top-right corner of the window will show a new export button.

Press the button to export to CSV.



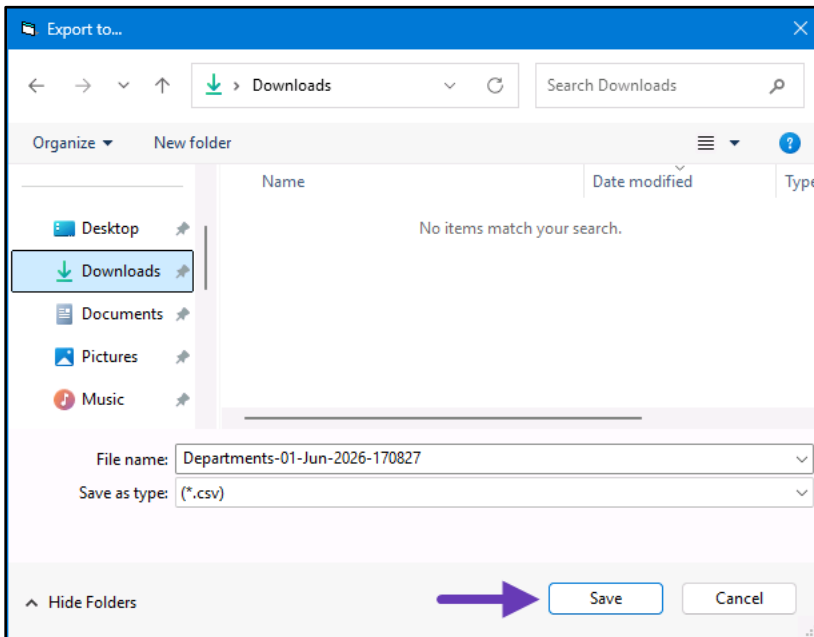
Departments
93 records

Code	Description	Sales Category
101	BREAKFAST	FOOD
102	BREAKFAST MODS	FOOD
103	LUNCH	FOOD
104	LUNCH MODS	FOOD
105	APPETISERS	FOOD
106	ENTRÉE	FOOD
107	MAIN	FOOD
108	DESSERT	FOOD
109	CHEESE	FOOD
110	SIDES	FOOD
111	PIZZAS	FOOD
112	BURGERS	FOOD
113	SANDWICHES	FOOD
114	SALADS	FOOD
115	CAKES	FOOD
116	HOTBOX	FOOD
117	FRUIT	FOOD
118	VEGETABLES	FOOD
119	SEEDS NUTS	FOOD
120	FROZEN	FOOD

v10 Build 1 Dev 44
01 Jun 26 17:04
POS 2

An "Export to..." dialog box will be displayed.

Browse to the folder location to save the CSV file and press "Save".



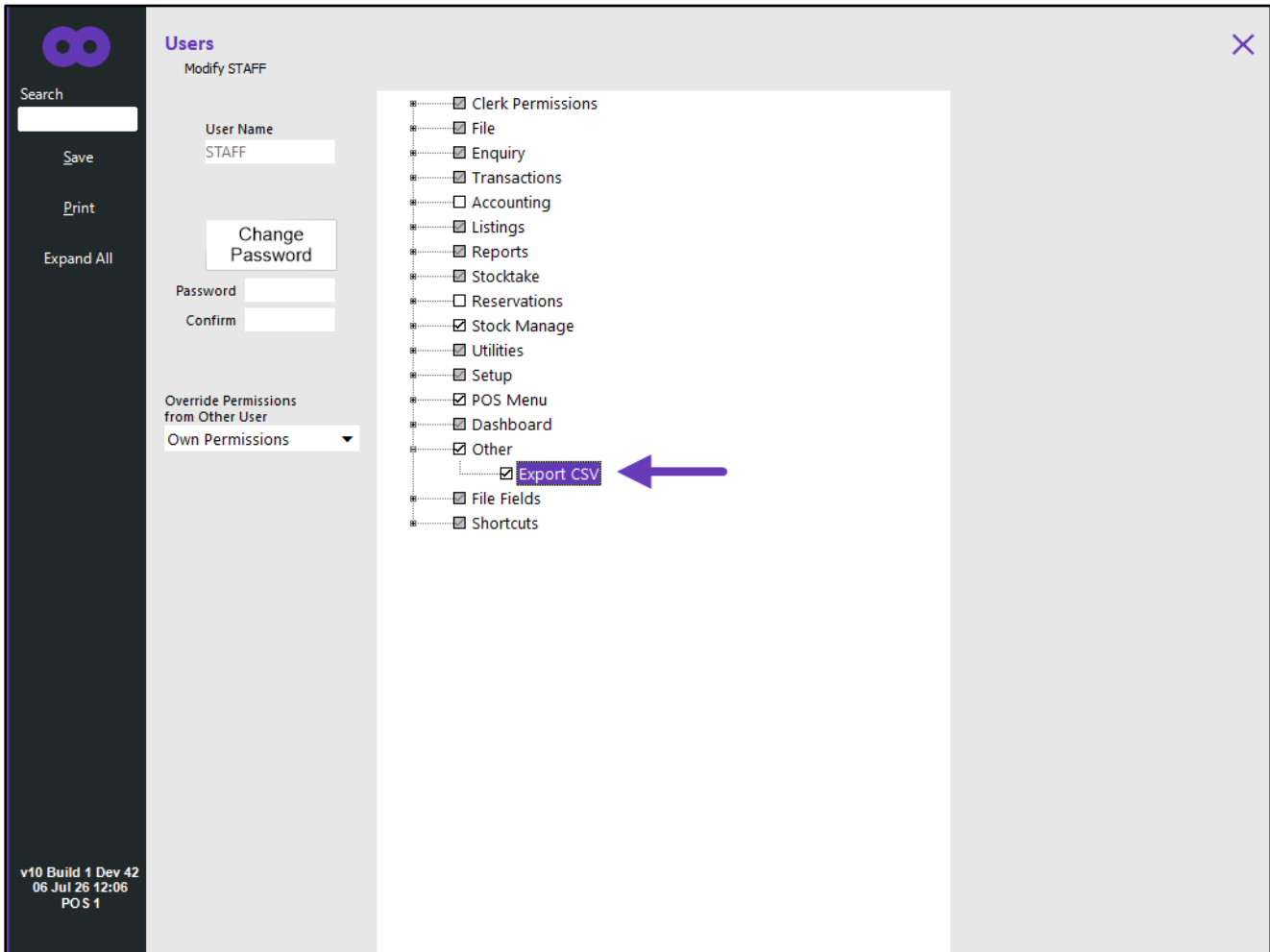
The resulting CSV file can be opened with any text editor.



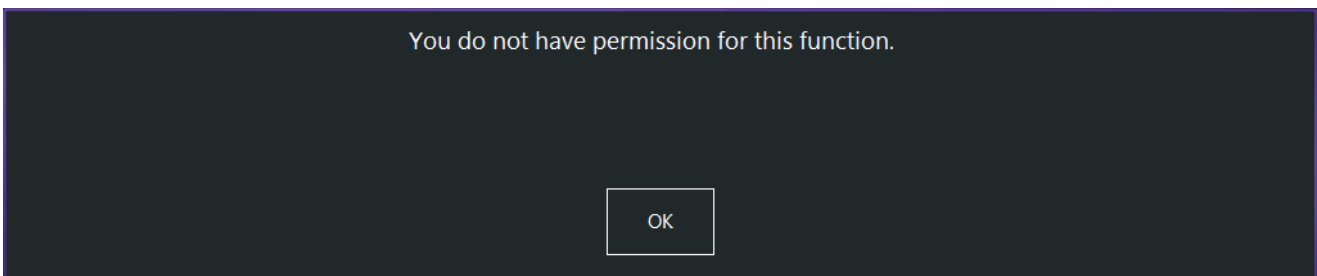
Access to the Export to CSV function can be controlled via User Permissions if required.

Go to: Back Office > Setup > Users > Select a User other than Admin > Modify.

Under the “Other” category, toggle the option “Export CSV” as required.



When access to the Export CSV function is disabled, the user will be presented with the following prompt when they press the export button.

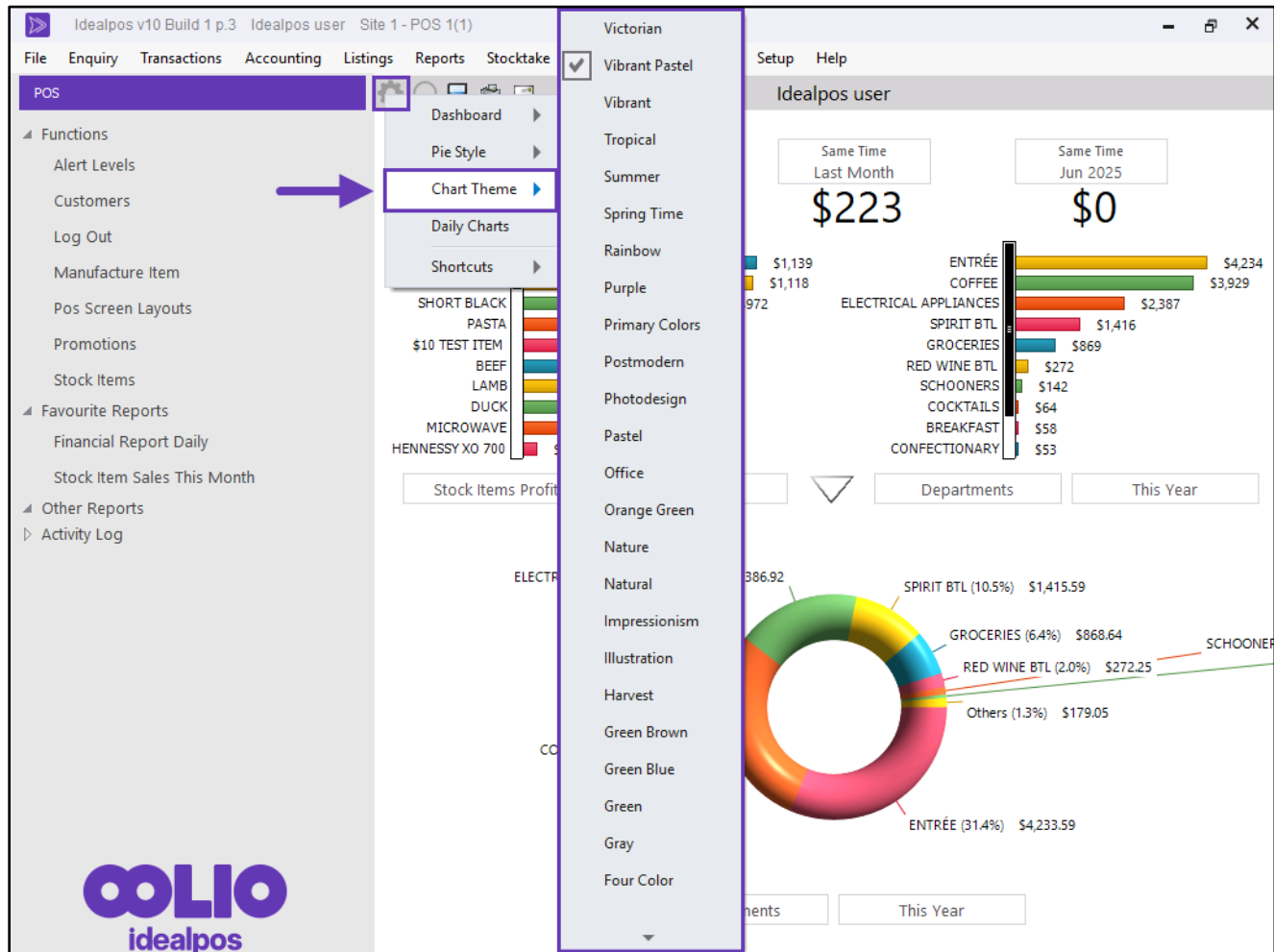


IP-7999 – Dashboard Top Ten Charts inherit Theme Colours

This functionality enhances the Back Office Dashboard so that the Top Ten Charts inherit the Theme Colours from the currently selected “Chart Theme” in the Back Office Dashboard Settings menu.

There is no additional configuration required to enable the inheriting of theme colours; the colours are inherited automatically.

The Chart Theme can be changed, and the Dashboard Top Ten Charts will have their colours updated automatically. From the Back Office Dashboard, select the settings cog icon on the top-left corner > Chart Theme > Select a theme.



The screenshot shows the Idealpos v10 Build 1 p.3 interface. On the left, the 'POS' menu is open, and the 'Chart Theme' option is highlighted. A purple arrow points from the 'Chart Theme' option in the menu to the 'Chart Theme' dropdown in the top navigation bar. The dropdown menu is open, showing a list of themes: Victorian, Vibrant Pastel, Vibrant, Tropical, Summer, Spring Time, Rainbow, Purple, Primary Colors, Postmodern, Photodesign, Pastel, Office, Orange Green, Nature, Natural, Impressionism, Illustration, Harvest, Green Brown, Green Blue, Green, Gray, and Four Color. The 'Vibrant Pastel' theme is selected. The main dashboard area displays the 'Idealpos user' profile and two summary cards: 'Same Time Last Month' showing \$223 and 'Same Time Jun 2025' showing \$0. Below these are two charts: a horizontal bar chart showing the top ten items by sales, and a donut chart showing the percentage distribution of sales by department. The bar chart data is as follows:

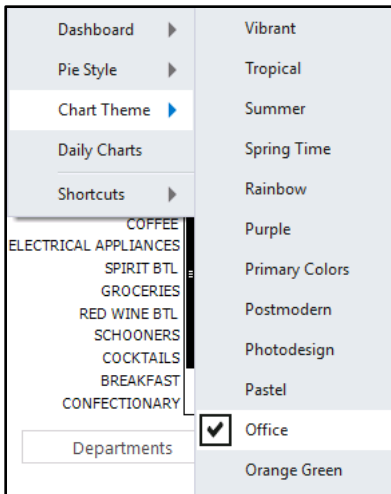
Item	Sales
ENTRÉE	\$4,234
COFFEE	\$3,929
ELECTRICAL APPLIANCES	\$2,387
SPIRIT BTL	\$1,416
GROCERIES	\$869
RED WINE BTL	\$272
SCHOONERS	\$142
COCKTAILS	\$64
BREAKFAST	\$58
CONFECTIONARY	\$53

The donut chart data is as follows:

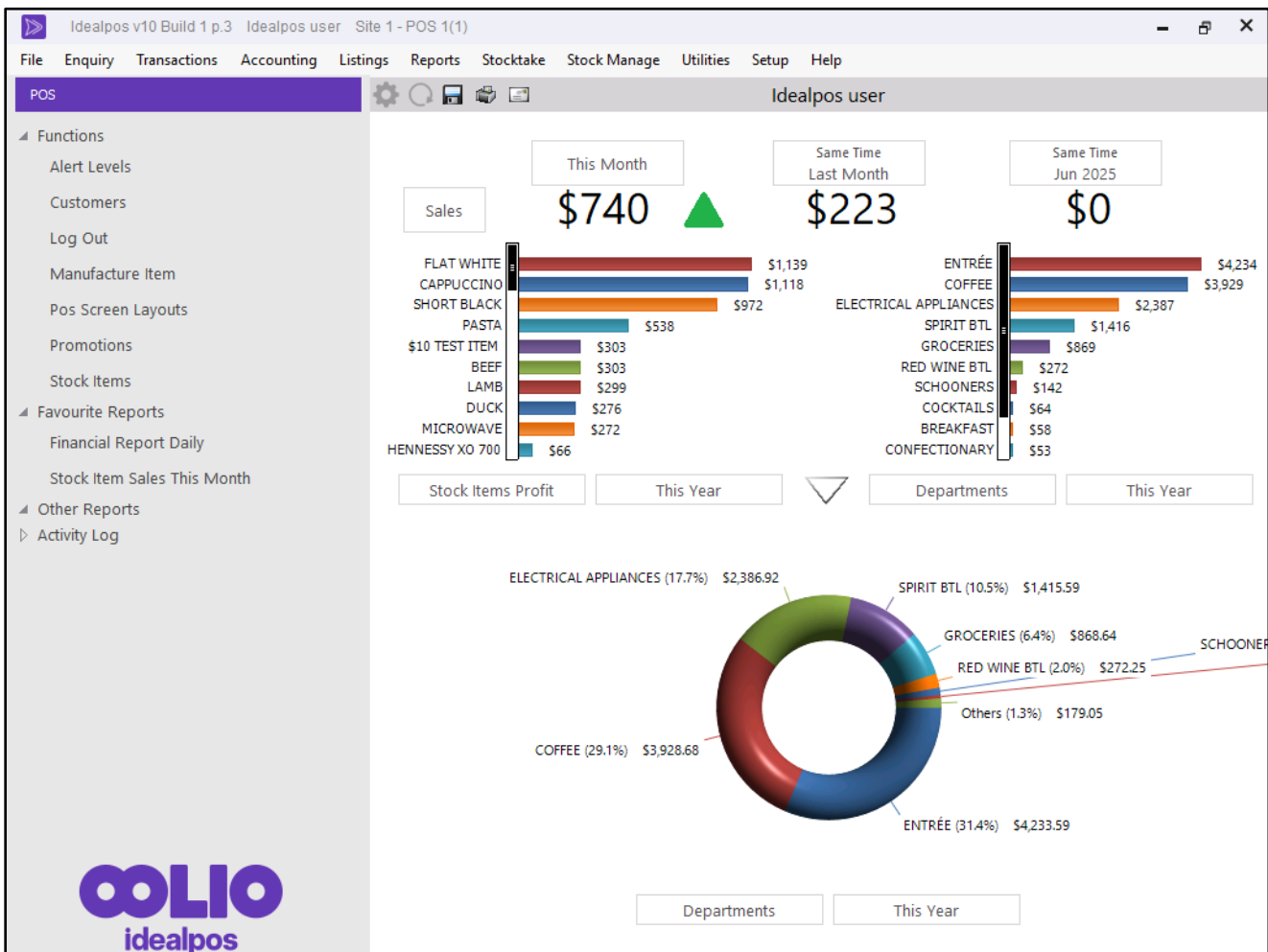
Department	Percentage	Sales
ENTRÉE	31.4%	\$4,233.59
SPIRIT BTL	10.5%	\$1,415.59
GROCERIES	6.4%	\$868.64
RED WINE BTL	2.0%	\$272.25
Others	1.3%	\$179.05

The Top Ten Charts shown on the Back Office Dashboard will automatically inherit the colours from the selected Chart Theme.

E.g. Selecting "Office" as the Chart Theme will update the Pie Chart as well as the Top Ten Charts.



Pie Chart and the Top Ten Charts inherit the selected Chart Theme colours.



Bar Tabs

IP-7848 – Bar Tabs – Always Recall items when loading (User-Defined)

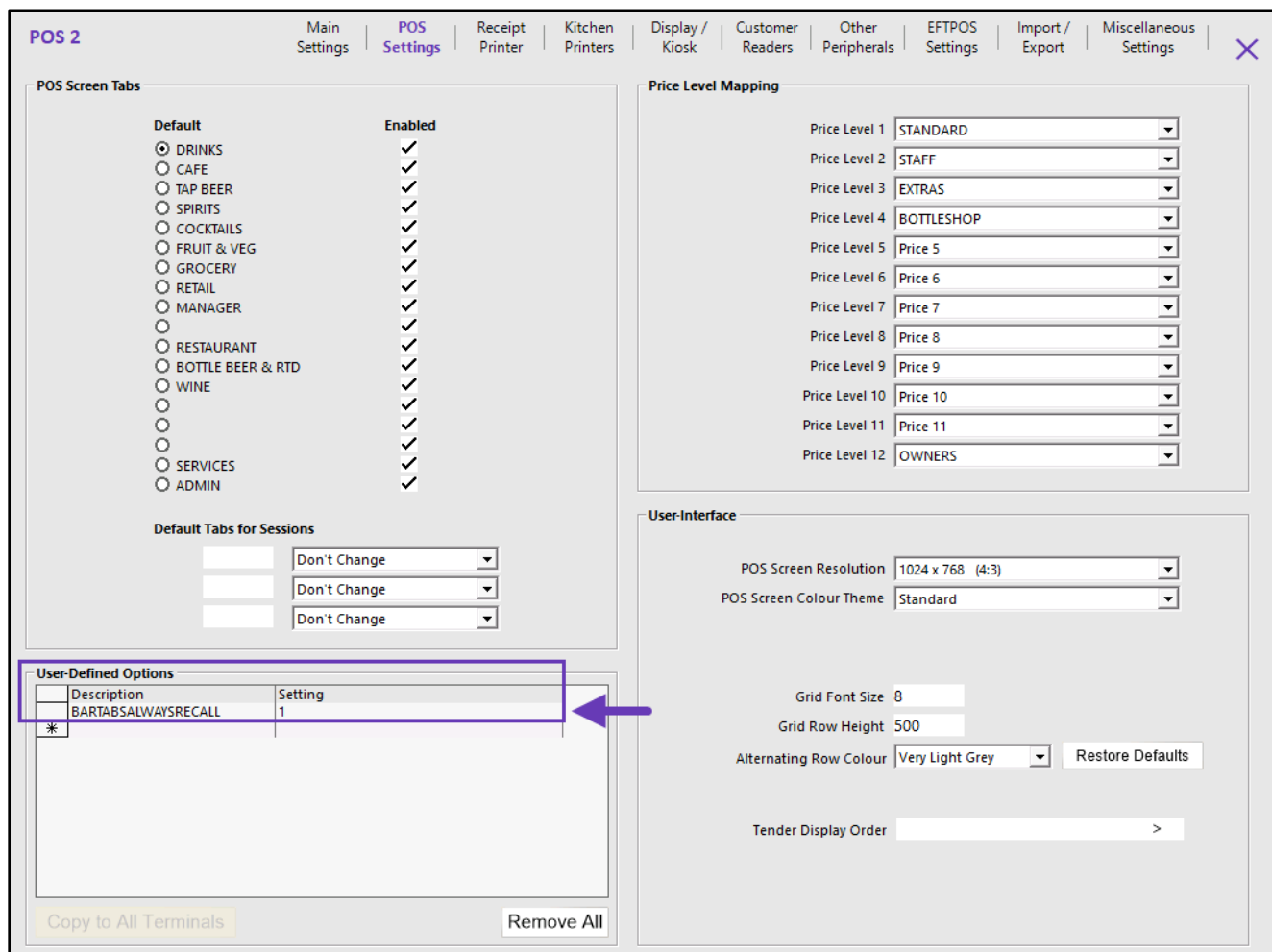
This functionality introduces the ability to always recall all the Stock Items from a Bar Tab into the sale after selecting a Bar Tab. This functionality can be used in environments that need to reduce the number of steps that are required to pay Bar Tabs.

To configure and use this functionality, go to:

Back Office > Setup > POS Terminals > Select a POS Terminal > Modify > POS Settings tab > User-Defined Options.

Create the following User-Defined Option:

- **Description:** BARTABSALWAYSRECALL
- **Setting:** 1



The screenshot shows the 'POS 2' settings window with the 'POS Settings' tab selected. The 'User-Defined Options' section is highlighted with a red box and a red arrow. It contains a table with the following data:

Description	Setting
BARTABSALWAYSRECALL	1

Below the table are buttons for 'Copy to All Terminals' and 'Remove All'. The 'Price Level Mapping' section shows 12 price levels mapped to various categories like STANDARD, STAFF, EXTRAS, BOTTLESHOP, and OWNERS. The 'User-Interface' section shows settings for screen resolution, color theme, grid font size, grid row height, alternating row color, and tender display order.

Close the Modify POS Terminal window.

Repeat the above process for each POS Terminal that requires this functionality.

To use this functionality, go to: POS Screen.

Within the POS Screen, press the "Bar Tabs" button > Select the Bar Tab.

All the Stock Items that were saved to the Bar Tab will be recalled to the sale.

v9 Build 15 DevRev 40 01 May 09:33
POS 2 Jeremy STANDARD #527

>>>

✕

Bar Tab 5005 (BAR TAB) Outstanding **\$73.00**

CAPPUCCINO	1	3.50
FLAT WHITE	1	3.50
SHORT BLACK	1	3.00
PASTA	1	11.00
BEEF	1	13.00
LAMB	1	12.00
DUCK	1	14.00
HAHN LIGHT SCH	1	5.50
NEWSTEAD PALE ALE SCH	1	7.50

RECEIPT

CLERK

7 8 9 CL

PRICE LEVEL

5% ST DISC

4 5 6 NO SALE

CUSTOMER

5% ITEM

1 2 3 X

BAR TAB

REFUND

0 . ENTER

PENDING

VOID SALE

TABLE MAP

VOID

BAR TAB 5005
Balance: \$73.00 9x

PAYING
BAR TAB

\$73.00

								
CAPPUCCINO	FLAT WHITE	LATTE	CHAI	SHORT BLACK	LONG BLACK	MOCHA	HOT CHOC	TEA
EXTRA HOT	SKINNY	DECAF	1 SUGAR	TAKEAWAY	SMALL	ICED DRINK	WATER	KEYBOARD
EXTRA CHOC	SOY	WEAK	2 SUGAR	MARSH MALLOW	MEDIUM	MILKSHAKE	JUICE	ORDER NUMBER
NO CHOC	ALMOND	DOUBLE SHOT	3 SUGAR	EQUAL	LARGE	SMOOTHIE	SOFTDRINK	REWARDS ENQUIRY
DRINKS	CAFE	TAP BEER	SPIRITS	COCKTAILS	FRUIT & VEG	GROCERY	RETAIL	MANAGER
	RESTAURANT	BOTTLE BEER & RTD	WINE				SERVICES	ADMIN

If additional items need to be saved to the Bar Tab, select/scan the additional items to save to the Bar Tab > Press the "Pay Bar Tab" button > the items are saved to the Bar Tab > sale window is cleared.

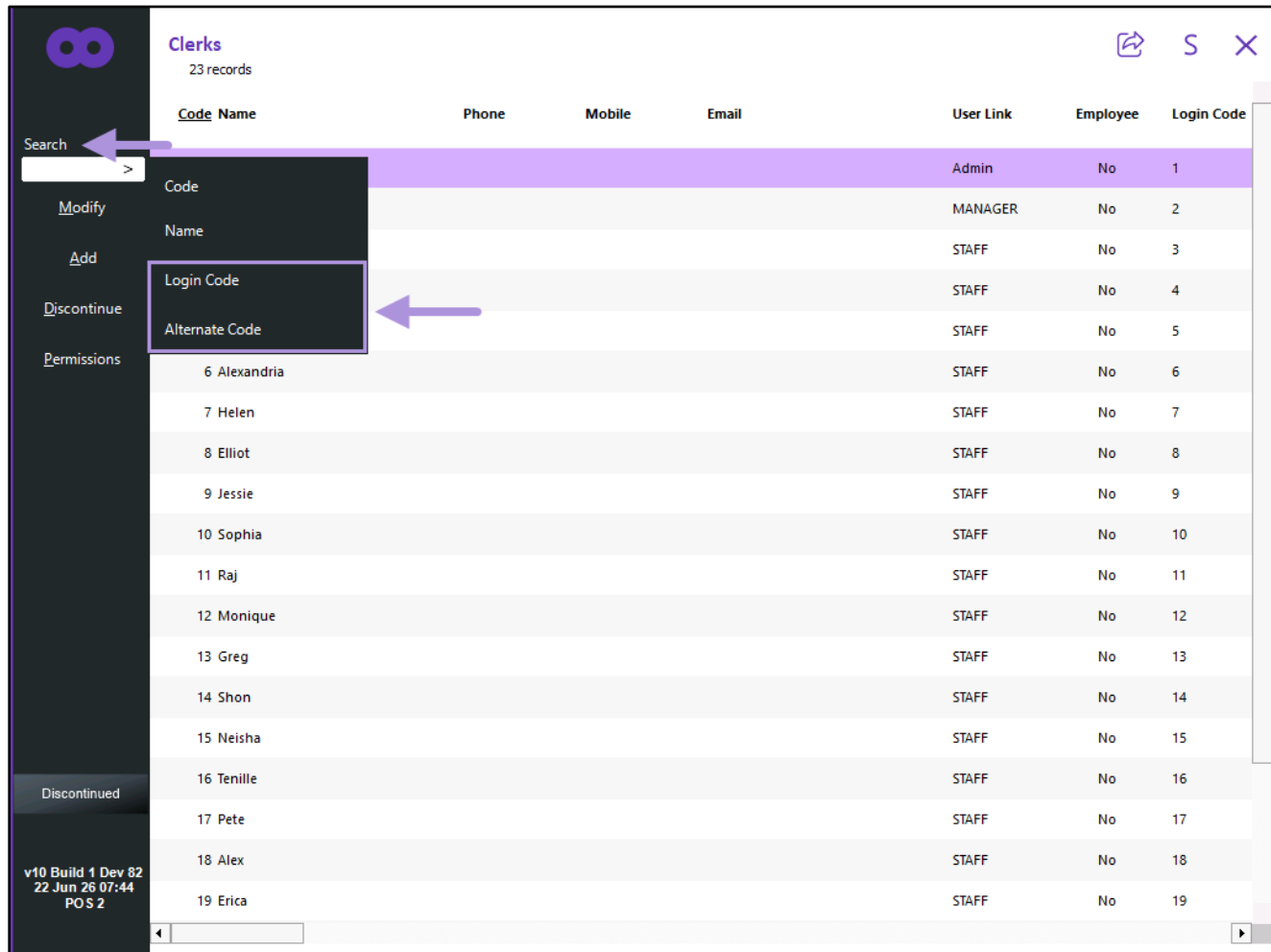
Clerks

IP-8065 – Clerks Screen – Ability to Search by Login Code and Alternate Code

This functionality introduces the ability to search the Clerks Screen by Login Code and Alternate Code.

To use this functionality, go to: Back Office > Setup > Clerks.

On the top-left corner of the Clerks screen, press the "Search" text, then select Login Code or Alternate Code.



Clerks
23 records

Search >

Modify
Add
Discontinue
Permissions

Discontinued

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22 Jun 26 07:44
POS 2

Code	Name	Phone	Mobile	Email	User Link	Employee	Login Code
	Code				Admin	No	1
	Name				MANAGER	No	2
					STAFF	No	3
					STAFF	No	4
					STAFF	No	5
6	Alexandria				STAFF	No	6
7	Helen				STAFF	No	7
8	Elliot				STAFF	No	8
9	Jessie				STAFF	No	9
10	Sophia				STAFF	No	10
11	Raj				STAFF	No	11
12	Monique				STAFF	No	12
13	Greg				STAFF	No	13
14	Shon				STAFF	No	14
15	Neisha				STAFF	No	15
16	Tenille				STAFF	No	16
17	Pete				STAFF	No	17
18	Alex				STAFF	No	18
19	Erica				STAFF	No	19

Depending on the selected option, enter a Login Code or Alternate Code and Clerk(s) that match the entered code will be displayed.

 Search 10 > Modify Add Discontinue Permissions Discontinued v10 Build 1 Dev 82 22 Jun 26 07:49 POS 2	Clerks 1 record   						
	Code Name	Phone	Mobile	Email	User Link	Employee	Login Code
	10 Sophia				STAFF	No	10

Customers

IP-8075 – Automatic Customer Importing License Type

Automatic Customer Importing functionality now requires “Auto Customer Import” to be enabled in the license of each POS Terminal/Back Office utilising the Automatic Customer Import functionality.

If the “Auto Customer Import” option is not enabled in the license, this functionality will cease to function after upgrading to Idealpos v10.

Therefore, to continue using this functionality in Idealpos v10, it will need to be purchased and enabled in the license.

Refer to Idealpos or your Idealpos Reseller.

Automatic Customer Import is outlined within the [Importing Customers page](#) of the [User Guide](#).

EFTPOS

IP-7840 – Oolio Pay AUS/NZ Verifone – “Exclude Pinpad Surcharges from Report” option

This functionality introduces the ability to Exclude Pinpad Surcharges from Reports for the Oolio Pay AUS/NZ Verifone EFTPOS Integration.

This functionality has been available for the Oolio Pay Global and Oolio Pay AUS/NZ EFTPOS Integrations since Idealpos v9 Build 4 and is now available for Oolio Pay AUS/NZ Verifone.

To configure this functionality, go to:

Back Office > Setup > POS Terminals > Select a POS Terminal > Modify > EFTPOS Settings.

Enable the “Exclude Pinpad Surcharges from Reports” checkbox.

Note that toggling this option will only apply to sales that take place after the setting has been configured.

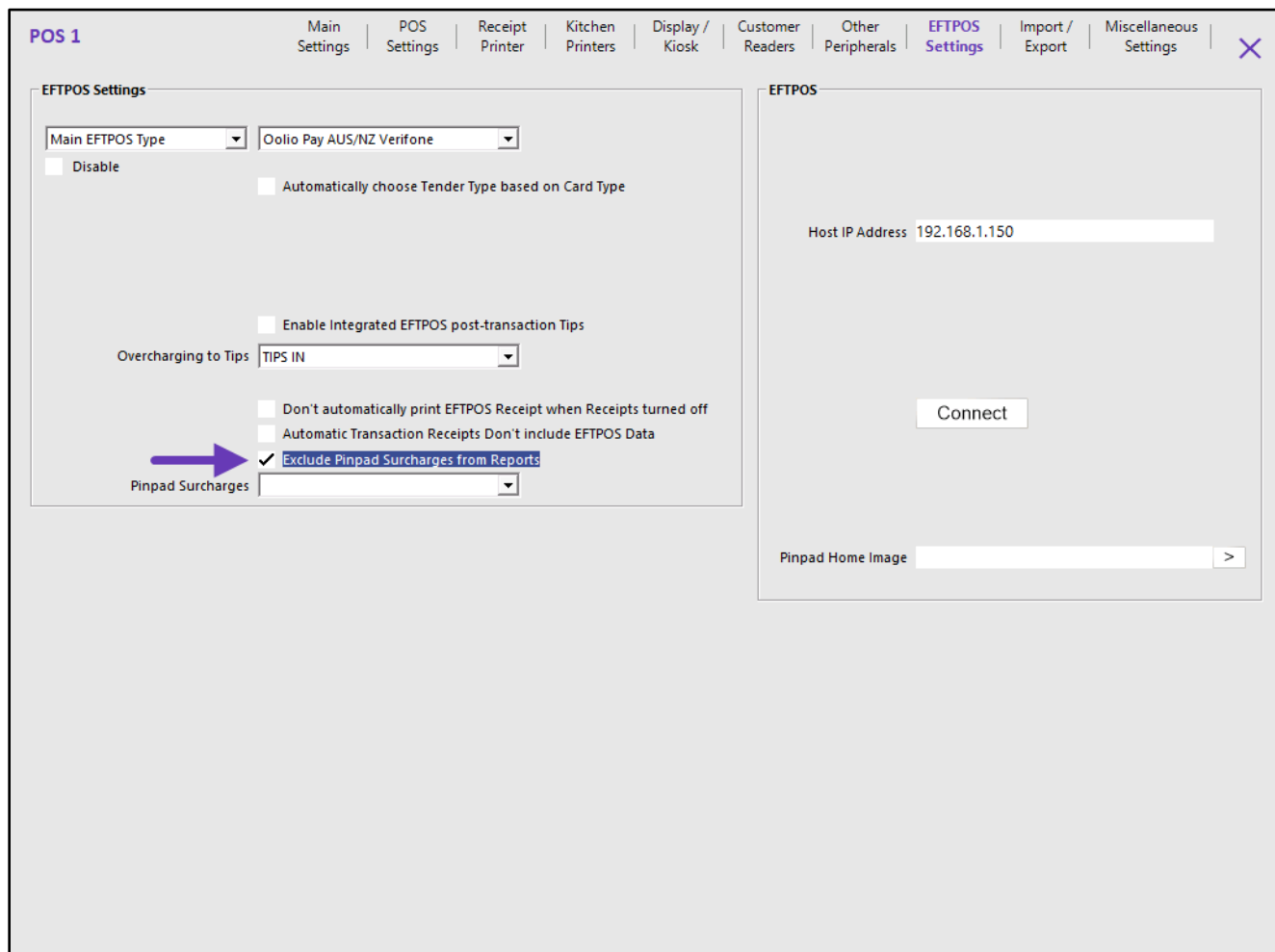
E.g. If Exclude Pinpad Surcharges from Reports was previously disabled and it is changed to enabled, Pinpad Surcharges will be excluded from Reports for any sales that are performed after the option is enabled.

The same applies if disabling the option. If it was previously enabled and it is changed to disabled, Pinpad Surcharges will appear on Reports for any sales that are performed after the option is disabled.

When configuring this option, it is also recommended that the following options are configured:

- Non-Turnover Stock Item Sales
- Configure Undistributed Links for Surcharges

For more information about setting this up and how the “Exclude Pinpad Surcharges from Reports” affects Idealpos Reports, [click here](#) to open the relevant page in the User Guide.



Export Data

IP-7980 – Automatic Exports – Customer Sales Totals Format

This functionality introduces a new Automatic Export Format to export Customer Sales Totals.

This Automatic Export can be configured to export at a specified interval or daily at a specified time.

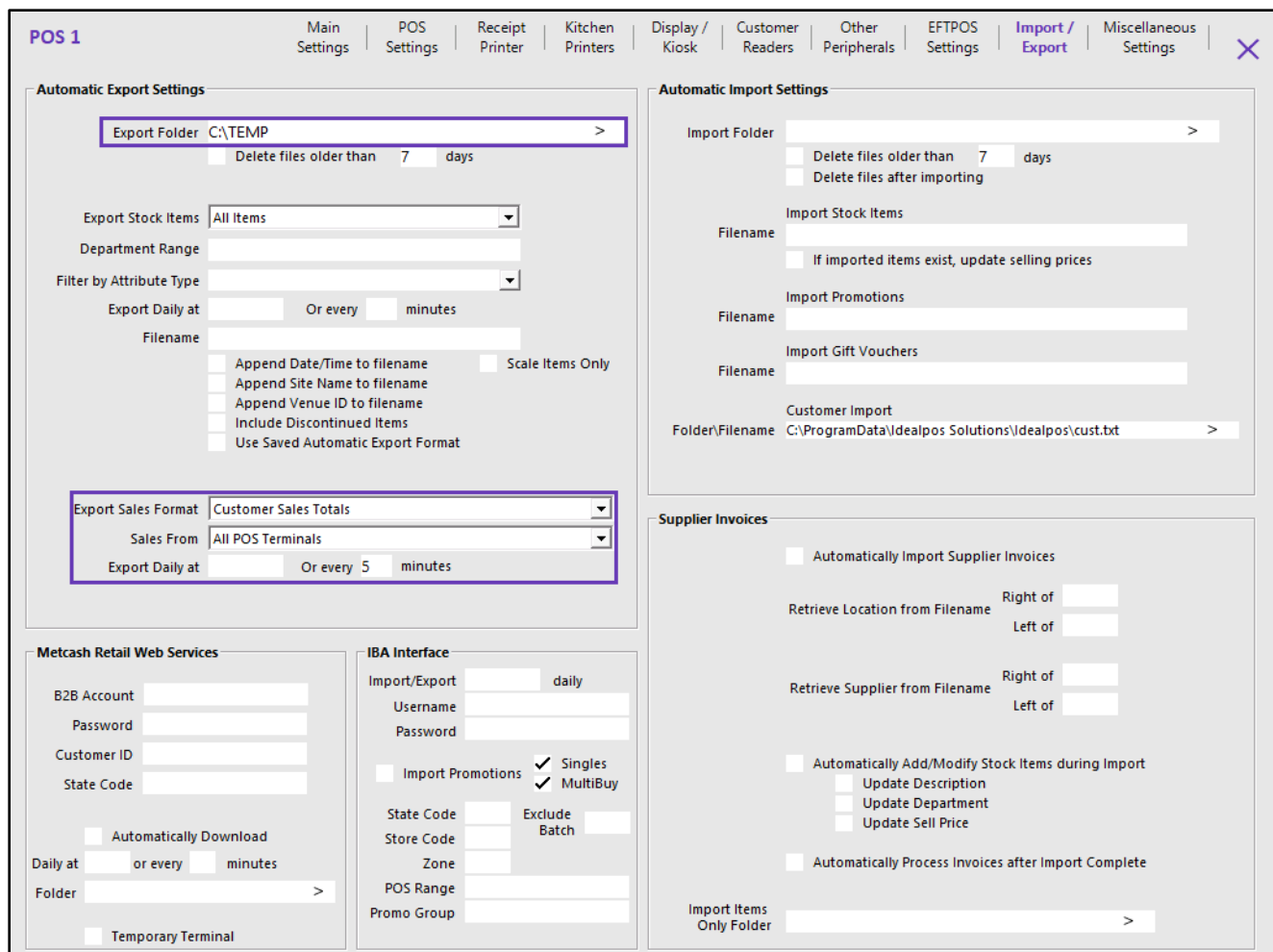
This Export Format will contain the following header in the Export File:

LOCATION,CUSTOMERCODE,CUSTOMERNAME,CUSTOMERTYPE,SALESCATEGORY,DEPARTMENT,STOCKCODE,STOCKDESCRIPTION,UNIT_PRICE_EX,UNIT_TAX,UNIT_PRICE_INC,QUANTITY,NETT_SALES_EX,TAX,NETT_SALES_INC,DISCOUNTS,GROSS_SALES_INC,UNIT_COST_OF_SALES,TOTAL_COST_OF_SALES,GROSS_PROFIT

To configure this functionality, go to:

Back Office > Setup > POS Terminals > Select a POS Terminal > Modify > Import/Export tab.

- **Export Folder:** Enter a folder path where the data will be exported to/Browse to the folder using the ">" button.
- **Export Sales Format:** Customer Sales Totals
- **Sales From:** All POS Terminals, This POS Only or This Site Only [select the required option].
- Choose whether to Export Daily or at a set interval; configure only one of the following options as required:
- **Export Daily at:** Enter Export Daily Time in 24 hour format (e.g. enter 15:00 for 3:00PM)
- **Or every # minutes:** Enter a minute interval which the data will be exported.



The screenshot displays the POS 1 software interface with the 'Import / Export' tab selected. The interface is divided into several sections:

- Automatic Export Settings:**
 - Export Folder: C:\TEMP (with a browse button '>')
 - Delete files older than: 7 days
 - Export Stock Items: All Items (dropdown)
 - Department Range: (empty text field)
 - Filter by Attribute Type: (empty dropdown)
 - Export Daily at: (empty text field) Or every (empty text field) minutes
 - Filename: (empty text field)
 - Append Date/Time to filename: ☐ Scale Items Only: ☐
 - Append Site Name to filename: ☐
 - Append Venue ID to filename: ☐
 - Include Discontinued Items: ☐
 - Use Saved Automatic Export Format: ☐
 - Export Sales Format: Customer Sales Totals (dropdown)
 - Sales From: All POS Terminals (dropdown)
 - Export Daily at: (empty text field) Or every 5 minutes
- Automatic Import Settings:**
 - Import Folder: (empty text field) with a browse button '>'
 - Delete files older than: 7 days
 - Delete files after importing: ☐
 - Import Stock Items: (empty text field)
 - Filename: (empty text field)
 - If imported items exist, update selling prices: ☐
 - Import Promotions: (empty text field)
 - Filename: (empty text field)
 - Import Gift Vouchers: (empty text field)
 - Filename: (empty text field)
 - Customer Import: (empty text field)
 - Folder/Filename: C:\ProgramData\Idealpos Solutions\Idealpos\cust.txt (with a browse button '>')
- Supplier Invoices:**
 - Automatically Import Supplier Invoices: ☐
 - Retrieve Location from Filename: Right of (empty text field) Left of (empty text field)
 - Retrieve Supplier from Filename: Right of (empty text field) Left of (empty text field)
 - Automatically Add/Modify Stock Items during Import: ☐
 - Update Description: ☐
 - Update Department: ☐
 - Update Sell Price: ☐
 - Automatically Process Invoices after Import Complete: ☐
 - Import Items Only Folder: (empty text field) with a browse button '>'
- Metcash Retail Web Services:**
 - B2B Account: (empty text field)
 - Password: (empty text field)
 - Customer ID: (empty text field)
 - State Code: (empty text field)
 - Automatically Download: ☐
 - Daily at: (empty text field) or every (empty text field) minutes
 - Folder: (empty text field) with a browse button '>'
 - Temporary Terminal: ☐
- IBA Interface:**
 - Import/Export: daily (dropdown)
 - Username: (empty text field)
 - Password: (empty text field)
 - Import Promotions: ☐ Singles: ☒ MultiBuy: ☒
 - State Code: (empty text field) Exclude Batch: ☐
 - Store Code: (empty text field)
 - Zone: (empty text field)
 - POS Range: (empty text field)
 - Promo Group: (empty text field)

Close the Modify POS Terminals windows to apply the change.

If an interval was configured, the Customer Sales Totals should export shortly after the Automatic Export was configured (if Customer Sales data exists).

If Export Daily at was used, the data will be exported at the time configured.

Note: Once data has been exported using an interval (every X minutes), changing the Export Settings to Export Daily at on the same day will result in the Daily Export taking place **the next day**.

The filename of the exported data will vary depending on the Sales From option.

- Sales From All POS Terminals: The Trading Name will be included in the Filename.
- This POS Only: The POS Terminal Name will be included in the Filename.
- This Site Only: The Site Name will be included in the Filename.

The below is an example set of data exported by the Customer Sales Totals Automatic Export.

LOCATION	CUSTOMERCODE	CUSTOMERNAME	CUSTOMERTYPE	SALESCATEGORY	DEPARTMENT	STOCKCODE	STOCKDESCRIPTION	UNIT_PRICE_EX	UNIT_TAX	UNIT_PRICE_INC	QUANTITY	NETT_SALES_EX	TAX	NETT_SALES_INC	DISCOUNTS	GROSS_SALES_INC	UNIT_COST_OF_SALES	TOTAL_COST_OF_SALES	GROSS_PROFIT
Location 1,2,Sarah Charlton		MEMBERS	BEVERAGE	COFFEE	202001	CAPPUCCINO	3.18,0.32,3.50	2.0000	6.36,0.64,7.00	0.00,7.00	0.5884,0.5884	5.7752							
Location 1,2,Sarah Charlton		MEMBERS	BEVERAGE	COFFEE	202002	FLAT WHITE	3.18,0.32,3.50	2.0000	6.36,0.64,7.00	0.00,7.00	0.5884,0.5884	5.7752							
Location 1,2,Sarah Charlton		MEMBERS	BEVERAGE	COFFEE	202004	SHORT BLACK	2.73,0.27,3.00	2.0000	5.45,0.55,6.00	0.00,6.00	0.4084,0.4084	5.0444							

Gaming

IP-8040 – IGT Gaming – Support for MeRS

This functionality introduces the ability to configure Idealpos with the IGT MeRS Interface (Membership RESTful Service), IGT's Points and Security Service.

IGT are gradually sunsetting some of their older products and pushing customers to upgrade to newer APIs. Adding support for IGT MeRS ensures that customers can continue to use the IGT interface.

This functionality requires the IGT module in the Idealpos Licence Gateway and an account with IGT.

Go to: Back Office > Setup > Licence Gateway > Ensure that IGT appears in the Options column for each Terminal.

Contact Idealpos or your Idealpos Reseller to purchase the IGT module for Idealpos.

Contact IGT to setup an account/supply/install IGT hardware/software.

Before configuring this functionality, ensure that a Redeem Points Tender and Customer Type exists.

The Redeem Points Tender is the Tender that will be used to redeem IGT Customer's Points.

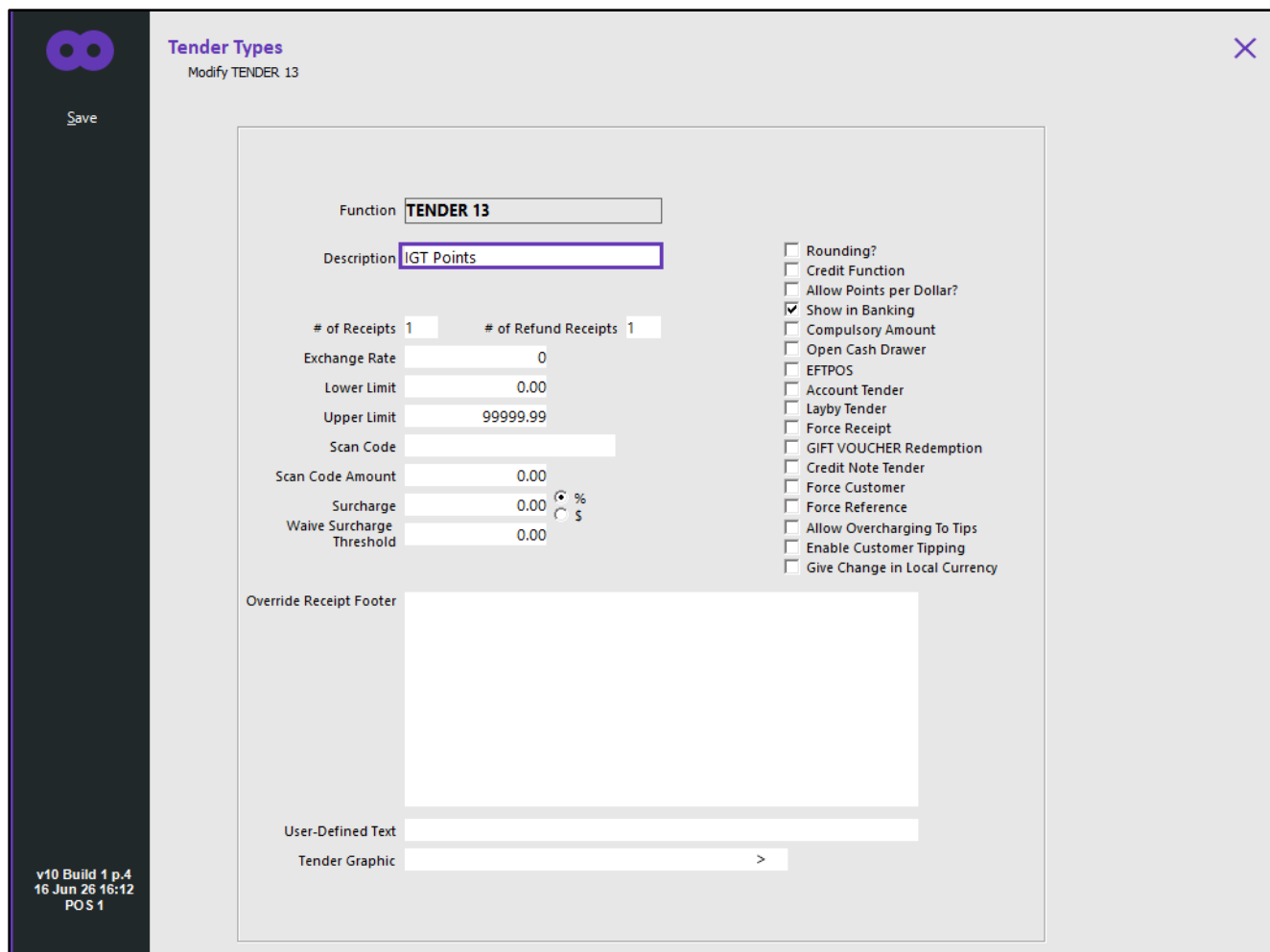
The Customer Type is the Customer Type that new IGT Customers will be added to in Idealpos.

To configure a Redeem Points Tender, go to:

Back Office > Setup > Tender Types > Select an unused Tender > Modify.

- **Description:** IGT Points [or enter the desired description]

Configure any other options as required > Press "Save" on the top-left corner.



Tender Types
Modify TENDER 13

Function: **TENDER 13**

Description: **IGT Points**

of Receipts: 1 # of Refund Receipts: 1

Exchange Rate: 0

Lower Limit: 0.00

Upper Limit: 99999.99

Scan Code:

Scan Code Amount: 0.00

Surcharge: 0.00 %

Waive Surcharge Threshold: 0.00 \$

Override Receipt Footer:

User-Defined Text:

Tender Graphic: >

☐ Rounding?
☐ Credit Function
☐ Allow Points per Dollar?
☒ Show in Banking
☐ Compulsory Amount
☐ Open Cash Drawer
☐ EFTPOS
☐ Account Tender
☐ Layby Tender
☐ Force Receipt
☐ GIFT VOUCHER Redemption
☐ Credit Note Tender
☐ Force Customer
☐ Force Reference
☐ Allow Overcharging To Tips
☐ Enable Customer Tipping
☐ Give Change in Local Currency

Save

v10 Build 1 p.4
16 Jun 26 16:12
POS 1

The Tender will need to be enabled on the POS Screen.

Go to: Back Office > Setup > Yes/No Options > Tenders > Ensure that Inhibit Tender is unchecked for the IGT Points tender.

Yes/No Options

Site 1

Search

>

Clear

S

X

Clerks

28

Finalize Warning - TENDER 28

Confirmation

29

Finalize Warning - TENDER 29

30

Finalize Warning - TENDER 30

Customers

31

Inhibit CASH

32

Inhibit EFTPOS

33

Inhibit AMEX/DINERS

Home Screen

34

Inhibit POINTS

35

Inhibit Pay@Table

✓

Miscellaneous

36

Inhibit LAYBY

37

Inhibit GV REDEEM

POS Screen

38

Inhibit CREDIT NOTE

39

Inhibit CHEQUE

Receipt / Kitchen

40

Inhibit MANUAL EFTPOS

✓

41

Inhibit SECOND EFTPOS

✓

Restaurant

42

Inhibit ACCOUNT

43

Inhibit IGT Points

Stock Control

44

Inhibit TENDER 14

✓

45

Inhibit TENDER 15

✓

Tenders

46

Inhibit TENDER 16

✓

47

Inhibit TENDER 17

✓

48

Inhibit ONLINE

✓

49

Inhibit TENDER 19

✓

50

Inhibit TENDER 20

✓

51

Inhibit TENDER 21

✓

52

Inhibit TENDER 22

✓

53

Inhibit TENDER 23

✓

54

Inhibit TENDER 24

✓

55

Inhibit TENDER 25

✓

Help is OFF

56

Inhibit TENDER 26

✓

57

Inhibit TENDER 27

✓

58

Inhibit TENDER 28

✓

59

Inhibit TENDER 29

✓

60

Inhibit TENDER 30

✓

61

Enable Cash Out - EFTPOS

v10 Build 1 p.4

16 Jun 26 16:17

POS 1

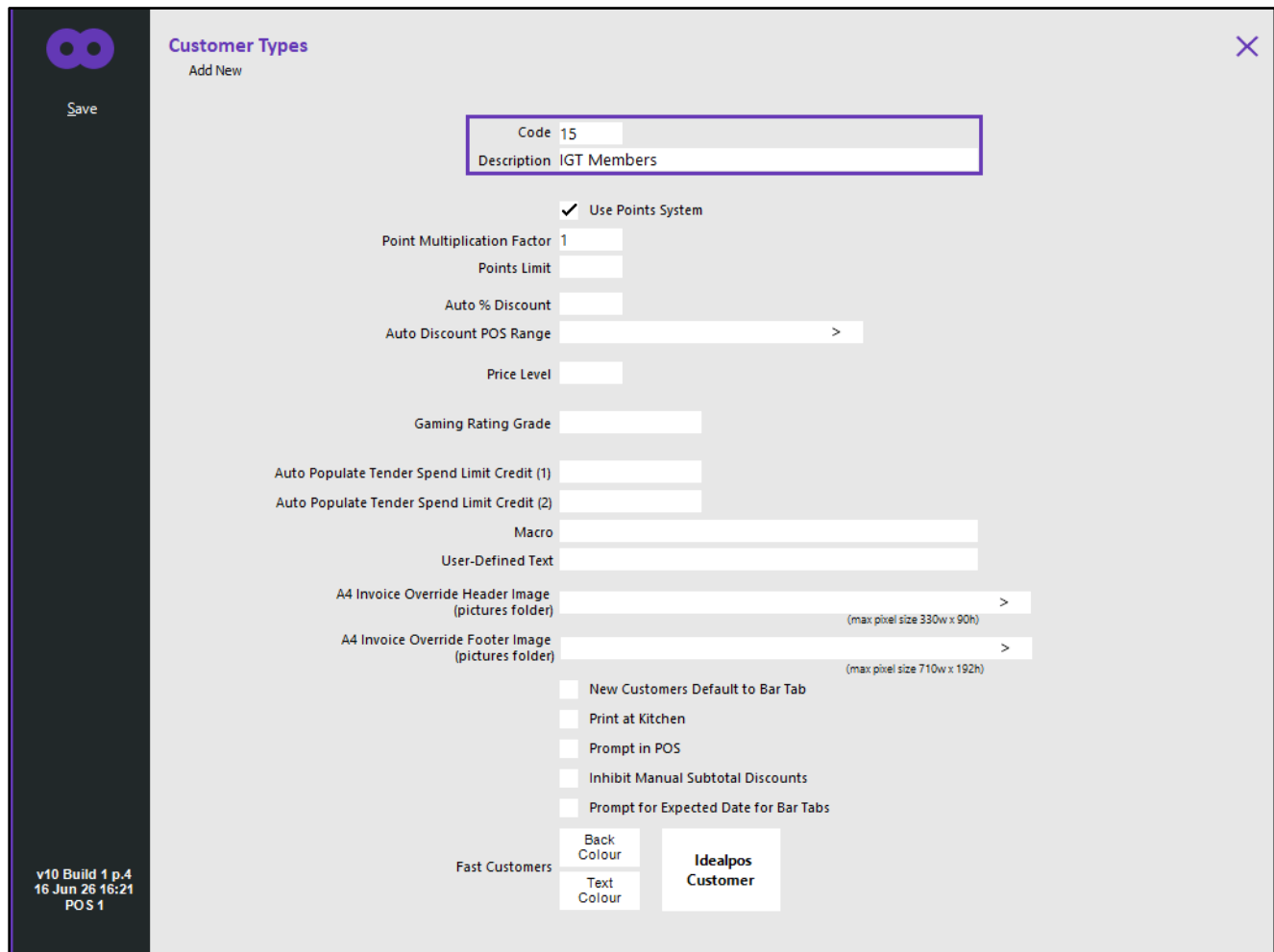
Go to: Back Office > File > Customers > Customer Types > Add.

When creating a new Customer Type for IGT Members, ensure that the Customer Type Code is noted as this code will be required when setting the Customer Type for the IGT Gaming Interface.

If using Gaming Rating Grade functionality, multiple Customer Types will need to be created.

For each Customer Type created, ensure that the Gaming Rate Grade field is configured as required (enter the "Gaming Rate Grade" that has been set in IGT).

Press the "Save" button on the top-left corner after configuring the Customer Type.




Customer Types
 Add New
 ✕

Save

Code

15

Description

IGT Members

☒ Use Points System

Point Multiplication Factor

1

Points Limit

Auto % Discount

Auto Discount POS Range

>

Price Level

Gaming Rating Grade

Auto Populate Tender Spend Limit Credit (1)

Auto Populate Tender Spend Limit Credit (2)

Macro

User-Defined Text

A4 Invoice Override Header Image (pictures folder)

>

(max pixel size 330w x 90h)

A4 Invoice Override Footer Image (pictures folder)

>

(max pixel size 710w x 192h)

☐ New Customers Default to Bar Tab

☐ Print at Kitchen

☐ Prompt in POS

☐ Inhibit Manual Subtotal Discounts

☐ Prompt for Expected Date for Bar Tabs

Fast Customers

Back Colour

Text Colour

Idealpos

Customer

 v10 Build 1 p.4
 16 Jun 26 16:21
 POS 1

To configure this functionality, go to: Back Office > Setup > Global Options > Gaming.

- **Interface Type:** IGT (MeRS)
- **Redeem Tender:** IGT Points
- **Username:** Enter Username supplied by IGT
- **Password:** Enter Password supplied by IGT
- **Venue ID:** Enter the Venue ID supplied by IGT
- **HMAC Key:** Enter the HMAC Key supplied by IGT
- **IP Address/Host:** Enter the IP Address of the Host PC that has IGT installed.
- **Add Members to POS:** Select this field to add the members to the Idealpos Database if they are not already. If you use ratings grade from IGT, you will need to create a Customer Type for each grade you will use.
- **Code Length:** This is the length of the Code that will be entered into the Idealpos database.
- **Customer Type:** This is the Customer Type the new members will be added to in Idealpos (refer to Customer Type created above).
- **Use Price Level Schedule:** Check this if you want to use the Price Level Schedule function.
- **Redemptions treated as Discounts:** Toggle this setting on or off.
- **Trigger Card Swipe manually using [;] Prefix:** This setting will trigger any input received via the Keyboard Wedge which contains this prefix as a Card Swipe.
- **Get Photo:** Select this to pull the member photo from the IGT database.

Global Options - Site 1 (Site 1)
S X

General | Miscellaneous | Purchases | Restaurant | Customers | Sales | Reservations | Accounting | Credit Notes/ Gift Vouchers | Interfaces | Printing | **Gaming** | Other Options

Gaming Interface

Interface Type
IGT (MeRS)

Redeem Tender
IGT Points

Username
IDEALPOS

Password

Venue Id
4491

HMAC Key

IP Address/Host
3p-ezss.3party.local
Source
Name

☒ Add Members to POS

Code Length

Customer Type
1

☐ Use Price Level Schedule

☒ Redemptions treated as Discounts

☒ Trigger Card Swipe manually using [;] Prefix

☒ Get Photo

After configuring the above options, the following prompt will be displayed which will require a full restart of Idealpos (You can restart Idealpos via Close Suite/Open Suite by going to: Start > Idealpos > IPSUtils > Close).

You have changed your Integrated Gaming. Please do a complete restart of Idealpos.

OK

Optional User-Defined Options that may be required in the future if needing to override the default Port numbers. The below User-Defined Options are created via Back Office > Setup > POS Terminals > Select a POS Terminal > Modify > POS Settings tab > User-Defined Options.

- **IGTPORT-MERS** = xxxx (Port number for MeRS Service)
- **IGTPORT-SRS** = xxxx (Port number for Security Service)
- **IGTPORT-POINTS** = xxxx (Port number for Points Service)

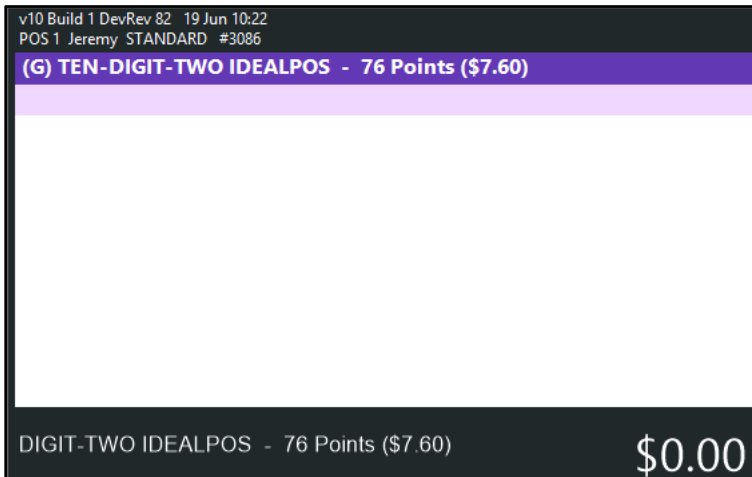
Accrual and Redemption of points

The IGT Gaming (MeRS) interface supports the accrual and redemption of points from IGT member accounts.

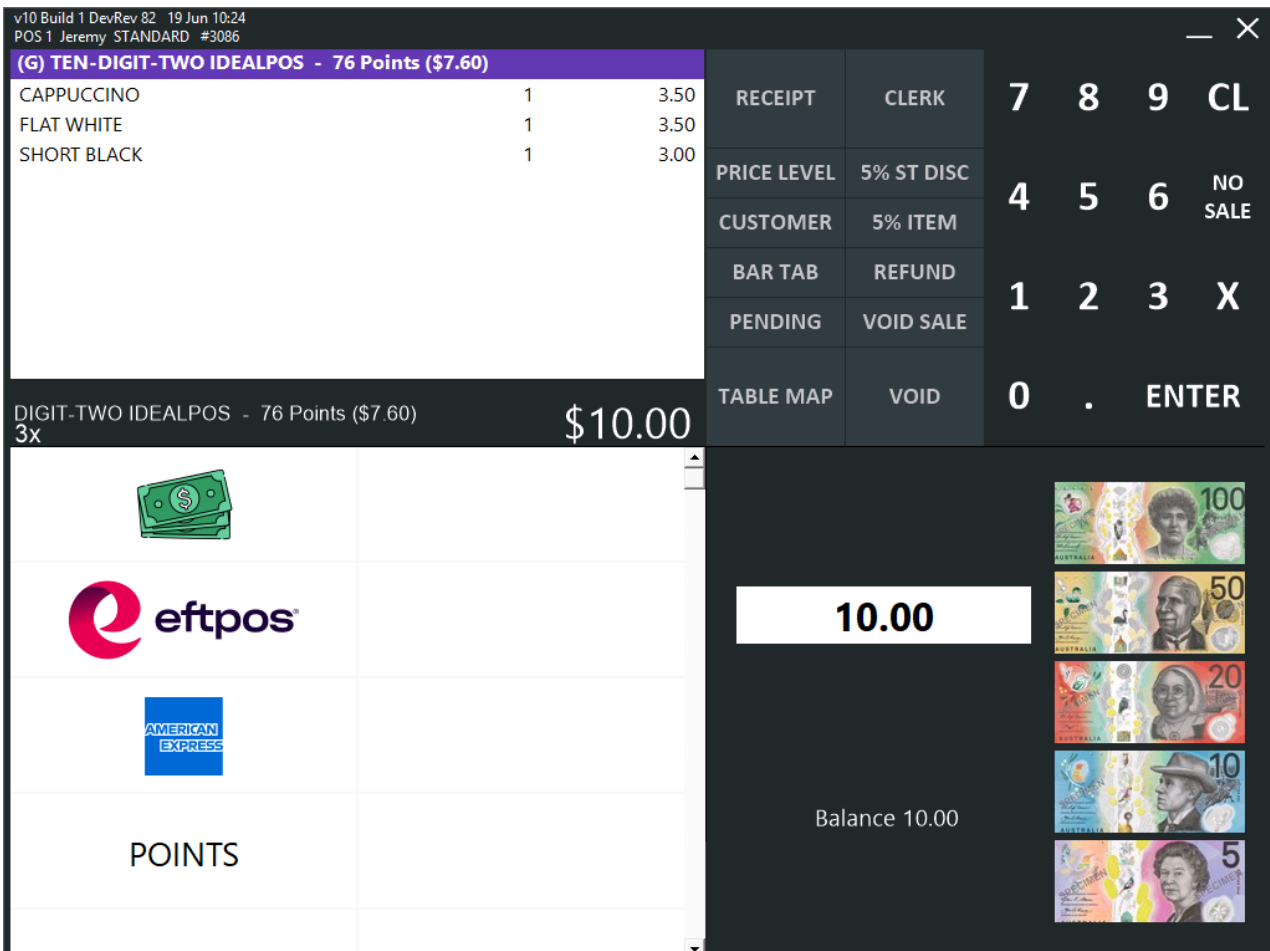
Accrual of points

To accrue points, add the IGT Member to a sale by scanning their card or manually entering their card number. When manually entering a card number, the “;” character will need to be entered prior to the card number (provided that the “Trigger Card Swipe manually using [;] Prefix” has been enabled when this interface was configured in Global Options.

The customer’s details are displayed with their current points balance.



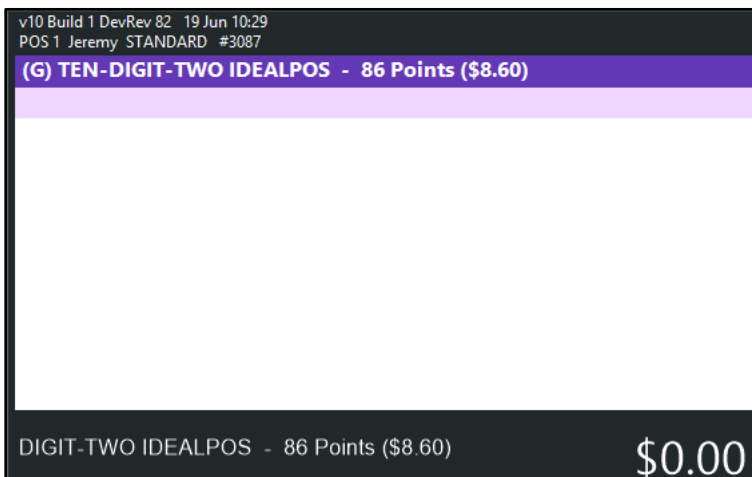
Add the required items to the sale > Press Enter > Tender the sale.



The customer's updated points balance will be displayed on their receipt.

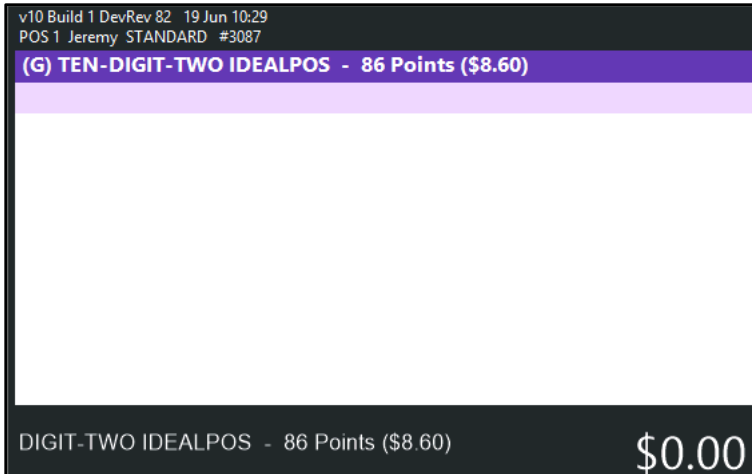


The next time the IGT Member is added to a sale, their updated points balance will be displayed.

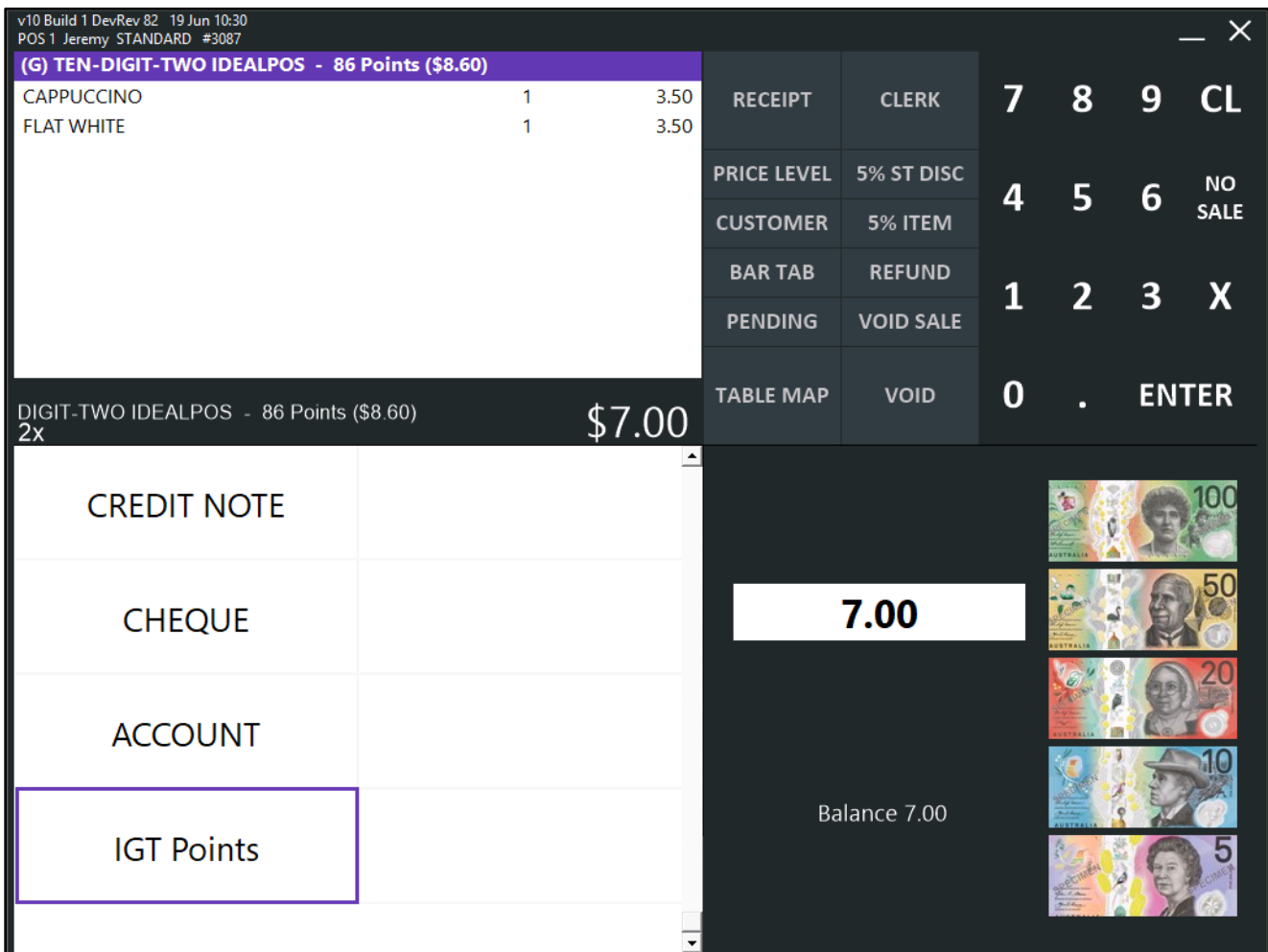


Redemption of points

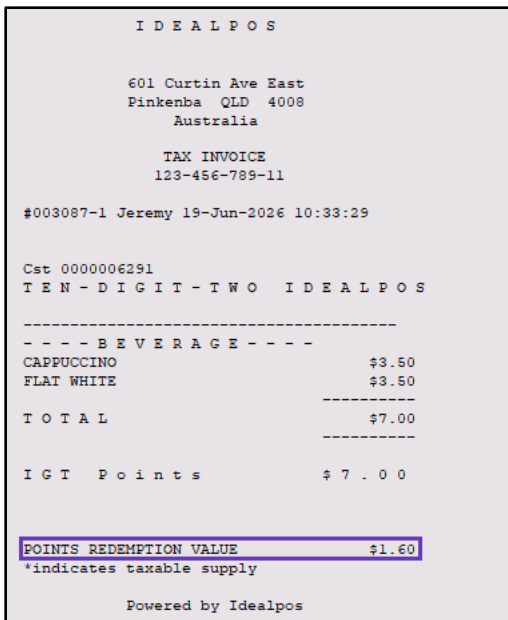
To redeem points, add the IGT Member to a sale by scanning their card or manually entering their card number. The customer's details are displayed with their current points balance.



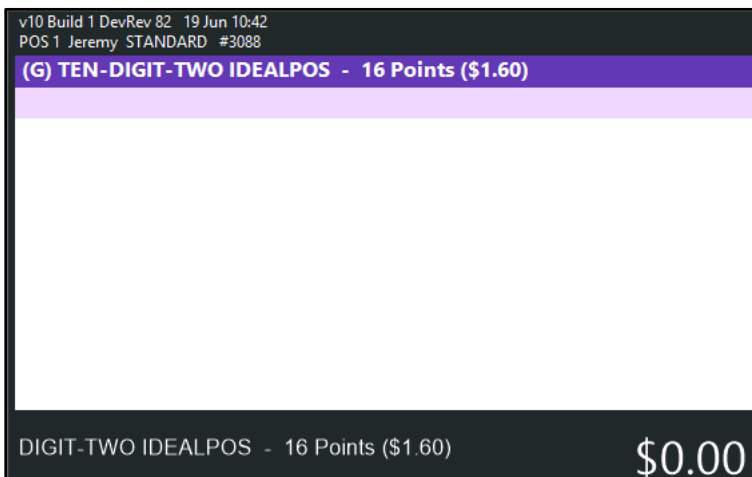
Add the required items to the sale > Press Enter > Tender the sale using the IGT Points Tender.



The customer's updated points balance will be displayed on their receipt.



The next time the IGT Member is added to a sale, their updated points balance will be displayed.



Ideal Kitchen Monitor

IP-8002 – Order Ready SMS Support via Ideal Kitchen Monitor

This functionality introduces the ability to send an SMS to the Customer via Ideal Kitchen Monitor when their order is ready for collection.

Multiple steps need to be completed to configure and enable this functionality.

- Idealpos Licence Gateway – A new SMS option needs to be enabled on each POS Terminal that sends orders to Ideal Kitchen Monitor; contact Idealpos or your Reseller.
- Setup Twilio Account – A Twilio Account needs to be setup as they will handle the sending of SMS messages.
- Ideal Kitchen Monitor – A new version of Ideal Kitchen Monitor needs to be installed (v4.0.0.0 or higher).
- Ideal Kitchen Monitor Configuration (Set Notification to SMS and enter a FromPhone Number) – Enter the Phone Number provided by Twilio.

Once Idealpos or the Idealpos Reseller have added SMS to the Licence Gateway, go to:

Back Office > Setup > Licence Gateway > Press the "Reload" button at the bottom of the Licence Gateway.

Ensure that the SMS option appears in the Options column for each POS Terminal that will send orders to the Ideal Kitchen Monitor.

licence gateway

Settings

Connection Mode

Online Licence

Username

idealposuser

Password

.....

Computer Name

Computer Signature

57A2-6A18-9FC2-FA34-0D95-DC07-D432-FE60

Disconnect

Registered Licence Information

POS Number: 1

Company Name: Idealpos user

Trading Name: Idealpos user

Contact Name:

ABN 34091801204

Phone Number:

Address:

Australia

Product	Ver	Options	POS #	Scr#	Type	Expiry(D/M/Y)
IPS	9.0	Back Office + POS Screen, Xero, IBA, LMG Basic, SMS, Ideal Handheld 5, Ideal PocketPad Payments, Stock Manage, Oolio Pay AUS/NZ, Idealpos Restaurant, Stock Control	1		Annual	06/07/2026
IKM	3.0			1	Annual	06/06/2026
IKM	3.0			1	Annual	06/06/2026
IPS	9.0	Back Office + POS Screen, LMG Basic, Metcash Advanced, Ideal Handheld 4, Ideal PocketPad Payments, Stock Manage, Linkly, Idealpos Restaurant, Stock Control	2		Annual	06/06/2026
IPS	9.0	Back Office + POS Screen, MYOB, Xero, Ideal Handheld 1, Ideal PocketPad Payments, Stock Manage, Idealpos Restaurant, Stock Control	3		Annual	06/06/2026
IPS	9.0	Back Office + POS Screen, LMG Basic, Ideal Handheld 4, Stock Manage, Idealpos Restaurant, Stock Control	4		Annual	06/06/2026
IPS	9.0	Back Office + POS Screen, Ideal Handheld 4, Ideal PocketPad Payments, Stock Manage, Linkly, Idealpos Restaurant, Stock Control	5		Annual	06/06/2026
IPS	9.0	Kiosk, Linkly	99		Annual	06/06/2026
IPS	9.0	Back Office + POS Screen, Xero, Ideal Handheld 8, Ideal PocketPad Payments, Stock Manage, Linkly, Idealpos Reservations, Idealpos Restaurant, Stock Control	100		Annual	06/06/2026
IPS	9.0	Back Office + POS Screen, Xero, Enabler, Ideal Handheld 5, Ideal PocketPad Payments, Stock Manage, Idealpos Restaurant, Stock Control	200		Annual	06/06/2026

This terminal

Other terminals

Available

Activate

Deactivate

Reload

OK

Setup an account with Twilio – They will handle the sending of SMS messages.

Go to: <https://www.twilio.com/>

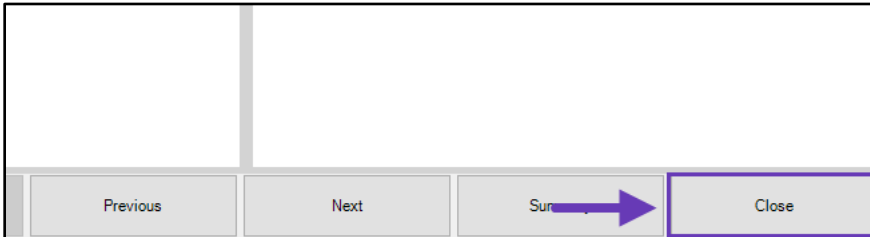
Ensure that a From Phone Number has been provided by Twilio once the account has been created and setup.

Install the latest version of Ideal Kitchen Monitor.

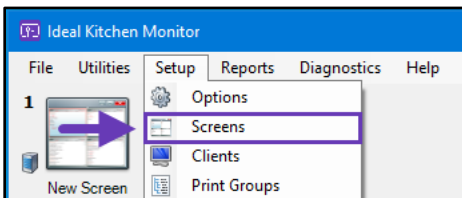
The latest version of Ideal Kitchen Monitor can be downloaded from the Idealpos Online Portal;

<https://portal.idealpos.com.au>

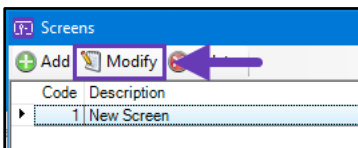
After installing the latest version of Ideal Kitchen Monitor, press the "Close" button on the bottom-right corner of the Ideal Kitchen Monitor [Server] screen.



Within Ideal Kitchen Monitor, go to: Setup > Screens



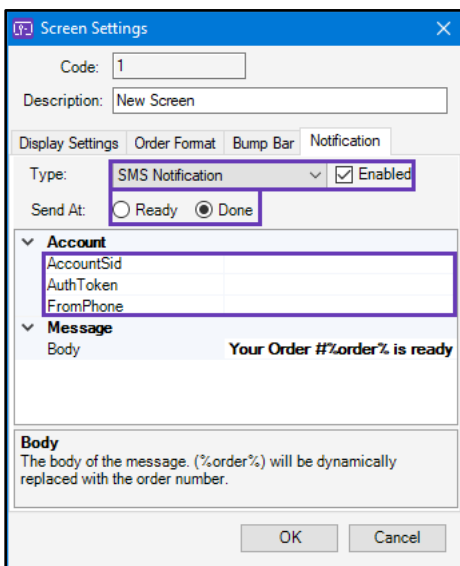
Select a screen > Modify.



In the Notification tab, create a new Notification as follows:

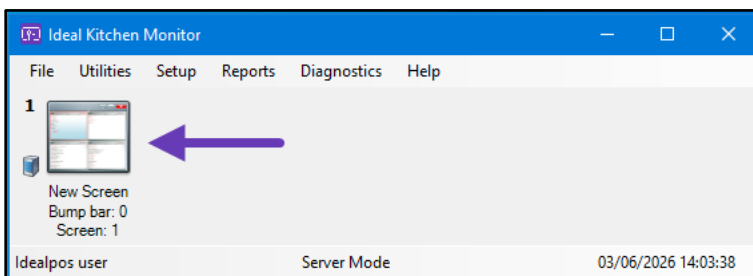
- **Enabled** checkbox: Check
- **Type:** SMS Notification
- **Send At:** Select "Ready" or "Done"; the SMS will be sent when the Order Status changes to the option selected here. Note that Ready can only be pressed on the IKM screen if an IKM Customer Order Display has been configured.
- **AccountSid** – Enter the AccountSid supplied by Twilio.
- **AuthToken** – Enter the AuthToken supplied by Twilio.
- **FromPhone:** Enter the Phone Number supplied by Twilio.
- **Body:** Update the Body of the message to suit.
The default Body is listed below.
Your Order #%order% is ready for collection from the Carvery.

Press "OK" to save the change.



Close the Screens window.

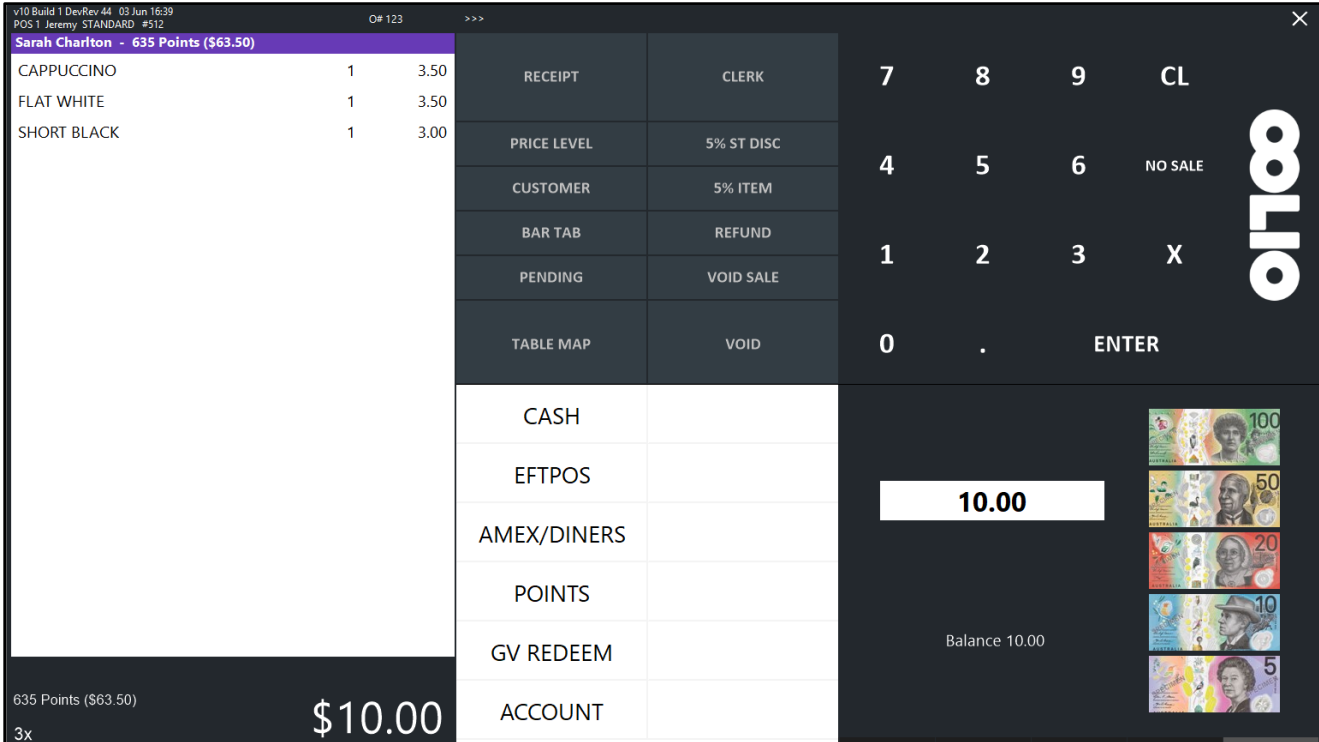
Click on the Screen in the Ideal Kitchen Monitor window.



This functionality is now ready for use.

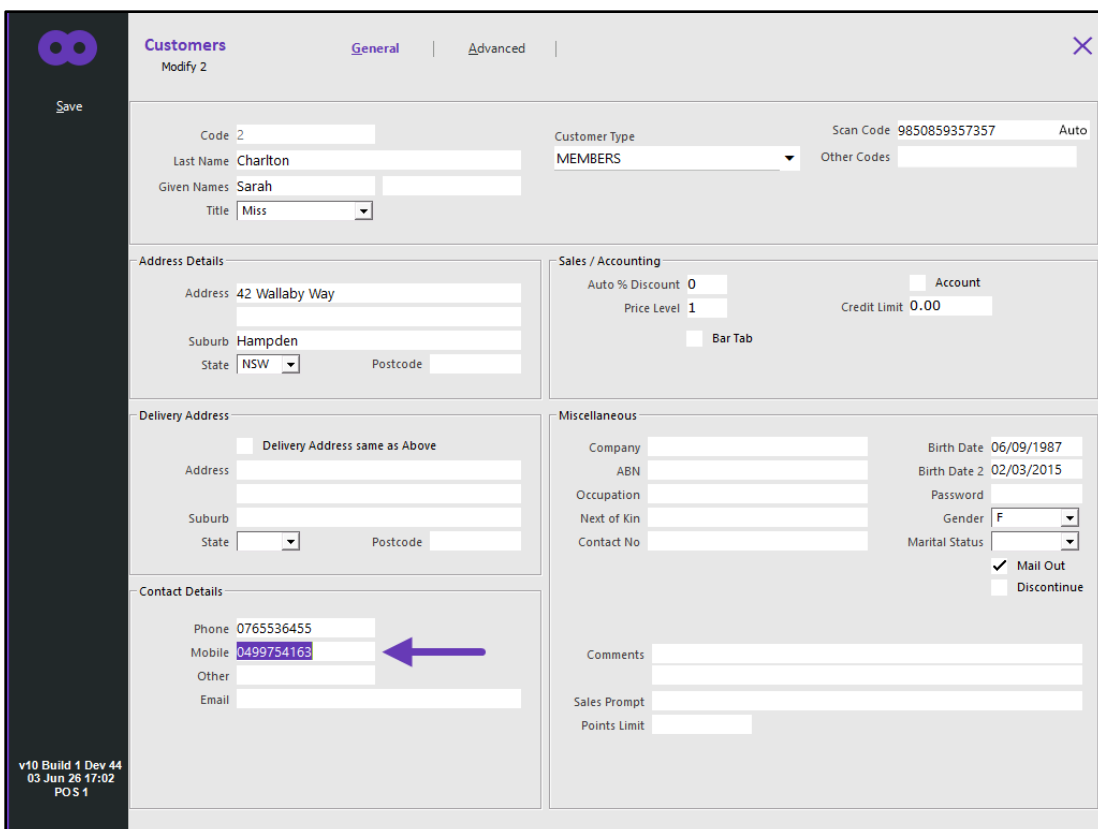
From the Idealpos POS Screen, add items to the order which are configured to print to the Kitchen Monitor. Press the "Customers" button and add a Customer to the sale which has their Mobile Phone Number populated in their customer record.

Online Orders which originate from eCommerce Integrations will include the Phone Number that the customer entered in the eCommerce Integration.



The screenshot shows the Idealpos POS interface. At the top, it displays 'v10 Build 1 Dev Rev 44 03 Jun 16:39' and 'POS 1 Jeremy STANDARD #512'. The main screen is divided into several sections. On the left, a list of items is shown: 'CAPPUCCINO' (1, 3.50), 'FLAT WHITE' (1, 3.50), and 'SHORT BLACK' (1, 3.00). Below this, the total is displayed as '635 Points (\$63.50)' and '\$10.00'. In the center, there are buttons for 'RECEIPT', 'CLERK', 'PRICE LEVEL', '5% ST DISC', 'CUSTOMER', '5% ITEM', 'BAR TAB', 'REFUND', 'PENDING', 'VOID SALE', 'TABLE MAP', and 'VOID'. On the right, there is a numeric keypad with buttons for digits 0-9, a decimal point, and an 'ENTER' button. Below the keypad, the total '10.00' is displayed, along with a 'Balance 10.00' and a visual representation of Australian currency notes (100, 50, 20, 10, 5). The Idealpos logo is visible in the top right corner.

For a standard Idealpos Customer, the Phone Number is sent from the Mobile Number field stored in: Back Office > File > Customers > Customers > Select a Customer > Modify > Mobile.



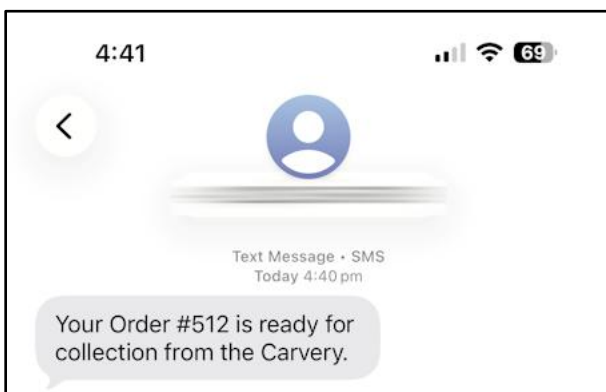
The screenshot shows the 'Customers' form in the Idealpos Back Office. The 'General' tab is selected, and the customer is 'Sarah Charlton'. The form includes fields for 'Code' (2), 'Customer Type' (MEMBERS), 'Scan Code' (9850859357357), 'Last Name' (Charlton), 'Given Names' (Sarah), 'Title' (Miss), 'Address' (42 Wallaby Way), 'Suburb' (Hampden), 'State' (NSW), 'Postcode', 'Delivery Address' (same as above), 'Company', 'ABN', 'Occupation', 'Next of Kin', 'Contact No', 'Birth Date' (06/09/1987), 'Birth Date 2' (02/03/2015), 'Password', 'Gender' (F), 'Marital Status', 'Mail Out' (checked), 'Discontinue', 'Comments', 'Sales Prompt', and 'Points Limit'. A blue arrow points to the 'Mobile' field, which contains the number '0499754163'. The form is titled 'Customers' and 'Modify 2'.

After the order is finalised and sent to Ideal Kitchen Monitor, it will appear on the Ideal Kitchen Monitor screen. Select the order and press the order status (Ready or Done) button that was configured in the Send At setting of Ideal Kitchen Monitor.

The Done/Ready buttons appear on the bottom-left corner of the Ideal Kitchen Monitor screen as shown below.



The Customer will receive an SMS message on their phone notifying them that their order is ready for collection.



IP-8081 – Ideal Kitchen Monitor – Licensed through Idealpos

Ideal Kitchen Monitor printing functionality now requires “Ideal Kitchen Monitor” to be enabled in the Idealpos license for each POS Terminal that will print to the Ideal Kitchen Monitor.

If the “Ideal Kitchen Monitor” option is not enabled in a POS Terminal’s license, orders will not be sent to the Ideal Kitchen Monitor after upgrading to Idealpos v10.

Therefore, to continue using this functionality in Idealpos v10, it will need to be purchased and enabled in the license.

Refer to Idealpos or your Idealpos Reseller.

Ideal Kitchen Monitor is outlined within the [Ideal Kitchen Monitor topic](#) of the [User Guide](#).

Kiosk

IP-7815 – Kiosk Yes/No Option – Stock Item Code Scanning

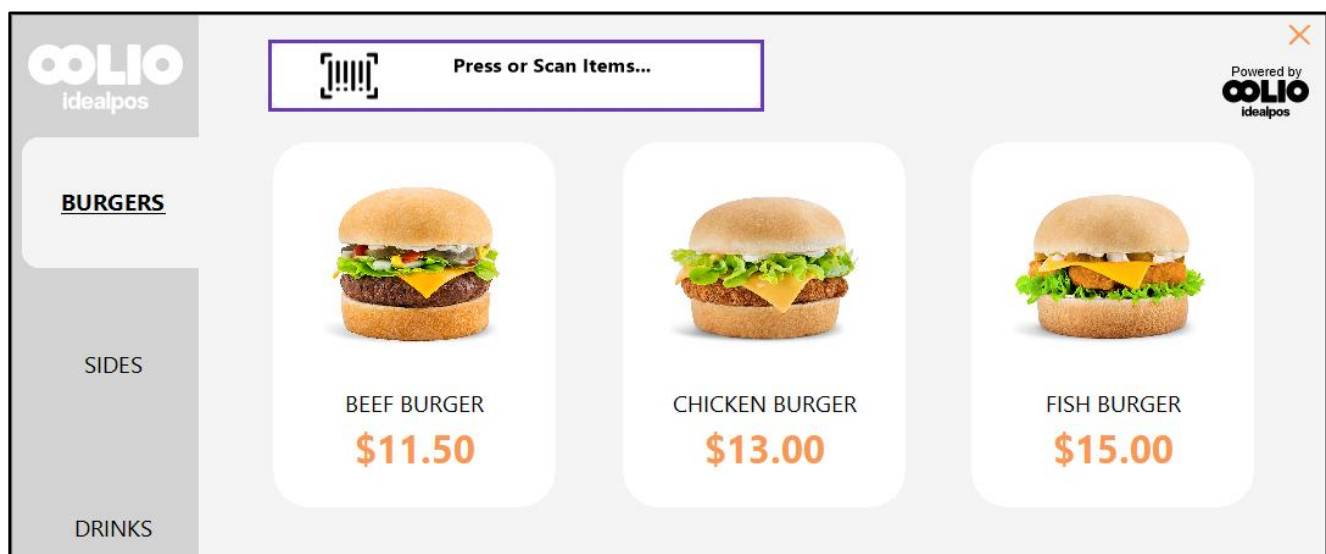
Prior to this change, the Kiosk had an option "Code Scanning" which enabled Code Scanning for both Customer Codes and Stock Item Codes. If the Code Scanning option was disabled, it would disable both Customer Code Scanning and Stock Item Code Scanning.

The options have been split into two separate options "Customer Code Scanning" and "Stock Item Code Scanning". This change enables Stock Item Code Scanning and/or Customer Code Scanning to be enabled/disabled as required.

To configure this functionality, go to: Back Office > Setup > Yes/No Options > Kiosk.
Enable "Stock Item Code Scanning".

Yes/No Options		Search	>	Clear
Site 1				
		ALL	1	2
		901	902	903
KIOSK				
1	Customer Code Scanning			
2	Extra Large Buttons			
3	Play Sound after the Order has been Finalized.			
4	Play Sound at Start of Order			
5	Show Coupon Button			
6	Show Customer Name Prompt			
7	Show Dine-In/Takeaway Prompt			
8	Show Item Detail screen with Bold Font			
9	Show Order Number Prompt			
10	Show 'Pay at Counter' Button			
11	Show Stock Notes on Item Detail Screen			
12	Stock Item Code Scanning	✓		

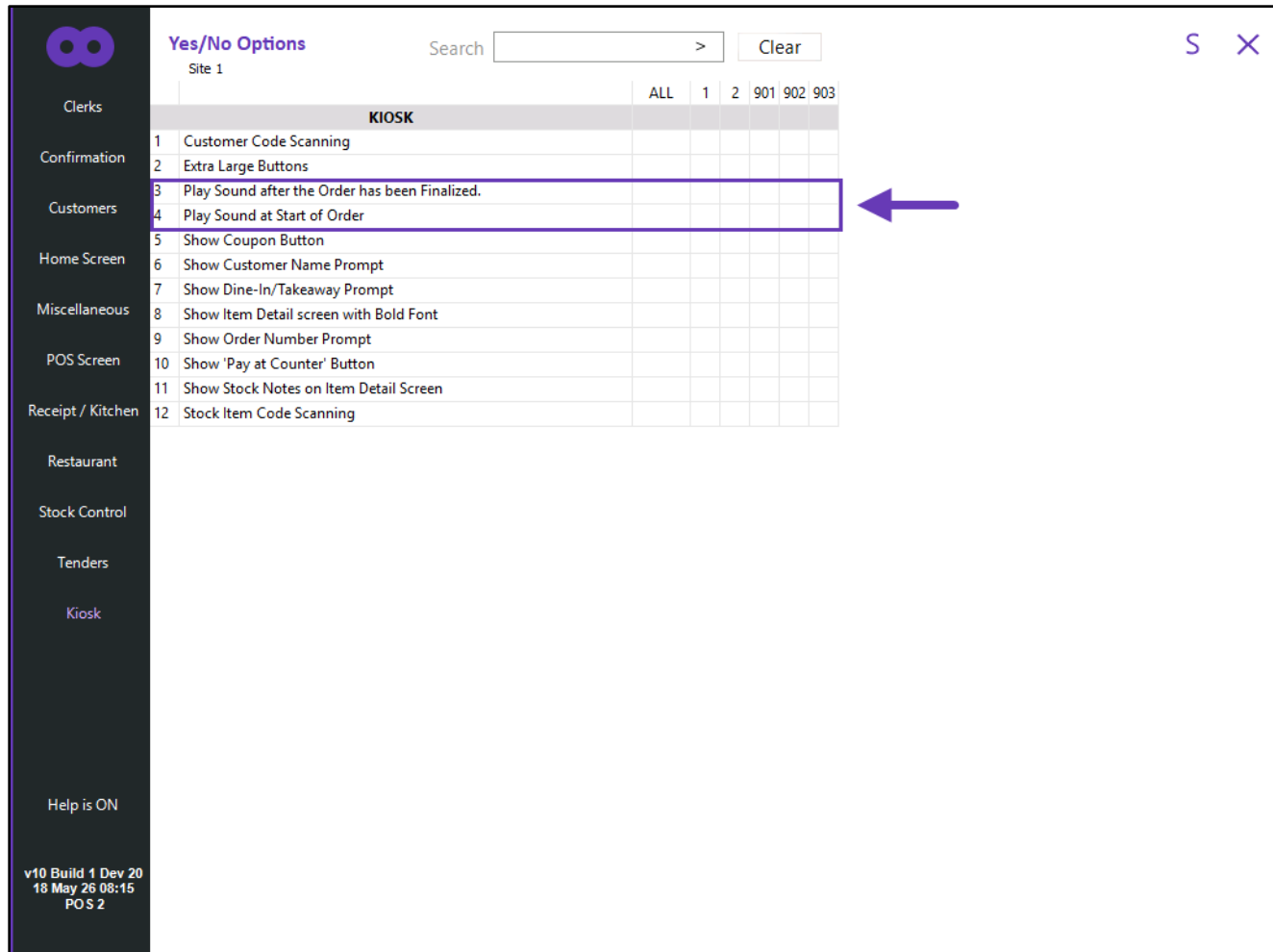
After enabling this option, the Kiosk will show a "Press or Scan Items..." button at the top of the screen. Using the barcode scanner connected to the Kiosk, Items can be scanned at any time. The button can also be pressed, followed by scanning a barcode which will add the item to the Kiosk Sale.



IP-7964 – Yes/No Option – Kiosk Options to Play Sound at Start and End of Order

This functionality introduces the ability to configure the Kiosk to play a sound at the start and/or at the end of order. To configure this functionality, go to: Back Office > Setup > Yes/No Options > Kiosk > Toggle the following options as required:

- Play Sound after the Order has been Finalized
- Play Sound at Start of Order



Yes/No Options Site 1 Search > Clear

		ALL	1	2	901	902	903
KIOSK							
1	Customer Code Scanning						
2	Extra Large Buttons						
3	Play Sound after the Order has been Finalized.						
4	Play Sound at Start of Order						
5	Show Coupon Button						
6	Show Customer Name Prompt						
7	Show Dine-In/Takeaway Prompt						
8	Show Item Detail screen with Bold Font						
9	Show Order Number Prompt						
10	Show 'Pay at Counter' Button						
11	Show Stock Notes on Item Detail Screen						
12	Stock Item Code Scanning						

Left sidebar menu: Clerks, Confirmation, Customers, Home Screen, Miscellaneous, POS Screen, Receipt / Kitchen, Restaurant, Stock Control, Tenders, Kiosk, Help is ON

Bottom left: v10 Build 1 Dev 20
18 May 26 08:15
POS 2

Idealpos includes a unique sound for each of the above options.

If required, the sound files can be replaced with your own files so that the Kiosk plays custom sounds.

- **Play Sound after the Order has been Finalized** – The sound file for this option is "KioskFinalizeOrder.wav".
- **Play Sound at Start of Order** – The sound file for this option is "KioskStartOrder.wav".

The location for the above sound files is C:\ProgramData\Idealpos Solutions\Idealpos\

IP-7981 – Kiosk Flag Options moved to Yes/No Options

In this change, the Kiosk Flag Options that were previously configured in Back Office > Setup > POS Terminals > Modify > Display/Kiosk have been moved to Back Office > Setup > Yes/No Options > Kiosk.

Whichever Kiosk Flag Options were previously configured in POS Terminal settings will have their respective Yes/No Options set accordingly after upgrading to this build. There is no need to re-configure these.

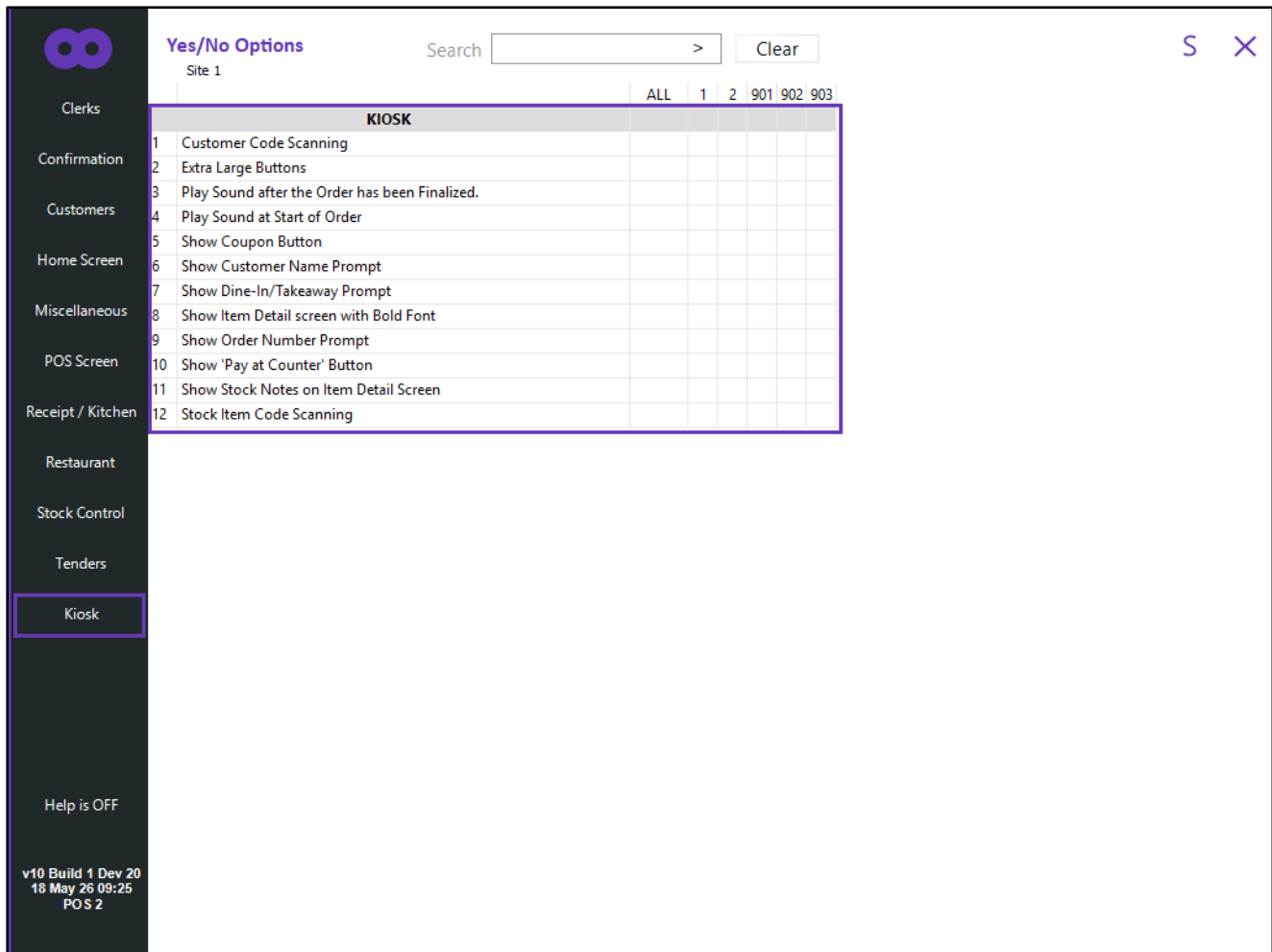
The following options have been moved to Yes/No Options:

- Code Scanning
- Show Stock Notes
- Item Screen Font Bold
- Pay at Counter Button
- Order Number Prompt
- Dine-In/Takeaway Prompt
- Customer Name Prompt
- Coupon Button
- Extra-Large Buttons

Go to: Back Office > Setup > Yes/No Options > Kiosk.

The above options will appear, and they will be automatically configured using the settings that were set for the Kiosks prior to upgrading.

If required, adjust the settings as required, noting that a Close Suite/Open Suite may be required for the changes to take effect at the Kiosks.



The screenshot shows the 'Yes/No Options' configuration interface for 'Site 1'. The 'KIOSK' tab is selected, displaying a list of 12 options. The interface includes a search bar, a 'Clear' button, and a sidebar with navigation options. The options are listed in a table with columns for the option name and checkboxes for configuration.

Option	ALL	1	2	901	902	903
1 Customer Code Scanning						
2 Extra Large Buttons						
3 Play Sound after the Order has been Finalized.						
4 Play Sound at Start of Order						
5 Show Coupon Button						
6 Show Customer Name Prompt						
7 Show Dine-In/Takeaway Prompt						
8 Show Item Detail screen with Bold Font						
9 Show Order Number Prompt						
10 Show 'Pay at Counter' Button						
11 Show Stock Notes on Item Detail Screen						
12 Stock Item Code Scanning						

Navigation sidebar options: Clerks, Confirmation, Customers, Home Screen, Miscellaneous, POS Screen, Receipt / Kitchen, Restaurant, Stock Control, Tenders, Kiosk (selected), Help is OFF.

Footer: v10 Build 1 Dev 20, 18 May 26 09:25, POS 2

Metcash Integration

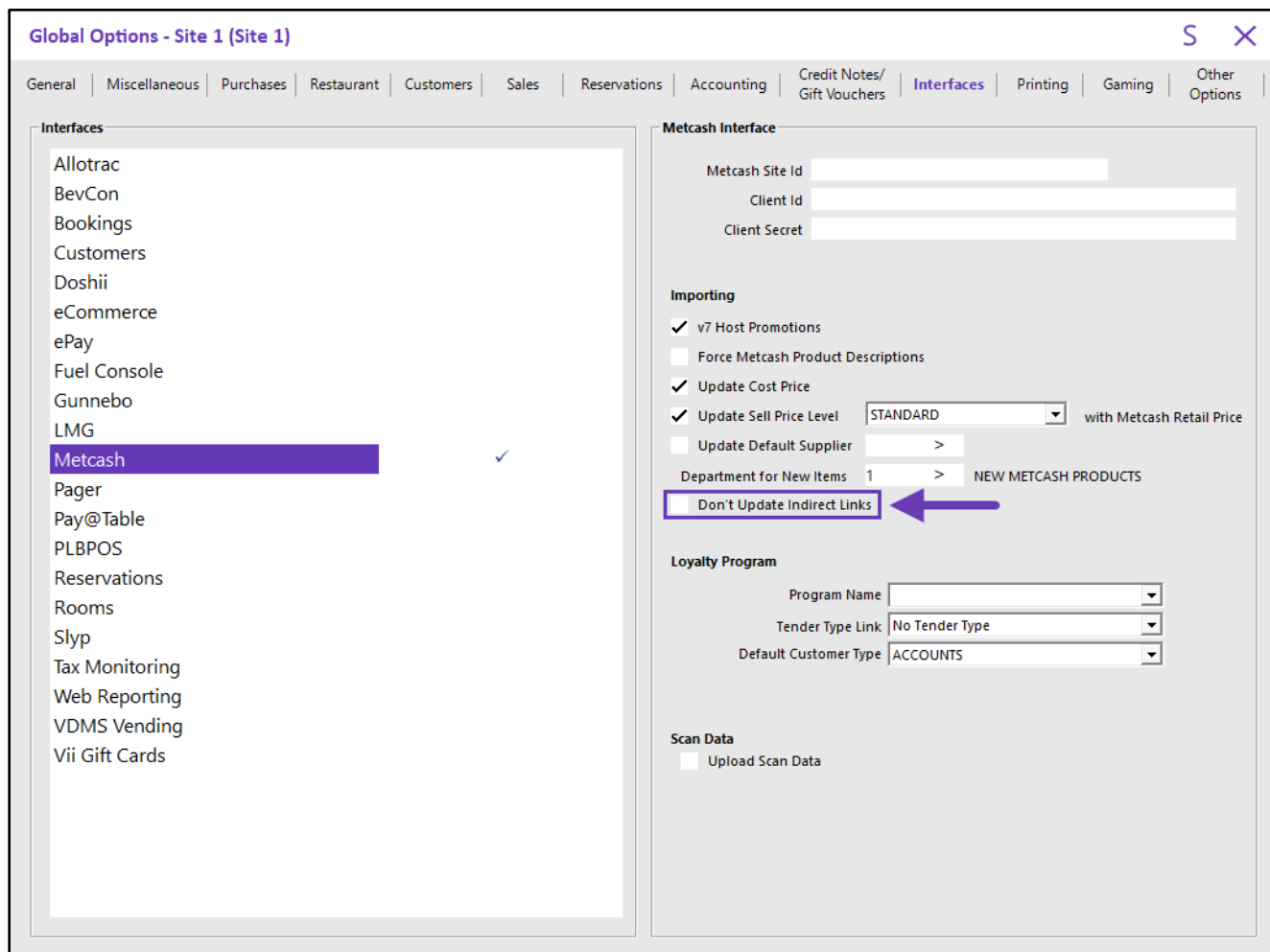
IP-7827 – Metcash – Stock Item Option to not update Indirect Links

This functionality introduces the ability to configure individual Stock Items to not update Indirect Links. Prior to this change, this functionality could only be configured in the Global Options which would affect all Stock Items.

To set this functionality on individual Stock Items, first ensure that the “Don’t Update Indirect Links” is unticked in Global Options.

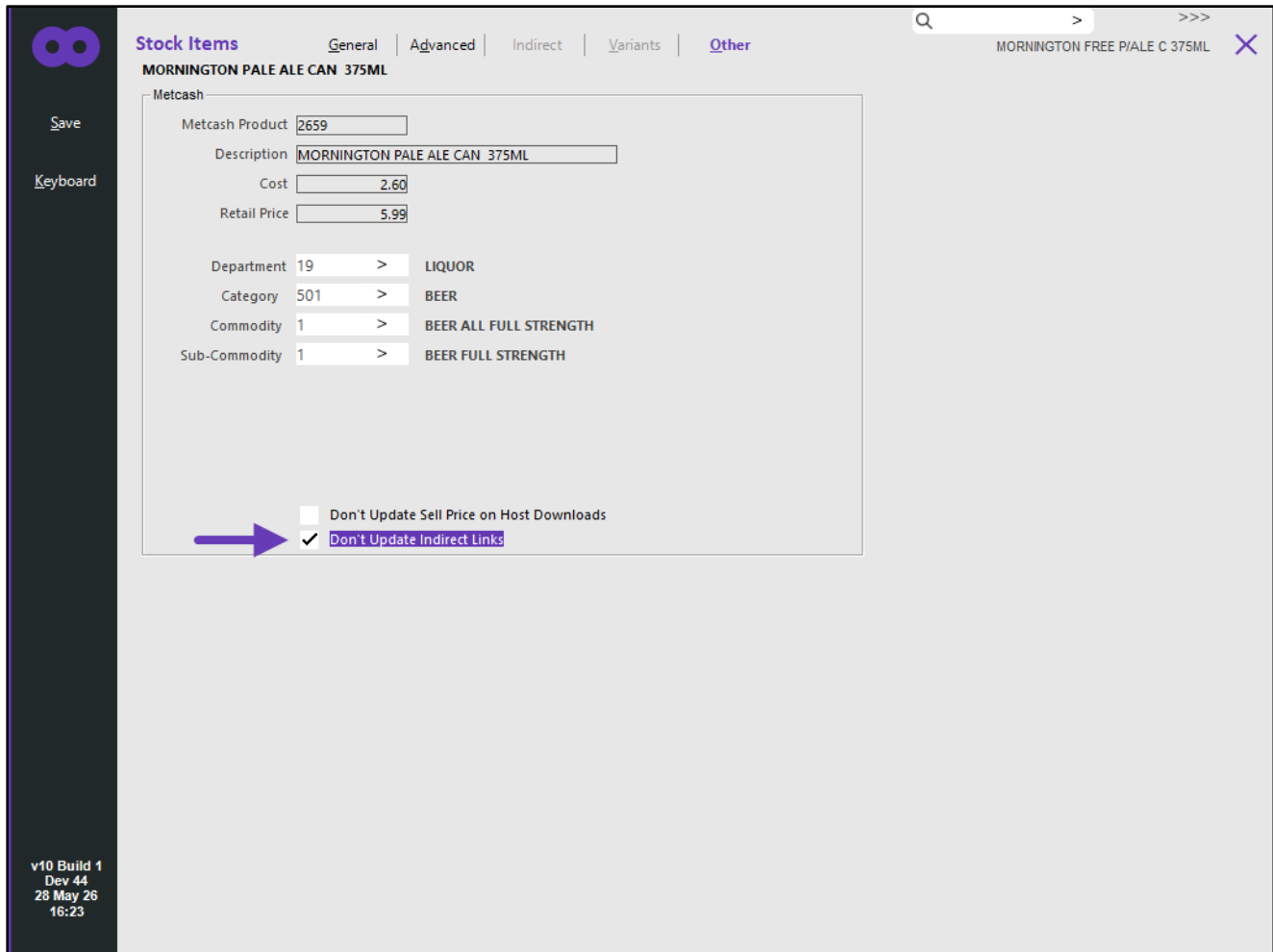
Go to: Back Office > Setup > Global Options > Interfaces > Metcash.

Disable the “Don’t Update Indirect Links” checkbox.



The screenshot shows the 'Global Options - Site 1 (Site 1)' window. The 'Interfaces' tab is selected, and the 'Metcash' interface is highlighted in the left sidebar. The 'Metcash Interface' configuration panel is displayed on the right. The 'Importing' section contains several checkboxes: 'v7 Host Promotions' (checked), 'Force Metcash Product Descriptions' (unchecked), 'Update Cost Price' (checked), 'Update Sell Price Level' (checked, with a dropdown set to 'STANDARD' and a note 'with Metcash Retail Price'), and 'Update Default Supplier' (unchecked). The 'Department for New Items' is set to '1' with a dropdown arrow, and 'NEW METCASH PRODUCTS' is listed below it. The 'Don't Update Indirect Links' checkbox is highlighted with a red box and a red arrow pointing to it. The 'Loyalty Program' section has three dropdowns: 'Program Name' (empty), 'Tender Type Link' (set to 'No Tender Type'), and 'Default Customer Type' (set to 'ACCOUNTS'). The 'Scan Data' section has an unchecked 'Upload Scan Data' checkbox.

Close the Global Options window, then go to: Back Office > File > Stock Control > Stock Items.
 Select a Direct Stock Item > Modify > Other tab.
 Enable the "Don't Update Indirect Links" checkbox > Save the change.



Stock Items | General | Advanced | Indirect | Variants | **Other**

MORNINGTON PALE ALE CAN 375ML

Metcash

Metcash Product: 2659

Description: MORNINGTON PALE ALE CAN 375ML

Cost: 2.60

Retail Price: 5.99

Department: 19 > LIQUOR

Category: 501 > BEER

Commodity: 1 > BEER ALL FULL STRENGTH

Sub-Commodity: 1 > BEER FULL STRENGTH

☐ Don't Update Sell Price on Host Downloads
☒ **Don't Update Indirect Links**

v10 Build 1
Dev 44
28 May 26
16:23

When new Indirect Stock Items that are associated with the Direct Stock Item [which has the "Don't Update Indirect Links" option enabled] are created via a Metcash Host, they will not be linked.

I.e. The Indirect Item checkbox is not enabled, and the Indirect Item tab is greyed out.



Save

Keyboard

v10 Build 1
Dev 44
28 May 26
16:30

Stock Items

General

Advanced

Indirect

Variants

Other

<<<

>>>

MORNINGTON FREE P/ALE C

MORNINGTON FREE P/ALE

X

Created 28 May 2026 16:28:55

Stock Code

3

Department

1

>

NEW METCASH PRODUCTS

Description

MORNINGTON PALE CAN 6*375ML (30)

Scan Code

9345117001498

Auto

Kitchen Description

MORNINGTON PALE CAN 6*375ML (30)

Long Description

MORNINGTON PALE CAN 6*375ML (30)

Selling Prices (inc Tax)

		Profit %	\$
STANDARD	24.99	31.32	7.12
STAFF	0.00		
EXTRAS	0.00		
BOTTLESHOP	0.00		
Price 5	0.00		
Price 6	0.00		
Price 7	0.00		
Price 8	0.00		
Price 9	0.00		
Price 10	0.00		
Price 11	0.00		
OWNERS	0.00		

Force Selling Price Entry

Printer Settings

☒ Receipt Printer
 ☐ KITCHEN
 ☐ BAR
 ☐ COFFEE
 ☐ IKM
 ☐ Kitchen Printer 5
 ☐ Kitchen Printer 6
 ☐ Kitchen Printer 7
 ☐ Kitchen Printer 8
 ☐ Kitchen Printer 9
 ☐ Kitchen Printer 10
 ☐ Kitchen Printer 11
 ☐ Kitchen Printer 12

Purchasing

Purchase Category

1

>

FOOD

Default Supplier

>

Default Supplier Stock Code

Other Options

☒ Stock Control
 ☐ Instruction
 ☐ Has Variants
 ☐ Print Red
 ☒ Indirect Item
 ☐ Web Store
 ☐ Inhibit Discounts
 ☐ Inhibit Voids
 ☐ Manufactured Item
 ☒ Non-Accumulating
 ☐ Can't Buy with GIFT VOUCHER
 ☐ Scale ea

Tags

Cost Prices (ex Tax)

Standard Cost

15.6045

Last Cost

15.6045

Average Cost

15.6045

Recalculate Sell Prices

☒ Don't Recalculate Sell Prices
 ☐ Based on Profit %
 ☐ Based on Profit \$

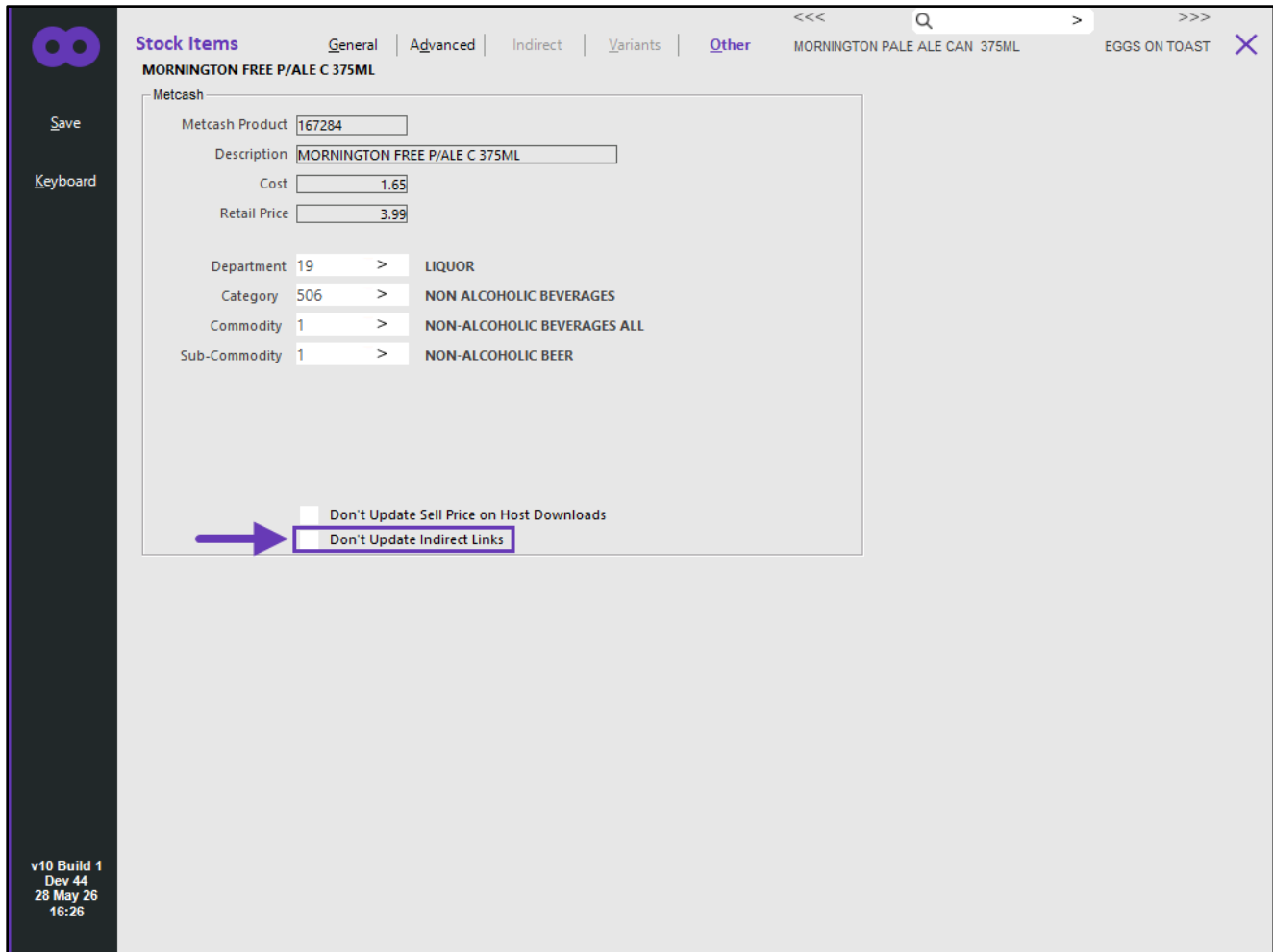
Tax Settings (Selling)

☒ GST
 ☐ GST-Free
 ☐ Not Defined
 ☐ Not Defined
 ☐ Not Defined
 ☐ Not Defined

Attributes

The below screenshots show an example of a Direct Stock Item which has the “Don’t Update Indirect Links” disabled and the associated Indirect Item linked to the Direct Item after a Metcash Host is processed to create the new Indirect Stock Item(s).

A Direct Stock Item with the “Don’t Update Indirect Links” option disabled/unchecked.



Stock Items | General | Advanced | Indirect | Variants | Other | MORNINGTON PALE ALE CAN 375ML | EGGS ON TOAST X

MORNINGTON FREE P/ALE C 375ML

Metcash

Metcash Product: 167284

Description: MORNINGTON FREE P/ALE C 375ML

Cost: 1.65

Retail Price: 3.99

Department: 19 > LIQUOR

Category: 506 > NON ALCOHOLIC BEVERAGES

Commodity: 1 > NON-ALCOHOLIC BEVERAGES ALL

Sub-Commodity: 1 > NON-ALCOHOLIC BEER

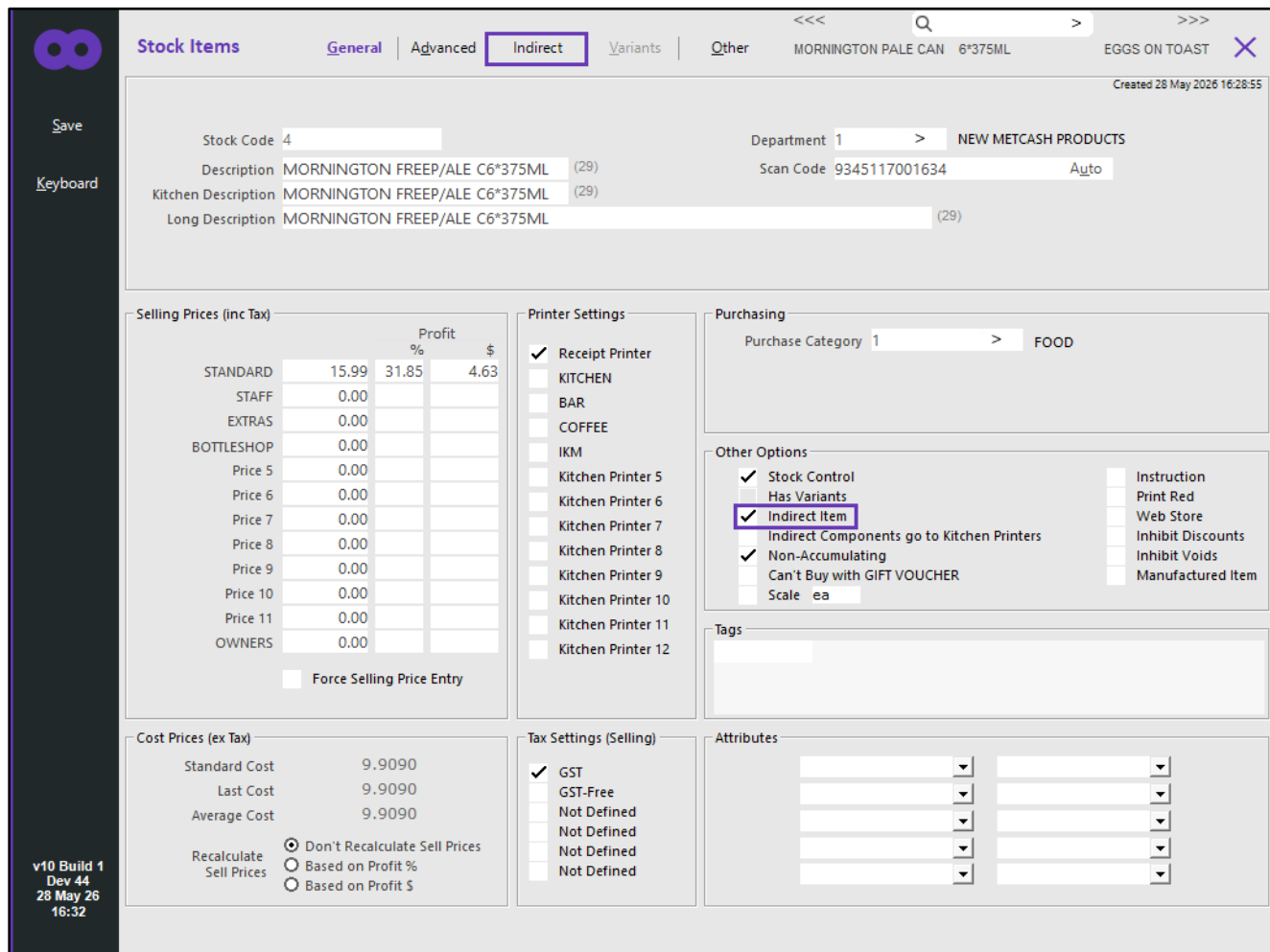
☐ Don't Update Sell Price on Host Downloads

☐ Don't Update Indirect Links

v10 Build 1
Dev 44
28 May 26
16:26

When new Indirect Stock Items that are associated with the Direct Stock Item [which have the “Don’t Update Indirect Links” option disabled] are created via a Metcash Host, they will be linked.

The Indirect Stock Item is linked to the Direct Stock Item; Indirect Item checkbox is enabled and the Indirect Item tab is enabled.



Stock Items | General | Advanced | **Indirect** | Variants | Other | MORNINGTON PALE CAN 6*375ML | EGGS ON TOAST

Created 28 May 2026 16:28:55

Stock Code: 4 | Department: 1 | NEW METCASH PRODUCTS

Description: MORNINGTON FREEP/ALE C6*375ML (29) | Scan Code: 9345117001634 | Auto

Kitchen Description: MORNINGTON FREEP/ALE C6*375ML (29)

Long Description: MORNINGTON FREEP/ALE C6*375ML (29)

Selling Prices (inc Tax)

	Price	Profit %	Profit \$
STANDARD	15.99	31.85	4.63
STAFF	0.00		
EXTRAS	0.00		
BOTTLESHOP	0.00		
Price 5	0.00		
Price 6	0.00		
Price 7	0.00		
Price 8	0.00		
Price 9	0.00		
Price 10	0.00		
Price 11	0.00		
Price 12	0.00		
OWNERS	0.00		

☐ Force Selling Price Entry

Printer Settings

- ☒ Receipt Printer
- ☐ KITCHEN
- ☐ BAR
- ☐ COFFEE
- ☐ IKM
- ☐ Kitchen Printer 5
- ☐ Kitchen Printer 6
- ☐ Kitchen Printer 7
- ☐ Kitchen Printer 8
- ☐ Kitchen Printer 9
- ☐ Kitchen Printer 10
- ☐ Kitchen Printer 11
- ☐ Kitchen Printer 12

Purchasing

Purchase Category: 1 | FOOD

Other Options

- ☒ Stock Control
- ☒ Has Variants
- ☒ Indirect Item
- ☐ Indirect Components go to Kitchen Printers
- ☒ Non-Accumulating
- ☐ Can't Buy with GIFT VOUCHER
- ☐ Scale: ea
- ☐ Instruction Print Red
- ☐ Web Store
- ☐ Inhibit Discounts
- ☐ Inhibit Voids
- ☐ Manufactured Item

Tags

Cost Prices (ex Tax)

	Cost
Standard Cost	9.9090
Last Cost	9.9090
Average Cost	9.9090

Recalculate Sell Prices: ☒ Don't Recalculate Sell Prices
☐ Based on Profit %
☐ Based on Profit \$

Tax Settings (Selling)

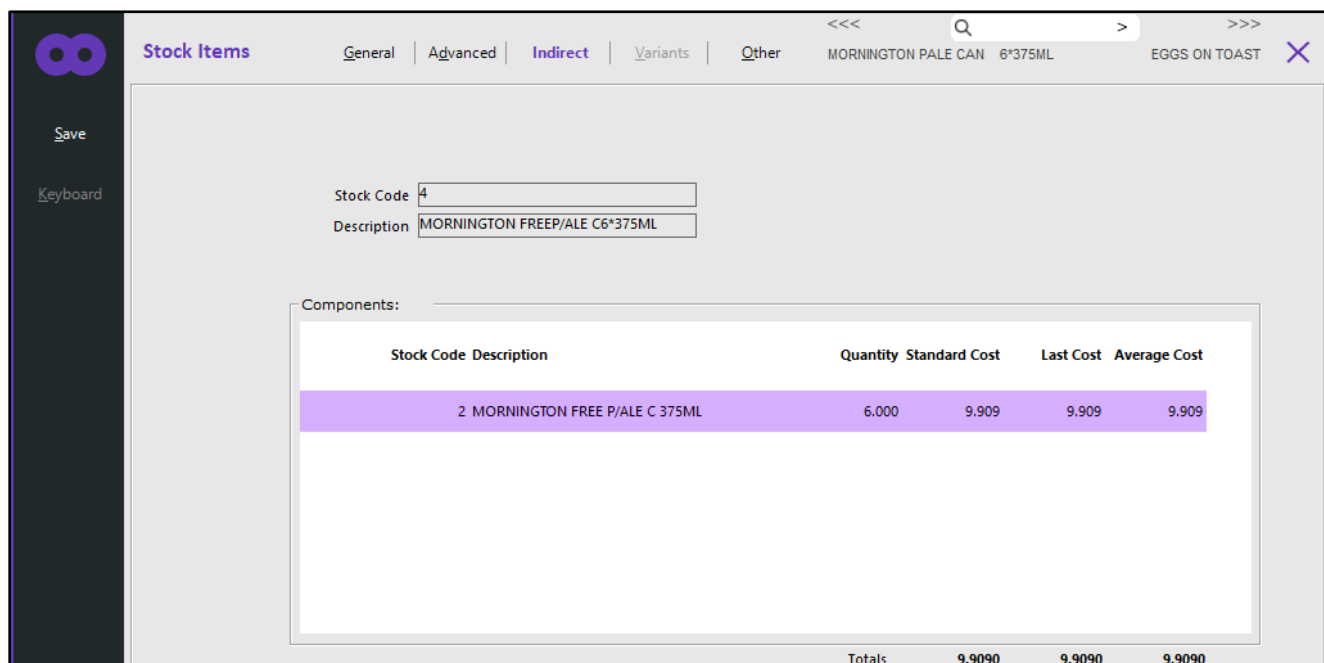
- ☒ GST
- ☐ GST-Free
- ☐ Not Defined
- ☐ Not Defined
- ☐ Not Defined
- ☐ Not Defined

Attributes

Attribute	Value
1	
2	
3	
4	
5	
6	

v10 Build 1
Dev 44
28 May 26
16:32

The Indirect Item tab contains the link to the Direct Stock Item.



Stock Items | General | Advanced | **Indirect** | Variants | Other | MORNINGTON PALE CAN 6*375ML | EGGS ON TOAST

Stock Code: 4 | Description: MORNINGTON FREEP/ALE C6*375ML

Components:

Stock Code	Description	Quantity	Standard Cost	Last Cost	Average Cost
2	MORNINGTON FREE P/ALE C 375ML	6.000	9.909	9.909	9.909

Totals: Standard Cost 9.9090, Last Cost 9.9090, Average Cost 9.9090

IP-8037 – Metcash – Option for Price Changes to go to Scheduled Price Change Increases/Decreases batches

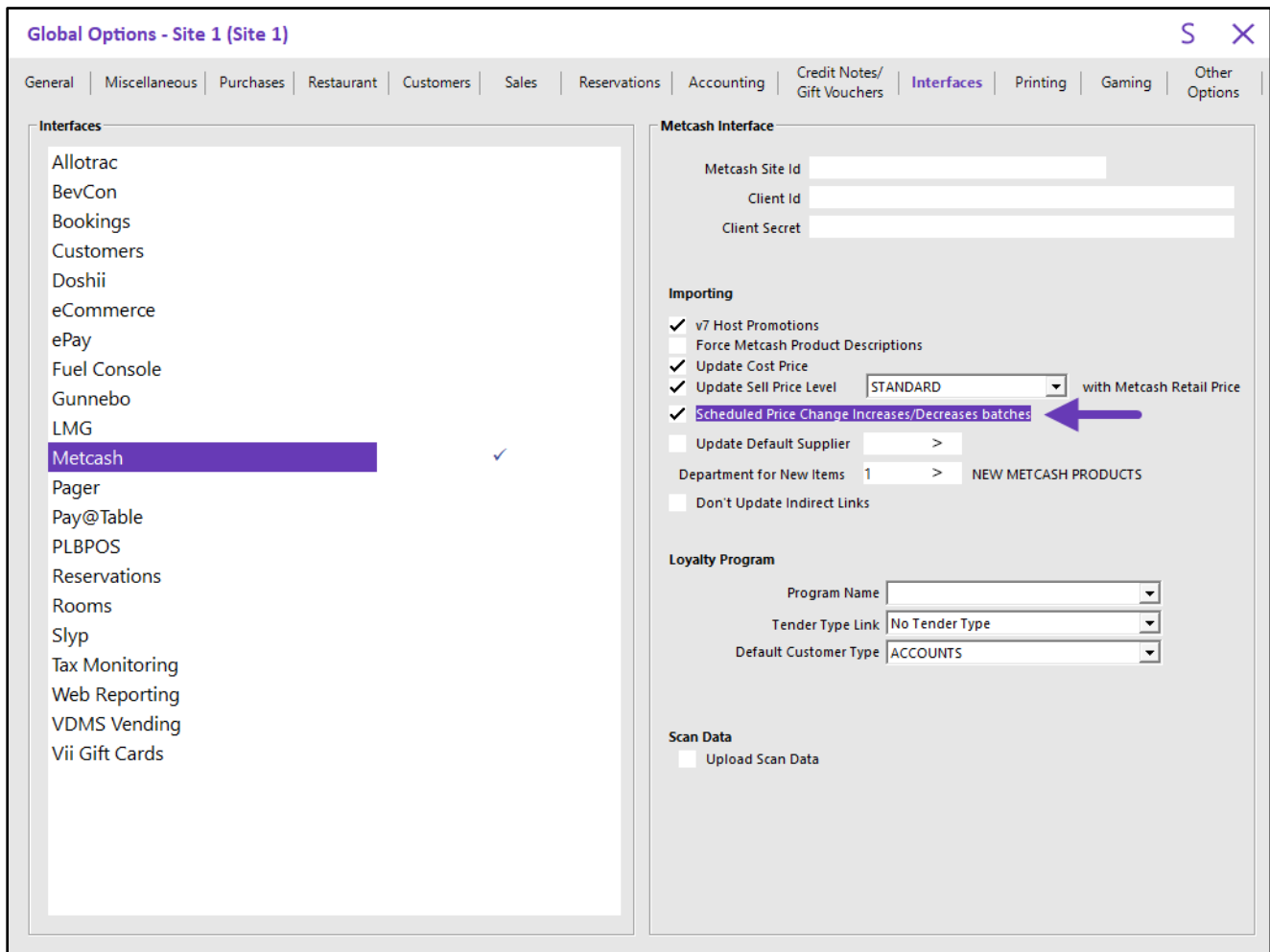
This functionality introduces the ability to split Price Changes from a Metcash Host into separate Scheduled Price Change Batches. When enabled, all Stock Items that receive Price Increases will be added to Increases batches, and all Stock Items that receive Price Decreases will be added to Decreases batches.

Each Scheduled Price Change batch is created based on the Price Effective Date received via the Metcash Host.

The Metcash Host may contain a variety of effective dates which will result in multiple Increases/Decreases batches being created (separate batches for each effective date).

If the option is disabled, Price Changes received from a Metcash Host will not be split into separate batches.

To configure this functionality, go to: Back Office > Setup > Global Options > Interfaces > Metcash.
Enable the option “Scheduled Price Change Increases/Decreases batches”.



The screenshot shows the 'Global Options - Site 1 (Site 1)' window. The 'Interfaces' tab is selected, and the 'Metcash' option is highlighted in the left sidebar. The 'Metcash Interface' configuration panel is open on the right. In the 'Importing' section, the 'Scheduled Price Change Increases/Decreases batches' option is checked and highlighted with a blue arrow. Other options include 'v7 Host Promotions', 'Force Metcash Product Descriptions', 'Update Cost Price', 'Update Sell Price Level' (set to STANDARD), 'Update Default Supplier', 'Department for New Items' (set to 1), and 'Don't Update Indirect Links'. The 'Loyalty Program' section shows 'Program Name', 'Tender Type Link' (set to No Tender Type), and 'Default Customer Type' (set to ACCOUNTS). The 'Scan Data' section has an 'Upload Scan Data' checkbox.

Close the Global Options to save the change.

Any Price Changes that are processed via a Metcash Host File (via Back Office > Utilities > Metcash > Import Files) will have separate Scheduled Price Change batches created (Increases and Decreases).

New Scheduled Price Change batches will appear in Back Office > File > Sales > Scheduled Price Changes.

The below example shows two separate batches (Decreases and Increases) that have been created after processing a Metcash Host.

Scheduled Price Changes			
2 records			
Code	Description	Run Schedule at...	From POS
1	METCASH 72999999 Decreases	01 Jul 2026 00:00:00	2
2	METCASH 72999999 Increases	01 Jul 2026 00:00:00	2

The contents of the batches show the Decreases and Increases.

Decreases:

Scheduled Price Changes									
3 records									
Schedule Description		METCASH 72999999 Decreases		☐ Print Labels		Price Levels			
Run Schedule at		01 Jul 2026 00:00:00		from POS		2		☒ Delete Schedule after 60 days	
Code	Description	Department	Average Cost	Current Price	Profit %	STANDARD New Price	Profit %		
6	G/BURGE HOLY TRINITY GSM 750ML	NEW METCASH PR...	28.12	43.99	29.7	39.99	22.7		
7	STOLEN BLOCK IBA RIES 750ML	NEW METCASH PR...	5.05	11.99	53.7	9.99	44.4		
8	STOLEN BLOCK IBA SHIRAZ 750ML	NEW METCASH PR...	5.05	11.99	53.7	9.99	44.4		

Increases:

Scheduled Price Changes									
4 records									
Schedule Description		METCASH 72999999 Increases		☐ Print Labels		Price Levels			
Run Schedule at		01 Jul 2026 00:00:00		from POS		2		☒ Delete Schedule after 60 days	
Code	Description	Department	Average Cost	Current Price	Profit %	STANDARD New Price	Profit %		
14	SMIRNOFF PURE PFRT L&S 300ML	NEW METCASH PR...	3.02	5.49	39.6	5.79	42.7		
17	JACOBS CK RES PINOT NOIR 750ML	NEW METCASH PR...	9.08	14.99	33.4	17.99	44.5		
32	SMIRNOFF PURE PFRT L&S 4*300ML	NEW METCASH PR...	12.07	19.99	33.6	20.99	36.8		
33	SMIRNOFF PURE PFRT L&S24*300ML	NEW METCASH PR...	72.40	92.99	14.4	94.99	16.2		

When the option "Scheduled Price Change Increases/Decreases batches" is disabled in Global Options, all Price Changes will be added to single batches (a separate batch for each effective date).

The option must be disabled prior to processing the Metcash Host for it to apply to any new processed changes.



Scheduled Price Changes

1 records

S X

Modify

Add

Delete

Code	Description	Run Schedule at...	From POS
1	METCASH 72999999	01 Jul 2026 00:00:00	2



Scheduled Price Changes

7 records

S X

Price Calculator

Schedule Description

METCASH 72999999

Run Schedule at

01 Jul 2026 00:00:00

from POS

2

Print Labels

Delete Schedule after

60

days

Price Levels

Code	Description	Department	Average Cost	Current Price	Profit %	STANDARD New Price	Profit %
6	G/BURGE HOLY TRINITY GSM 750ML	NEW METCASH PR...	28.12	43.99	29.7	39.99	22.7
7	STOLEN BLOCK IBA RIES 750ML	NEW METCASH PR...	5.05	11.99	53.7	9.99	44.4
8	STOLEN BLOCK IBA SHIRAZ 750ML	NEW METCASH PR...	5.05	11.99	53.7	9.99	44.4
14	SMIRNOFF PURE PFRT L&S 300ML	NEW METCASH PR...	3.02	5.49	39.6	5.79	42.7
17	JACOBS CK RES PINOT NOIR 750ML	NEW METCASH PR...	9.08	14.99	33.4	17.99	44.5
32	SMIRNOFF PURE PFRT L&S 4*300ML	NEW METCASH PR...	12.07	19.99	33.6	20.99	36.8
33	SMIRNOFF PURE PFRT L&S24*300ML	NEW METCASH PR...	72.40	92.99	14.4	94.99	16.2

Network Printers

IP-7997 – Idealpos BTP-M300 Printer Support

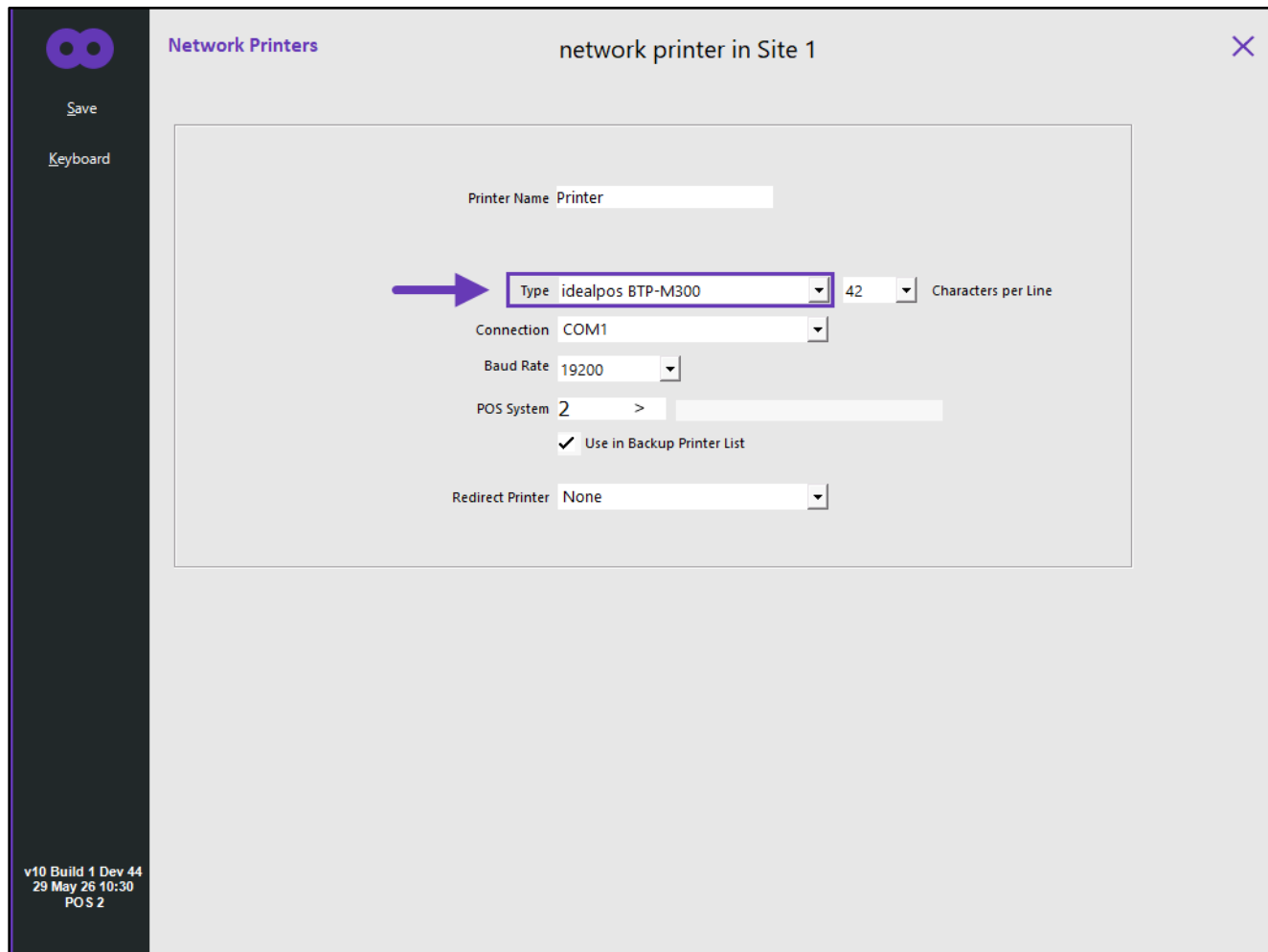
This function introduces support for Idealpos BTP-M300 Printers.

To configure Idealpos with the Idealpos BTP-M300 printer, go to: Back Office > Setup > Network Printers > Add.

- **Type:** Idealpos BTP-M300
- **Connection:** Select Ethernet or COM# depending on the connection type used.

COM Port Connection Settings

- **Baud Rate:** If using a COM connection, the Baud Rate field will be displayed; enter the Baud Rate.
- **POS System:** If using a COM connection, the POS System field will be displayed; select the POS Terminal number the printer is connected to.



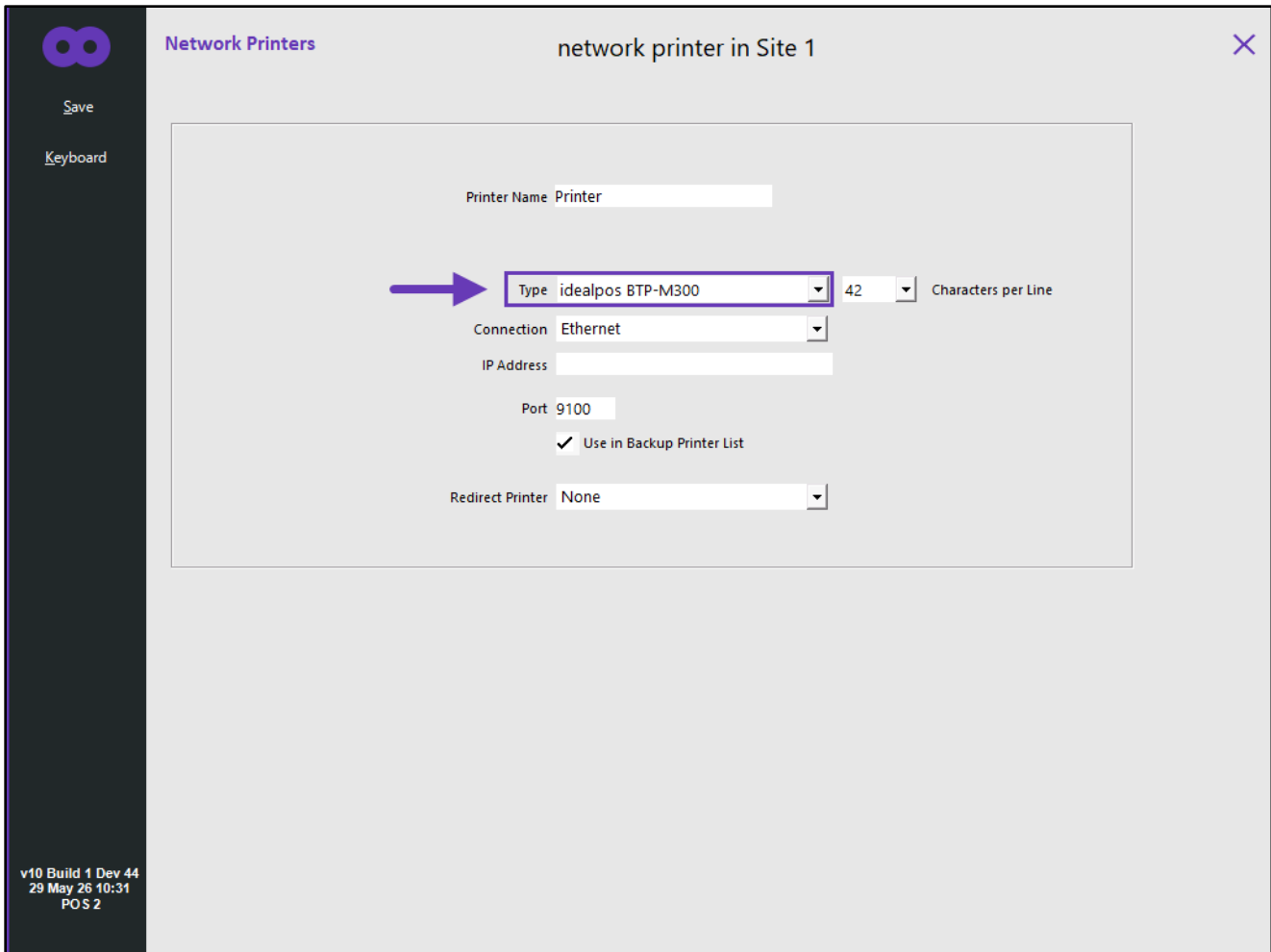
The screenshot shows the 'Network Printers' configuration window for 'network printer in Site 1'. The window has a dark sidebar on the left with the Idealpos logo, 'Save', and 'Keyboard' buttons. The main area contains the following fields:

- Printer Name: Printer
- Type: idealpos BTP-M300 (highlighted with a blue arrow)
- Connection: COM1
- Baud Rate: 19200
- POS System: 2
- Use in Backup Printer List: ☒
- Redirect Printer: None

At the bottom left of the sidebar, the version information is displayed: v10 Build 1 Dev 44, 29 May 26 10:30, POS 2.

Ethernet Connection Settings:

- **IP Address:** Enter the IP Address for the Printer.
- **Port:** The default 9100 should be sufficient. If required, this can be changed here.



Network Printers

network printer in Site 1

Printer Name

Type 42 Characters per Line

Connection

IP Address

Port

☒ Use in Backup Printer List

Redirect Printer

Save

Keyboard

v10 Build 1 Dev 44
29 May 26 10:31
POS 2

Once configured as required, press the "Save" button on the top-left corner.

Drag the printer from the top of the window into the required printer slots for the POS Terminals that will use the printer.



[Modify](#)
[Add](#)
[Delete](#)
[Test](#)

Network Printers

Site 1





Name	POS Terminal	Printer Type	Connection	Settings	Redirect Printer
Printer		idealpos BTP-M300	Ethernet	192.168.1.250,9100	None

printers by pos

drag-and-drop from above

POS	Description	Receipt Printer	KITCHEN	BAR	COFFEE	IKM	Kitchen Printer 5	Kitchen
1	POS 1	Printer						
2	POS 2	Printer						
901	Handheld 901							
902	Handheld 902							
903	Handheld 903							

[Clear All](#)
[Clear](#)
[Copy KP](#)

v10 Build 1 Dev 44
29 May 26 10:35
POS 2

Pending Sales

IP-7799 – Pending Sales – Windows A4 Print modifications

This functionality introduces modifications to the Pending Sales – Windows A4 Print functionality.

The following changes have been made:

Customer's Mobile Number will always appear on the Pending Sale.

The Quantity column has been moved to appear before the Unit Price column.

Dividing line has been added between the Quantity and the Unit Price.

A horizontal line has been added to the bottom of the sale to separate the Promotions from the sale.

To show all the above details on the Pending Sale, Inhibit Amounts on Windows Printer must be disabled.

Go to: Back Office > Setup > Global Options > Sales > Pending Sales.

Disable the "Inhibit Amounts on Windows Printer" option.

Global Options - Site 1 (Site 1)

General

Miscellaneous

Purchases

Restaurant

Customers

Sales

Reservations

Accounting

Credit Notes/ Gift Vouchers

Interfaces

Printing

Gaming

Other Options

Tax Rates

Default	Description	Rate	Label
Rate 1	☒ GST	10.00	GST
Rate 2	☐ GST-Free	0.000	FRE
Rate 3	☐ Not Defined	0.000	
Rate 4	☐ Not Defined	0.000	
Rate 5	☐ Not Defined	0.000	
Rate 6	☐ Not Defined	0.000	

Programmable Barcodes

☐ Use?
 ☐ Use Hardwired?

Prefix

Field 1

Field 2

Decimal Point

Position

Length

0

0

0

0

Miscellaneous

Price Level Change Duration

☐ Continuous
 ☒ Until End of Sale
 ☐ One Item Only

Price Level Override 0

☐ Non-Turnover Stock Items

Stock Item Profit Based On

Average Cost

Selling Price Descriptors

Price 1	STANDARD
Price 2	STAFF
Price 3	EXTRAS
Price 4	BOTTLESHOP
Price 5	Price 5
Price 6	Price 6
Price 7	Price 7
Price 8	Price 8
Price 9	Price 9
Price 10	Price 10
Price 11	Price 11
Price 12	OWNERS

Refund Reasons

Refund Reasons	Type	Text
Damaged	☐	
Changed Mind	☐	
Faulty	☐	
Product Recall	☒	
Expired	☐	
Other	☒	

Void Reasons

	☐
	☐
	☐
	☐
	☐

Food/Beverage Total Descriptors

Food

FOOD

Beverage

BEVERAGE

Digital Receipts

☐ Email
 ☐ SMS

* Requires Idealpos Online *

Sale Type Status

Takeaway
Delivery
Pickup
Cater

Undistributed Links

Surcharges	10011002	>
Discounts	10011001	>

Fast Add Stock Items

☐ Fast Add Stock Items when not found

Default Department

0

>

☒ Stock Code
 ☐ Scan Code

Pending Sales

☒ Auto Generate Pending Sale Codes

☒ Print to Docket Printers

☐ Print as Bill to Receipt Printer

☐ Kitchen Print minutes before Expected Time

☐ Print to Windows Printer

☐ Inhibit Amounts on Windows Printer

☐ When printed from Table Map send to Windows Printer

A4 Pending Sale Messages

POS Screen > Pending Sales > Select a Pending Sale > Press the Windows Print button.

The Pending Sale will be printed to the Windows Printer with the Windows A4 Print modifications that were made as part of this enhancement as shown in the example below.

Idealpos user
ABN 34091801204

601 Curtin Ave E
Pinkenba QLD 4008

Phone 0736302455
Other 1300944117
Email support@idealpos.co



Pending Sale
Printed 08/05/2026 14:38:54
Page 1 of 1

To: **Joe Blow**
123 Queen St
BRISBANE QLD 4000

Customer 13
Phone 0731234506
Mobile 0412312312
Email
Date 08/05/2026 14:13:15
Pending Sale 355, 1
Served by Jeremy

Stock Code	Description	Quantity	Unit Price	Amount
111005	CHICKEN PIZZA*	1.0000	16.00	16.00
205401	COKE 2L*	1.0000	2.50	2.50
202002	FLAT WHITE*	1.0000	3.50	3.50
202002	FLAT WHITE*	1.0000	3.50	3.50
Promotions	2 Flat Whites 25% Off			-1.75
	CHICKEN PIZZA & COKE SPECIAL			-8.50
Total				15.25
GST Amount				1.39

Pocket Stock

IP-2899 – Pocket Stock – Support for Stock Levels for all Stock Locations

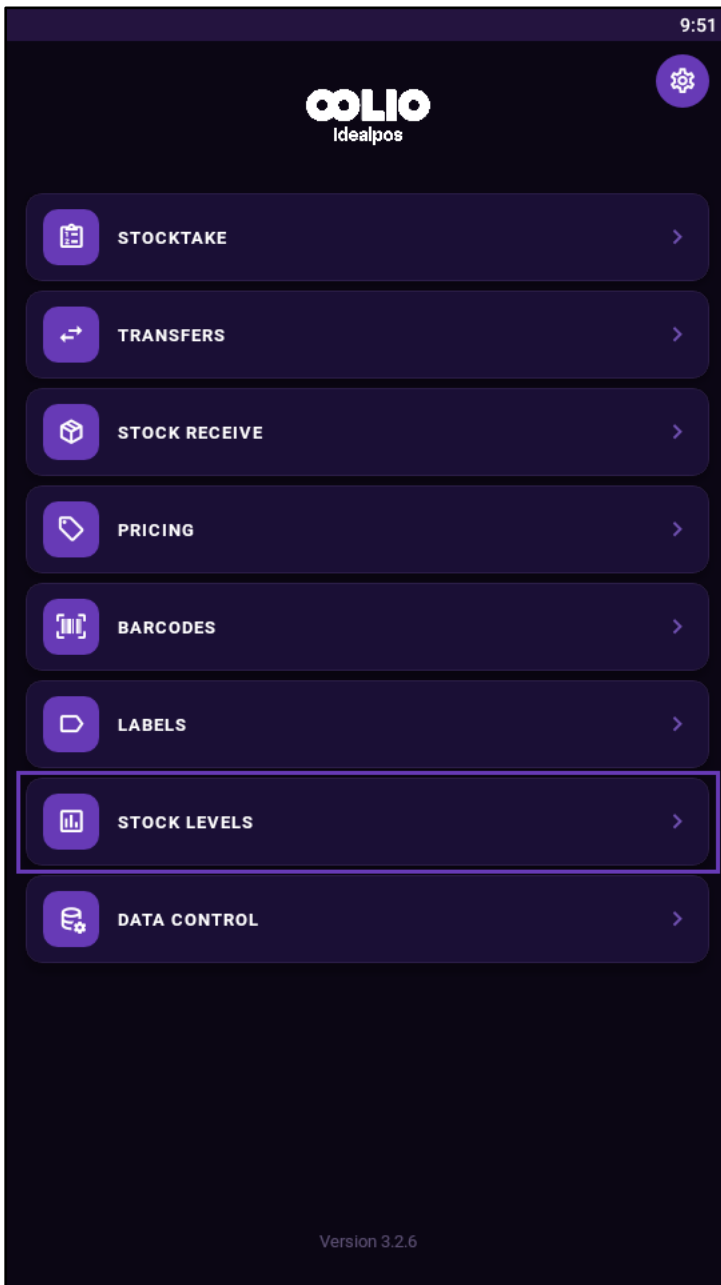
This functionality introduces the ability to send Stock Levels to the Pocket Stock app and requires Pocket Stock v3.2.6 or higher.

To use this functionality, ensure that the Pocket Stock v3 app has downloaded data from Idealpos after upgrading to Idealpos v10 Build 1.

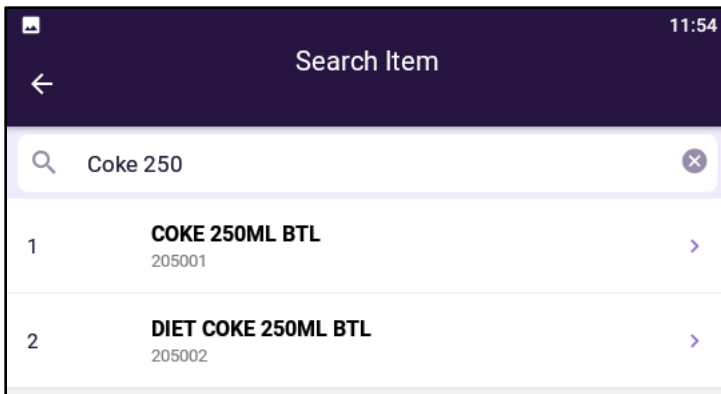
Note that Stock Levels can only be viewed for direct Stock Items.

When viewing an Indirect Stock Item, a Stock Level of 0 will be displayed.

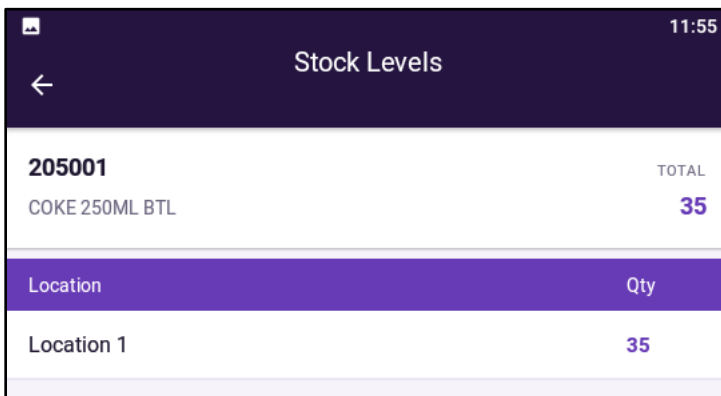
From the main Pocket Stock menu, select the Stock Levels option.



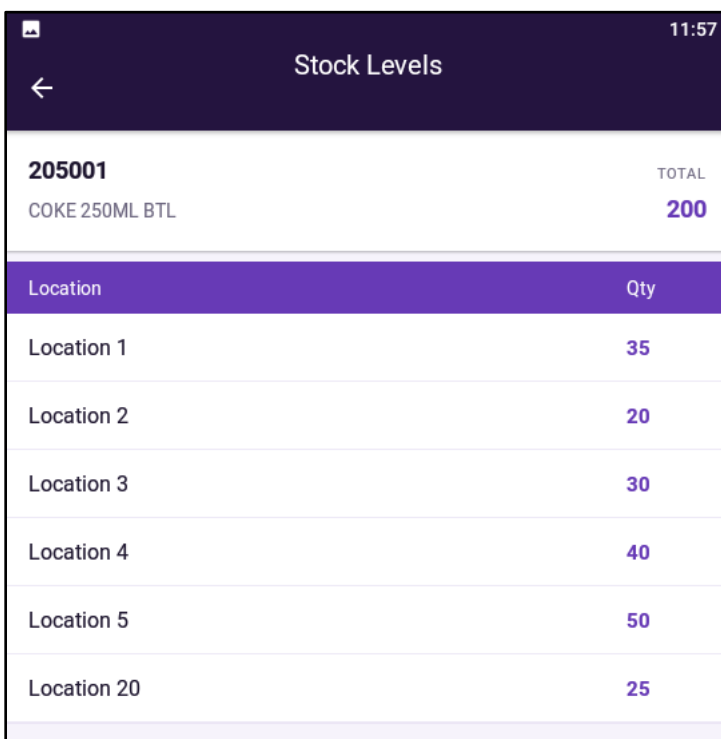
Search/scroll the list of Stock Items and select the Stock Item which you need to view the Stock Level.



After the Stock Item has been selected, the Stock Item's Stock Level in each Location will be displayed. The Total Stock Level appears at the top of the screen and each Location's Stock Level is displayed below. The below example shows a Stock Item that only has Stock Level in a single Location.



If the Stock Item has a Stock Level in multiple Locations, the Stock Level will appear next to each Location. The below example shows a Stock Item that has a Stock Level in multiple Locations.

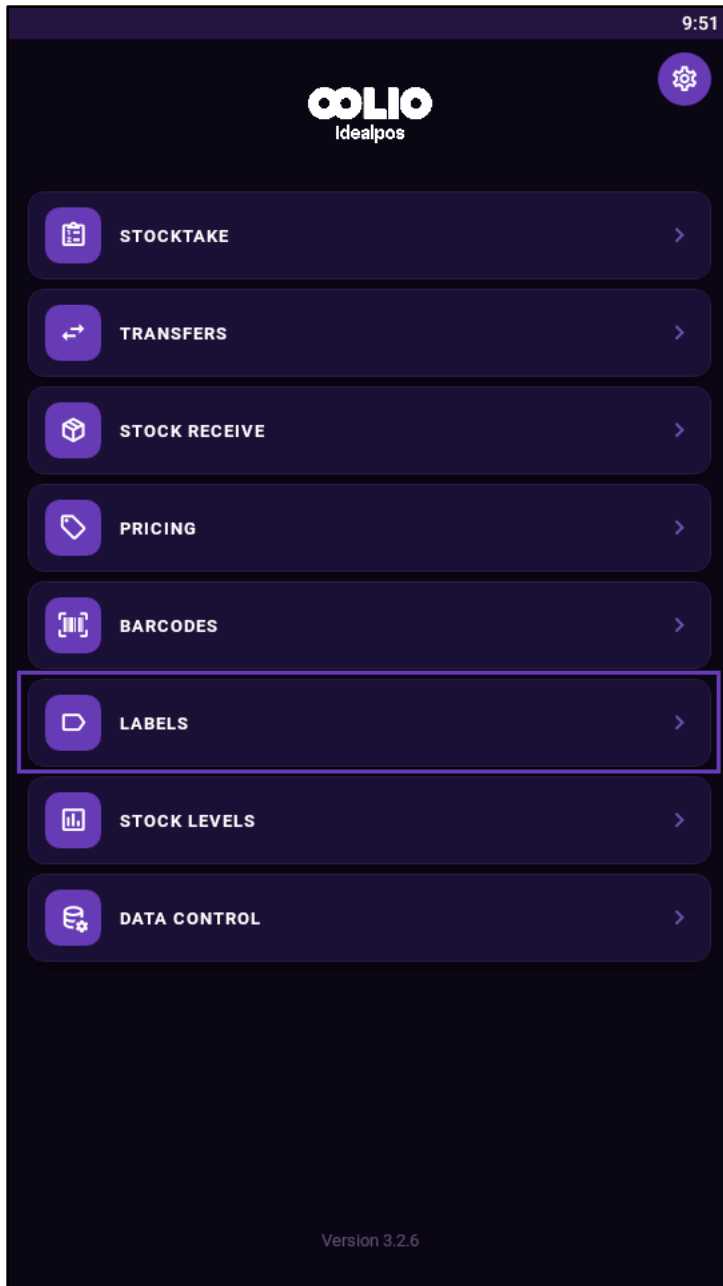


IP-7832 – Stock Item Labels – Import Stock Items from Pocket Stock

This functionality introduces the ability to import Stock Item Labels from Pocket Stock so that the Labels can be printed at the Idealpos Back Office using the Labels function.

This functionality requires Pocket Stock v3.2.6 or higher.

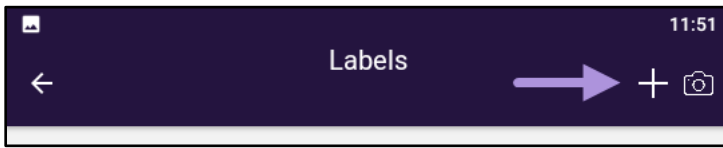
To use this functionality, go to: Pocket Stock > select the “Labels” option on the main menu.



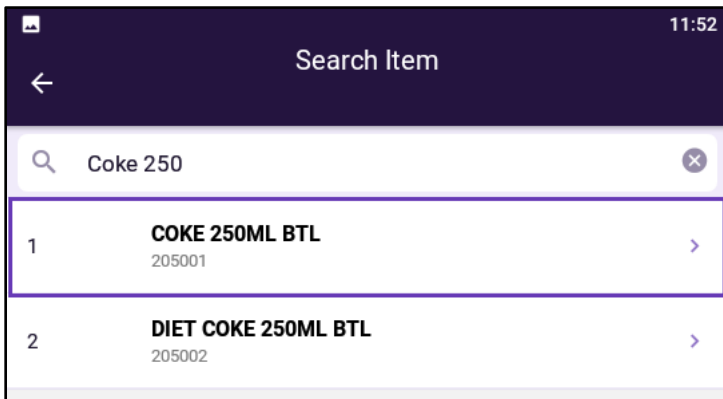
The Labels function will open in the Pocket Stock app.

Any Labels that have been requested will be displayed in this window.

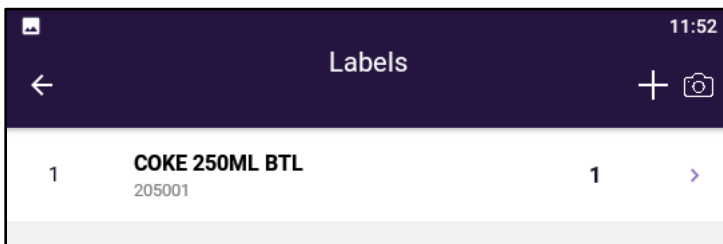
To add a label for a Stock Item, either scan the Stock Item's barcode with the camera scan button or press the "+" button to search for the item.



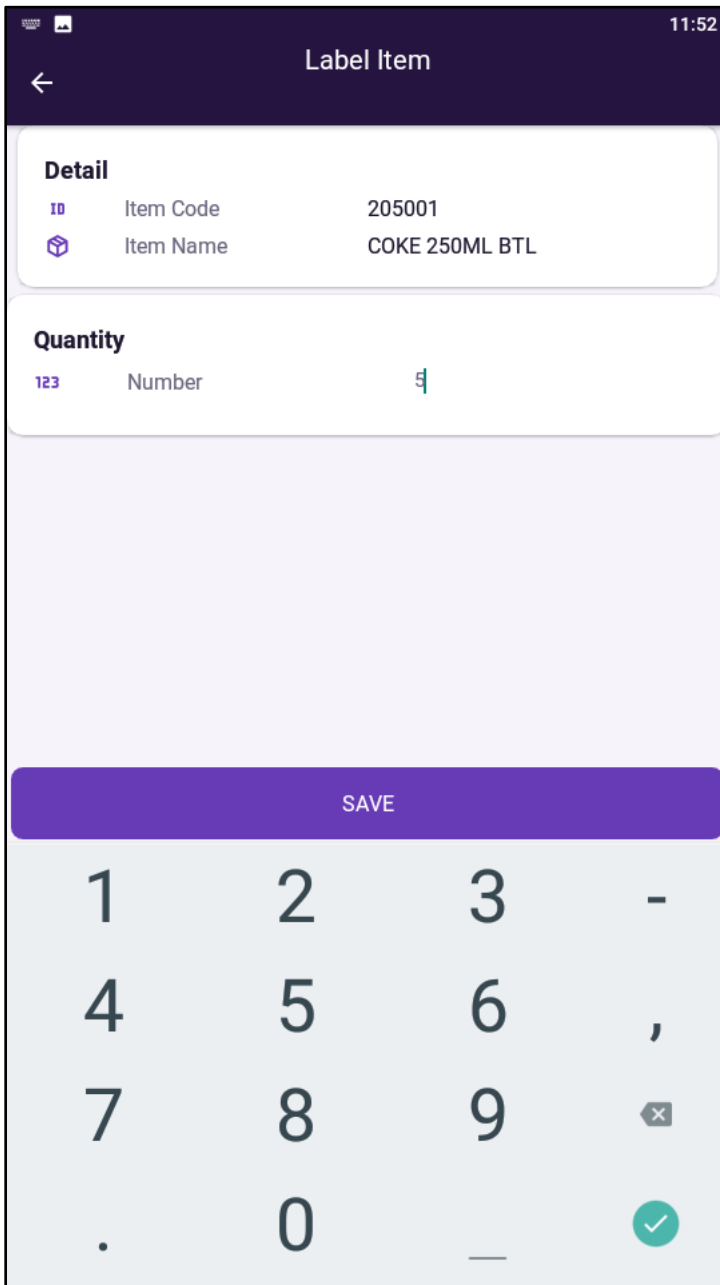
After pressing the "+" button, search/select the required item to request a label.



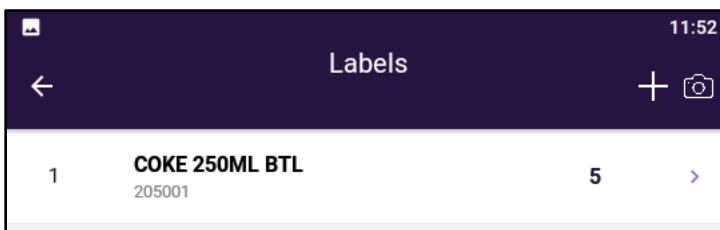
After an item has been selected, the Stock Item will appear in the list with a quantity of 1 label.



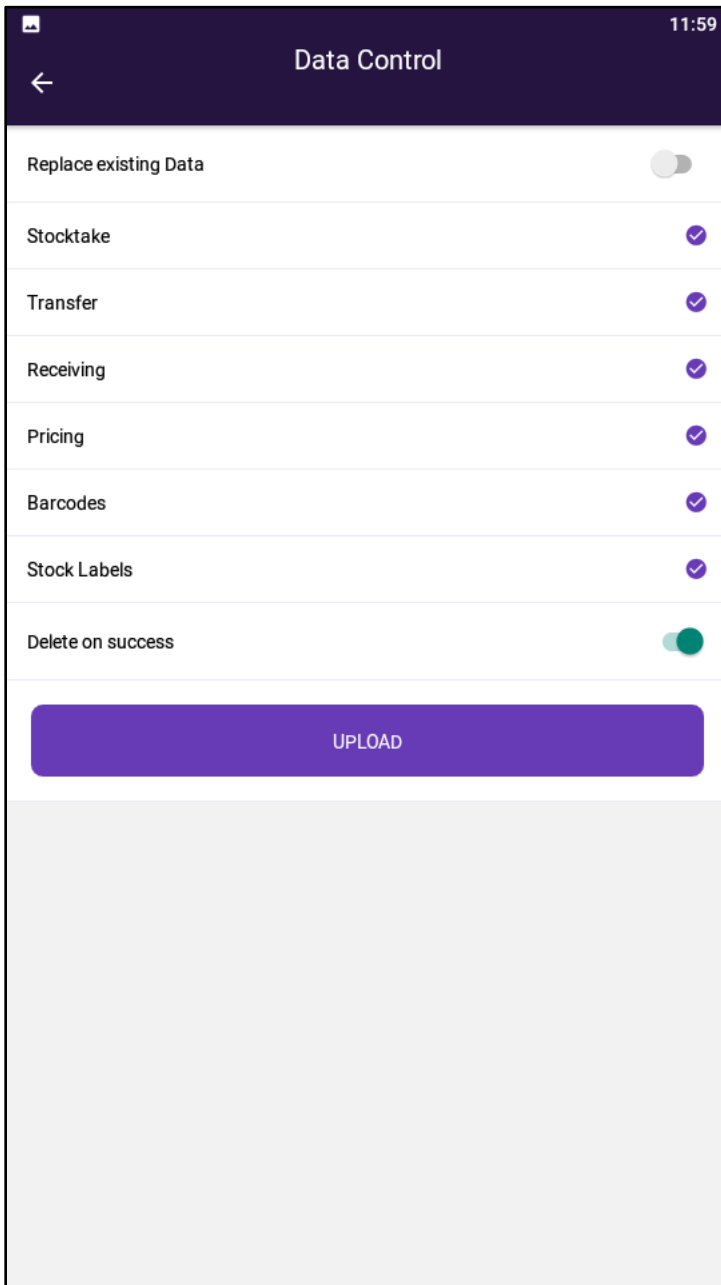
If more than one label is required for the item, select the item in the list and enter the required number of labels > Press Save.



The number of requested labels will change for the item.



Repeat the above process to request labels for any other Stock Items that require a label.
Once completed, go back to the main Pocket Stock menu and select "Data Control" > Upload.



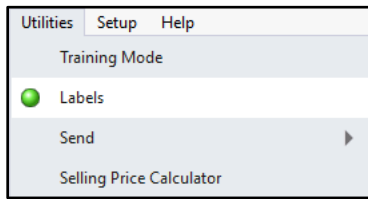
Setting	Status
Replace existing Data	Off
Stocktake	On
Transfer	On
Receiving	On
Pricing	On
Barcodes	On
Stock Labels	On
Delete on success	On

UPLOAD

The data will be uploaded to Idealpos.

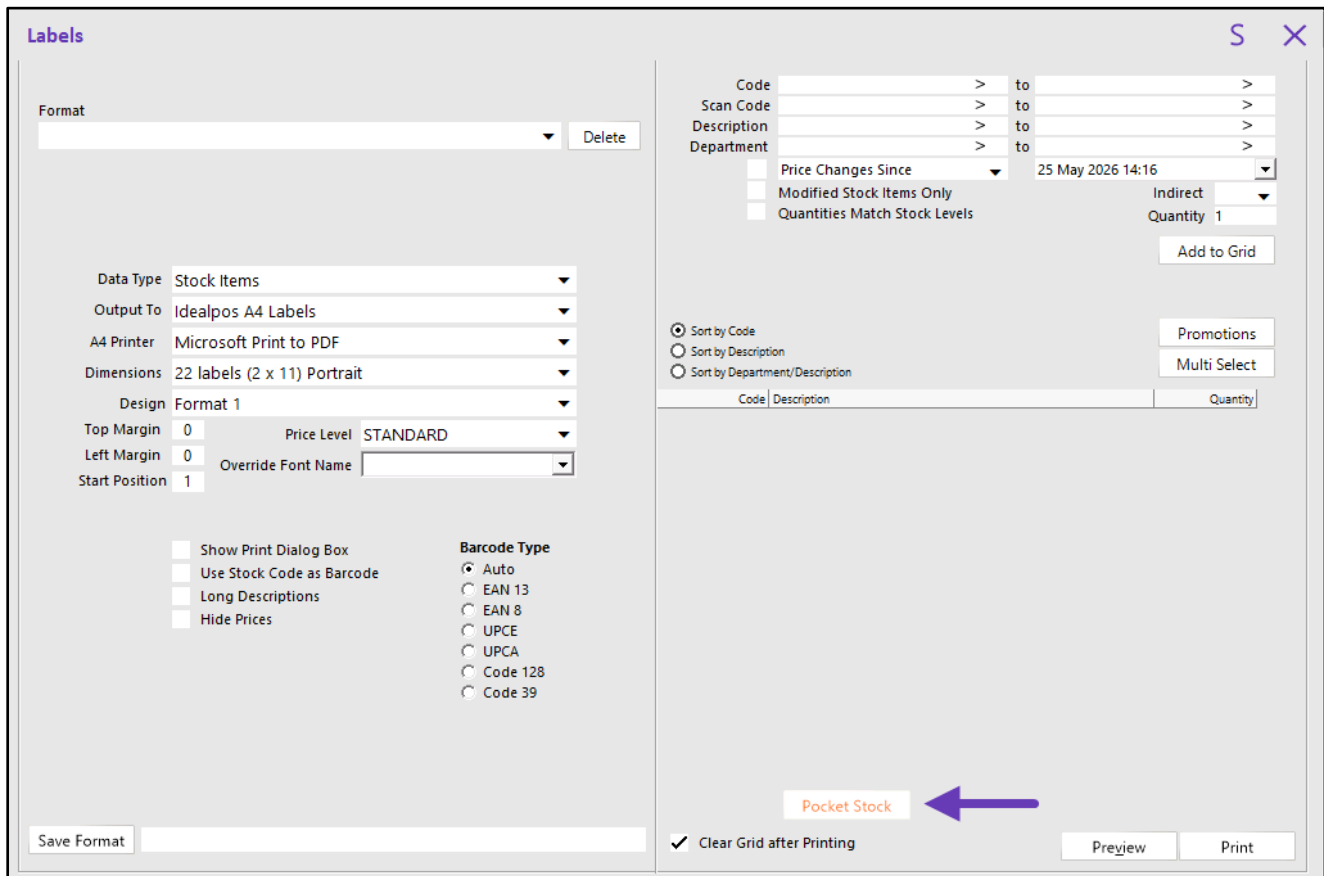
In Idealpos Back Office, go to: Utilities > Labels.

The Labels option will show a green dot next to it, indicating that there is Pocket Stock data available for processing.



The bottom of the Labels window will show a "Pocket Stock" button.

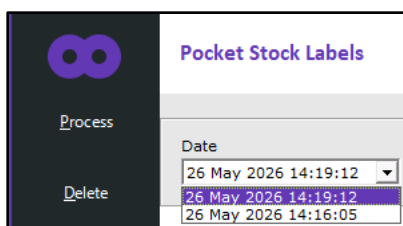
Press the button to view the labels sent from Pocket Stock.



The Pocket Stock Labels window will appear with the Labels that were requested from Pocket Stock.

Each time a Pocket Stock device uploads Label data, the Label data will be grouped by the date/time which the data was uploaded.

To view the Label batches that are waiting for processing, select the Date dropdown box and a list of batches grouped by uploaded date/time will be displayed.



After selecting a batch, the list of Labels for the batch will be displayed in the Pocket Stock Labels window.

To Process the Labels for the currently selected batch, press the "Process" button on the top-left corner of the window.

If the currently selected batch is not required, the "Delete" button can be pressed on the top-left corner of the window. Note that this will delete the current Label batch without processing.

Deleted batches cannot be recovered unless they still exist on the Pocket Stock devices in which case they can be re-uploaded from the Pocket Stock app.



Process

Delete

Include Processed

v10 Build 1 Dev 38
26 May 26 14:20
POS 2

Pocket Stock Labels

←

Date

26 May 2026 14:19:12

Stock Code	Description	Quantity
205301	COKE 1.25L	1
205001	COKE 250ML BTL	1
205401	COKE 2L	1
205201	COKE 600ML	1
205101	COKE CAN	1
205303	COKE ZERO 1.25L	1
205003	COKE ZERO 250ML BTL	1
205403	COKE ZERO 2L	1
205203	COKE ZERO 600ML	1
205103	COKE ZERO CAN	1
205302	DIET COKE 1.25L	1
205002	DIET COKE 250ML BTL	1
205402	DIET COKE 2L	1
205202	DIET COKE 600ML	1
205102	DIET COKE CAN	1

The Pocket Stock Labels will appear in the Idealpos Labels window; the Labels can now be Previewed or Printed as required via the Preview/Print button on the bottom-right corner.

Labels

Format

▼

Delete

Data Type

Stock Items

▼

Output To

Idealpos A4 Labels

▼

A4 Printer

Microsoft Print to PDF

▼

Dimensions

22 labels (2 x 11) Portrait

▼

Design

Format 1

▼

Top Margin

0

Price Level

STANDARD

▼

Left Margin

0

Override Font Name

▼

Start Position

1

☐ Show Print Dialog Box
 ☐ Use Stock Code as Barcode
 ☐ Long Descriptions
 ☐ Hide Prices

Barcode Type

☒ Auto
 ☐ EAN 13
 ☐ EAN 8
 ☐ UPCE
 ☐ UPCA
 ☐ Code 128
 ☐ Code 39

Save Format

Code

>

to

>

Scan Code

>

to

>

Description

>

to

>

Department

>

to

>

Price Changes Since

▼

25 May 2026 14:16

▼

Modified Stock Items Only

Indirect

▼

Quantities Match Stock Levels

Quantity

1

Add to Grid

☒ Sort by Code
 ☐ Sort by Description
 ☐ Sort by Department/Description

Promotions

Multi Select

Code	Description	Quantity
205301	COKE 1.25L	1
205001	COKE 250ML BTL	1
205401	COKE 2L	1
205201	COKE 600ML	1
205101	COKE CAN	1
205303	COKE ZERO 1.25L	1
205003	COKE ZERO 250ML BTL	1
205403	COKE ZERO 2L	1
205203	COKE ZERO 600ML	1
205103	COKE ZERO CAN	1
205302	DIET COKE 1.25L	1
205002	DIET COKE 250ML BTL	1
205402	DIET COKE 2L	1
205202	DIET COKE 600ML	1
205102	DIET COKE CAN	1

Pocket Stock

☒ Clear Grid after Printing

Preview

Print

COKE 1.25L 5 01499 58321 \$2.00	COKE 250ML BTL 5 04363 754637 \$3.50
COKE 2L 5 04376 046274 \$2.50	COKE 600ML 5 07076 82208 \$5.00
COKE CAN 5 05295 70863 \$3.50	COKE ZERO 1.25L 5 07026 096575 \$2.00
COKE ZERO 250ML BTL 5 02613 996748 \$3.50	COKE ZERO 2L 5 05773 07816 \$2.50
COKE ZERO 600ML 5 03304 23059 \$5.00	COKE ZERO CAN 5 01373 026218 \$3.50
DIET COKE 1.25L 5 00632 60708 \$2.00	DIET COKE 250ML BTL 5 00710 033195 \$3.50
DIET COKE 2L 5 00512 401348 \$2.50	DIET COKE 600ML 5 00546 027618 \$5.00
DIET COKE CAN 5 04400 027242 \$3.50	COKE 250ML BTL 5 04363 754637 \$3.50
COKE 250ML BTL 5 04363 754637 \$3.50	COKE 250ML BTL 5 04363 754637 \$3.50
COKE 250ML BTL 5 04363 754637 \$3.50	COKE 250ML BTL 5 04363 754637 \$3.50

All Pocket Stock Label batches that have been processed by Idealpos will be kept in the Pocket Stock Labels function within Idealpos Labels until they're manually deleted.

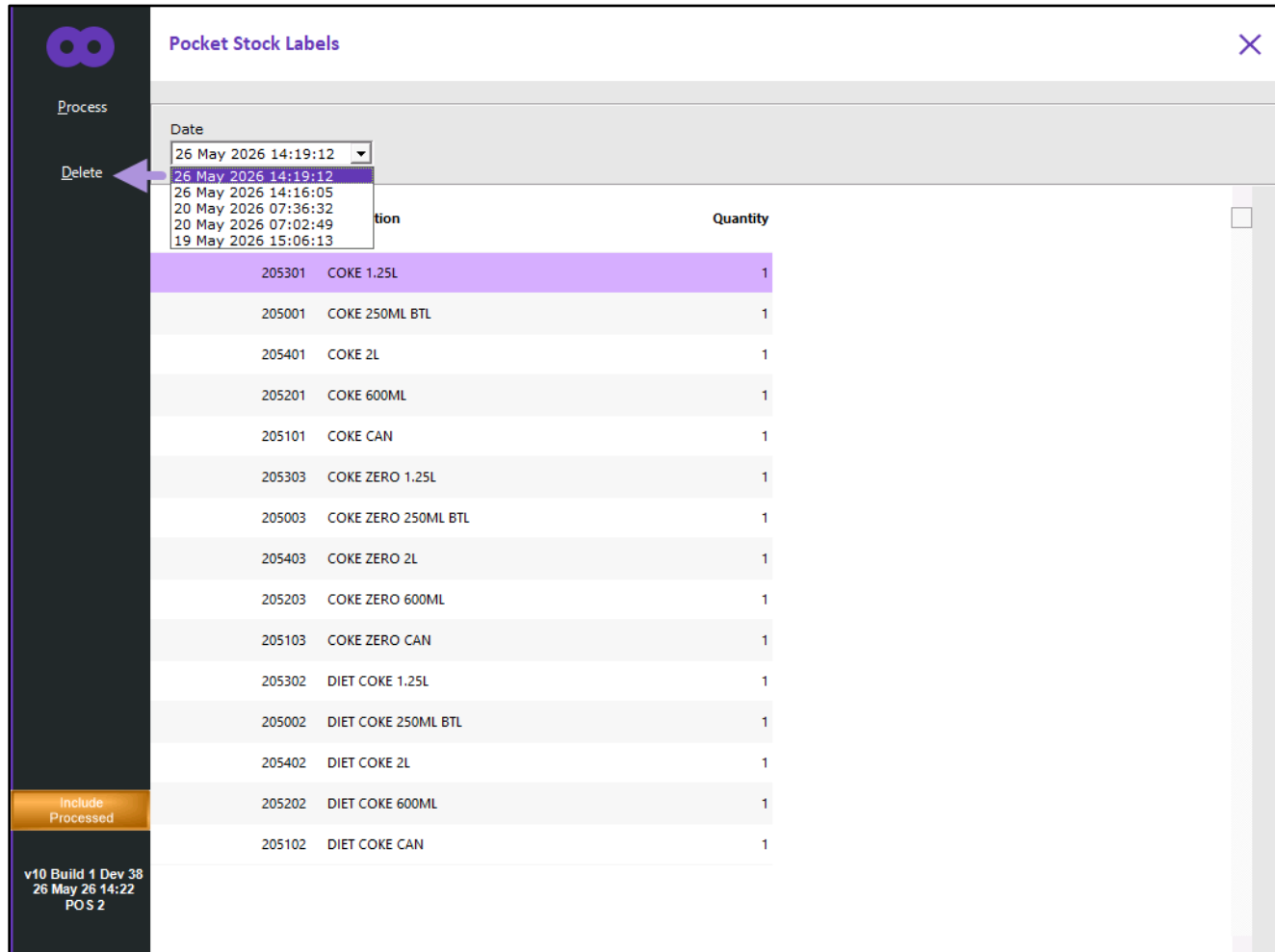
To access previously processed Pocket Stock Label batches, go to: Back Office > Utilities > Labels > Pocket Stock Data > Enable the "Include Processed" button on the bottom-left corner of the window.

The Date dropdown box at the top of the window will include processed batches.

Previously Processed Label batches can be reprocessed again if required; select the Label batch from the Date dropdown box, then select the "Process" button on the top-left corner of the window.

Old Processed Label batches that are no longer required can be deleted.

To delete old batches, select the label batch from the Date dropdown box at the top of the window, then select the "Delete" button on the top-left corner of the window.



Pocket Stock Labels

Process

Delete

Date

26 May 2026 14:19:12

26 May 2026 14:16:05

20 May 2026 07:36:32

20 May 2026 07:02:49

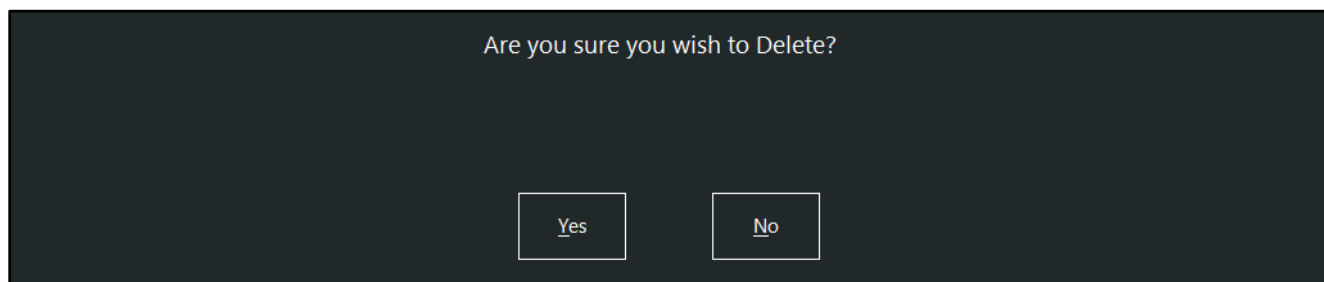
19 May 2026 15:06:13

Label	Quantity
205301 COKE 1.25L	1
205001 COKE 250ML BTL	1
205401 COKE 2L	1
205201 COKE 600ML	1
205101 COKE CAN	1
205303 COKE ZERO 1.25L	1
205003 COKE ZERO 250ML BTL	1
205403 COKE ZERO 2L	1
205203 COKE ZERO 600ML	1
205103 COKE ZERO CAN	1
205302 DIET COKE 1.25L	1
205002 DIET COKE 250ML BTL	1
205402 DIET COKE 2L	1
205202 DIET COKE 600ML	1
205102 DIET COKE CAN	1

Include Processed

v10 Build 1 Dev 38
26 May 26 14:22
POS 2

Idealpos will display a confirmation prompt when deleting a label batch. Press "Yes" to proceed with the deletion.



Are you sure you wish to Delete?

Yes

No

When all Processed Label batches are deleted and there are no unprocessed Pocket Stock Label batches, the “Pocket Stock” button will not appear at the bottom of the Labels window.

Labels

S X

Format

▼

Delete

Data Type

Stock Items

▼

Output To

Idealpos A4 Labels

▼

A4 Printer

Microsoft Print to PDF

▼

Dimensions

22 labels (2 x 11) Portrait

▼

Design

Format 1

▼

Top Margin

0

Price Level

STANDARD

▼

Left Margin

0

Override Font Name

▼

Start Position

1

☐ Show Print Dialog Box
 ☐ Use Stock Code as Barcode
 ☐ Long Descriptions
 ☐ Hide Prices

Barcode Type

☒ Auto
 ☐ EAN 13
 ☐ EAN 8
 ☐ UPCE
 ☐ UPCA
 ☐ Code 128
 ☐ Code 39

Code

>

to

>

Scan Code

>

to

>

Description

>

to

>

Department

>

to

>

☐ Price Changes Since

▼

25 May 2026 14:27

▼

☐ Modified Stock Items Only

Indirect

▼

☐ Quantities Match Stock Levels

Quantity

1

Add to Grid

☒ Sort by Code
 ☐ Sort by Description
 ☐ Sort by Department/Description

Promotions

Multi Select

Code

Description

Quantity

Save Format

▼

☒ Clear Grid after Printing

Preview

Print

POS Screen

IP-7847 – Option to enable the Minimise button (POS Screen and Home Screen)

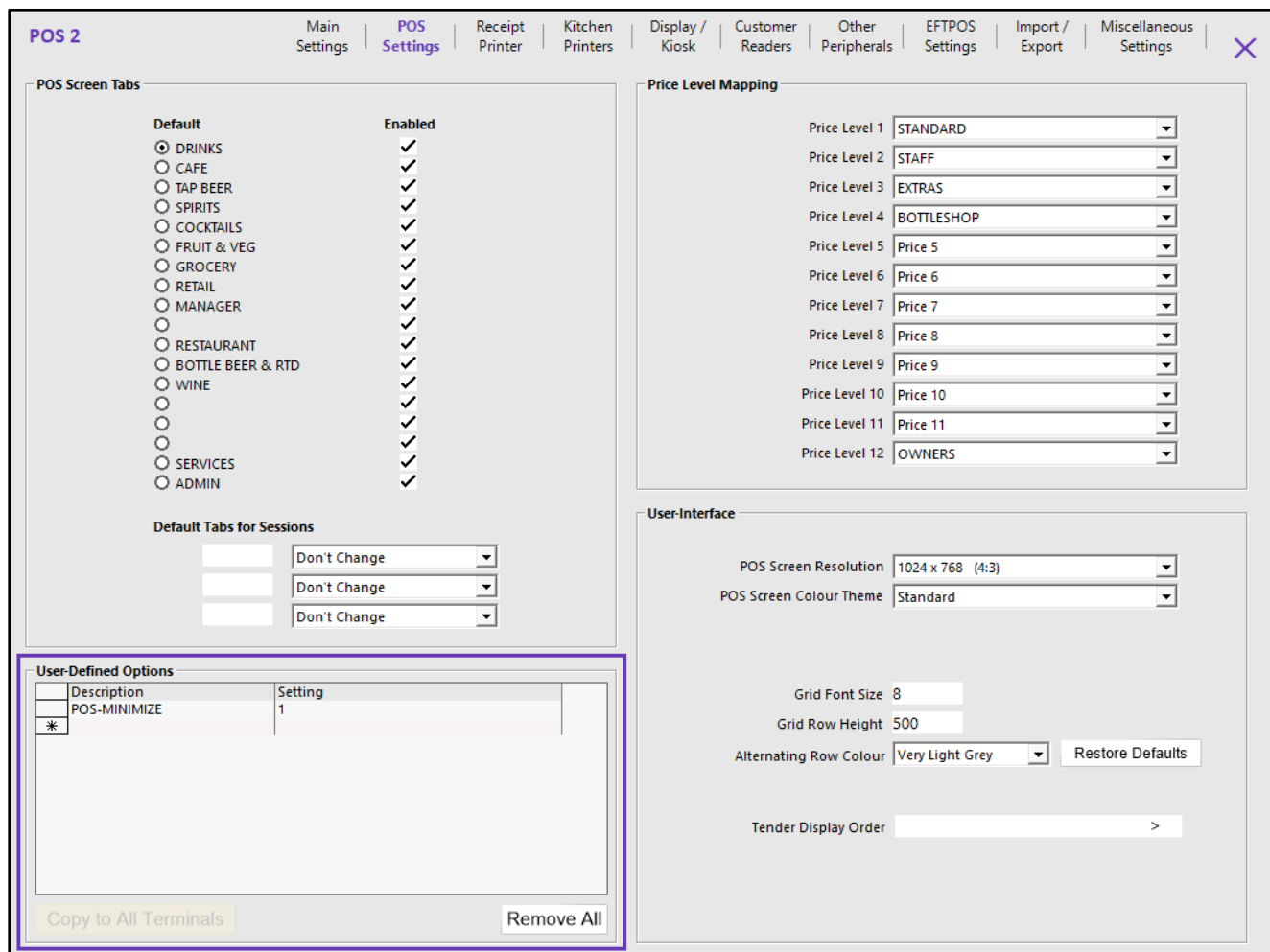
This functionality adds the ability to enable the minimise button on the POS Screen and Home Screen.

The minimise button will minimise Idealpos to a button that sits above the Windows taskbar on the bottom-left corner of the screen.

This functionality is enabled via a User-Defined Option.

To configure and use this functionality, go to: Back Office > Setup > POS Terminals > Select a POS Terminal > Modify. In the POS Settings tab, create the following User-Defined Option:

- **Description:** POS-MINIMIZE
- **Setting:** 1



POS 2 Main Settings | **POS Settings** | Receipt Printer | Kitchen Printers | Display / Kiosk | Customer Readers | Other Peripherals | EFTPOS Settings | Import / Export | Miscellaneous Settings | X

POS Screen Tabs

Default	Enabled
☒ DRINKS	☒
☐ CAFE	☒
☐ TAP BEER	☒
☐ SPIRITS	☒
☐ COCKTAILS	☒
☐ FRUIT & VEG	☒
☐ GROCERY	☒
☐ RETAIL	☒
☐ MANAGER	☒
☐ RESTAURANT	☒
☐ BOTTLE BEER & RTD	☒
☐ WINE	☒
☐	☒
☐	☒
☐ SERVICES	☒
☐ ADMIN	☒

Default Tabs for Sessions

Don't Change

Don't Change

Don't Change

Price Level Mapping

Price Level 1	STANDARD
Price Level 2	STAFF
Price Level 3	EXTRAS
Price Level 4	BOTTLESHOP
Price Level 5	Price 5
Price Level 6	Price 6
Price Level 7	Price 7
Price Level 8	Price 8
Price Level 9	Price 9
Price Level 10	Price 10
Price Level 11	Price 11
Price Level 12	OWNERS

User-Interface

POS Screen Resolution: 1024 x 768 (4:3)

POS Screen Colour Theme: Standard

Grid Font Size: 8

Grid Row Height: 500

Alternating Row Colour: Very Light Grey

Tender Display Order: >

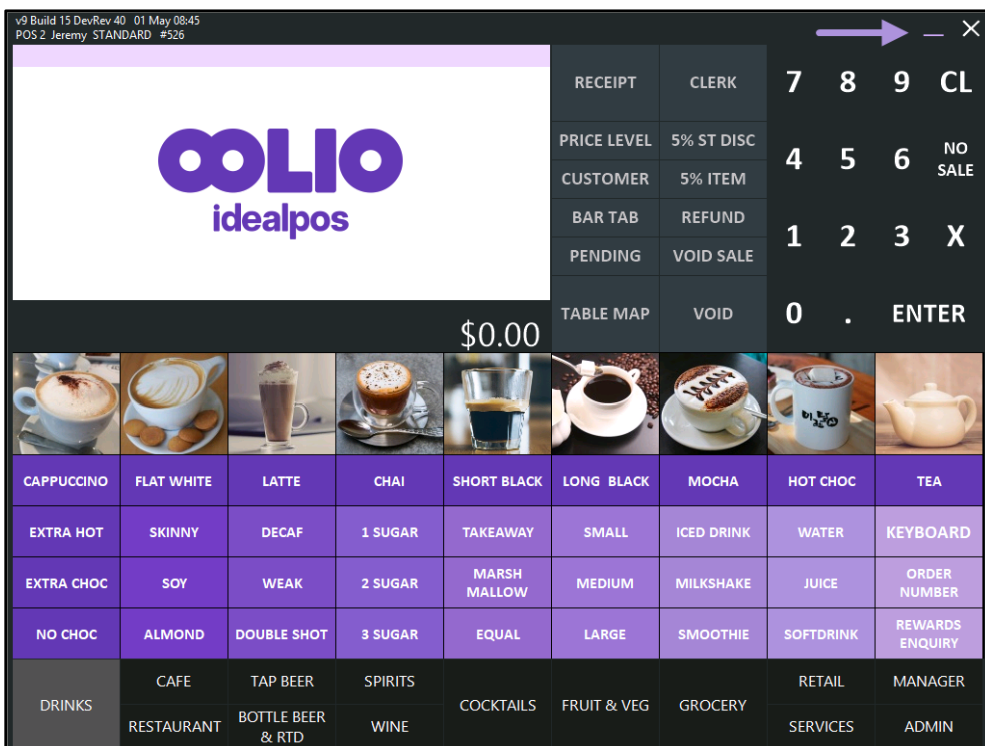
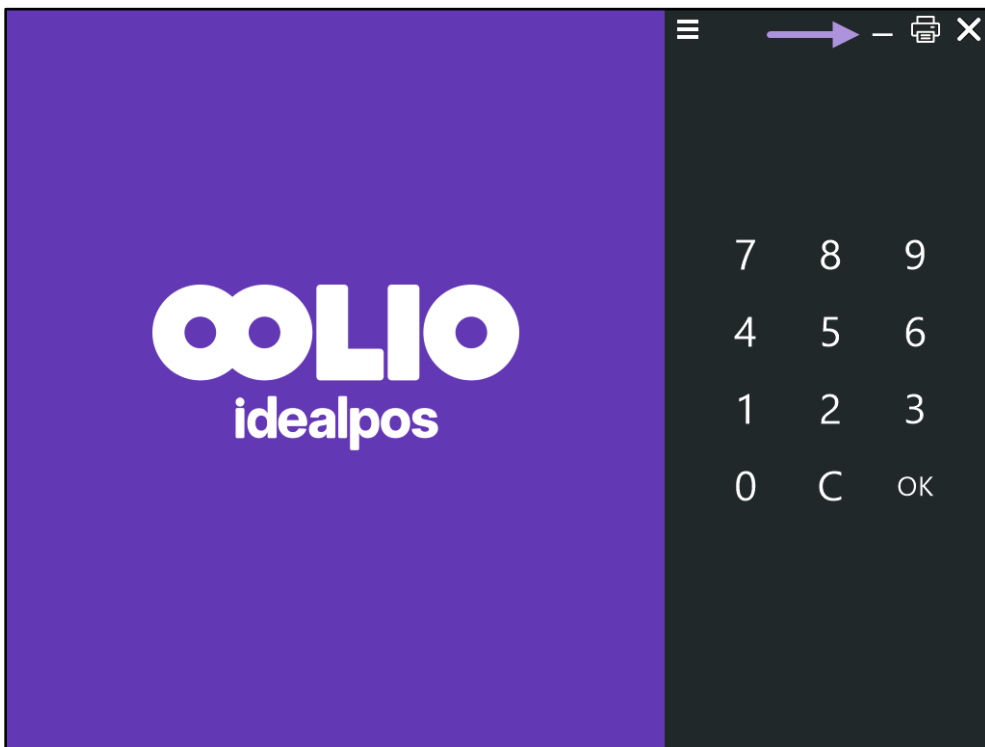
User-Defined Options

Description	Setting
POS-MINIMIZE	1

Close the Modify POS Terminal window.

The User-Defined Option can be created for each POS Terminal that requires access to this functionality.

A minimise button will now appear on the top-right corner of the POS Screen and Home Screen.

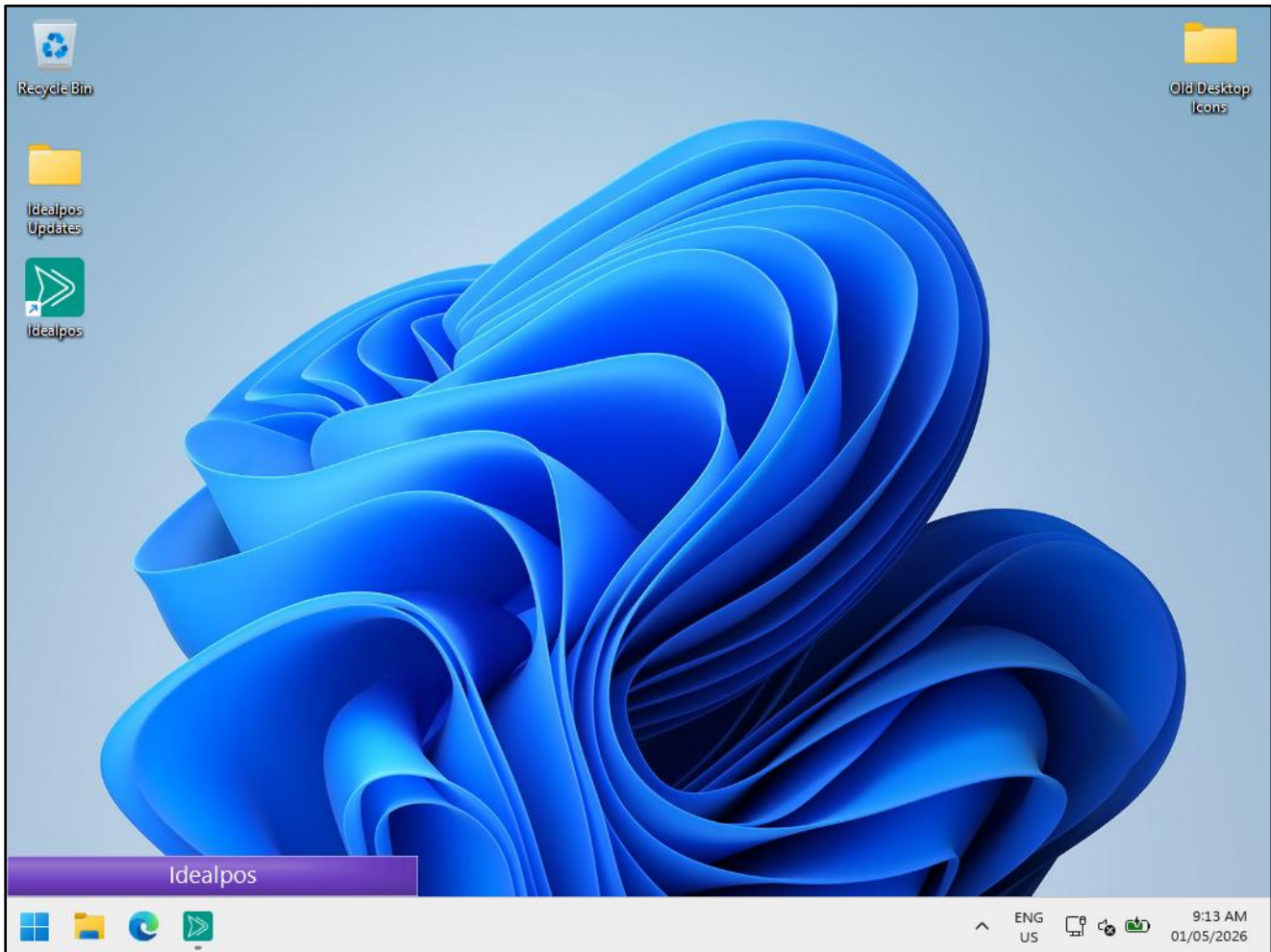


When pressing the minimise button on the Home Screen or POS Screen, Idealpos will be minimised to an "Idealpos" button that appears above the Windows taskbar on the bottom-left corner of the screen.

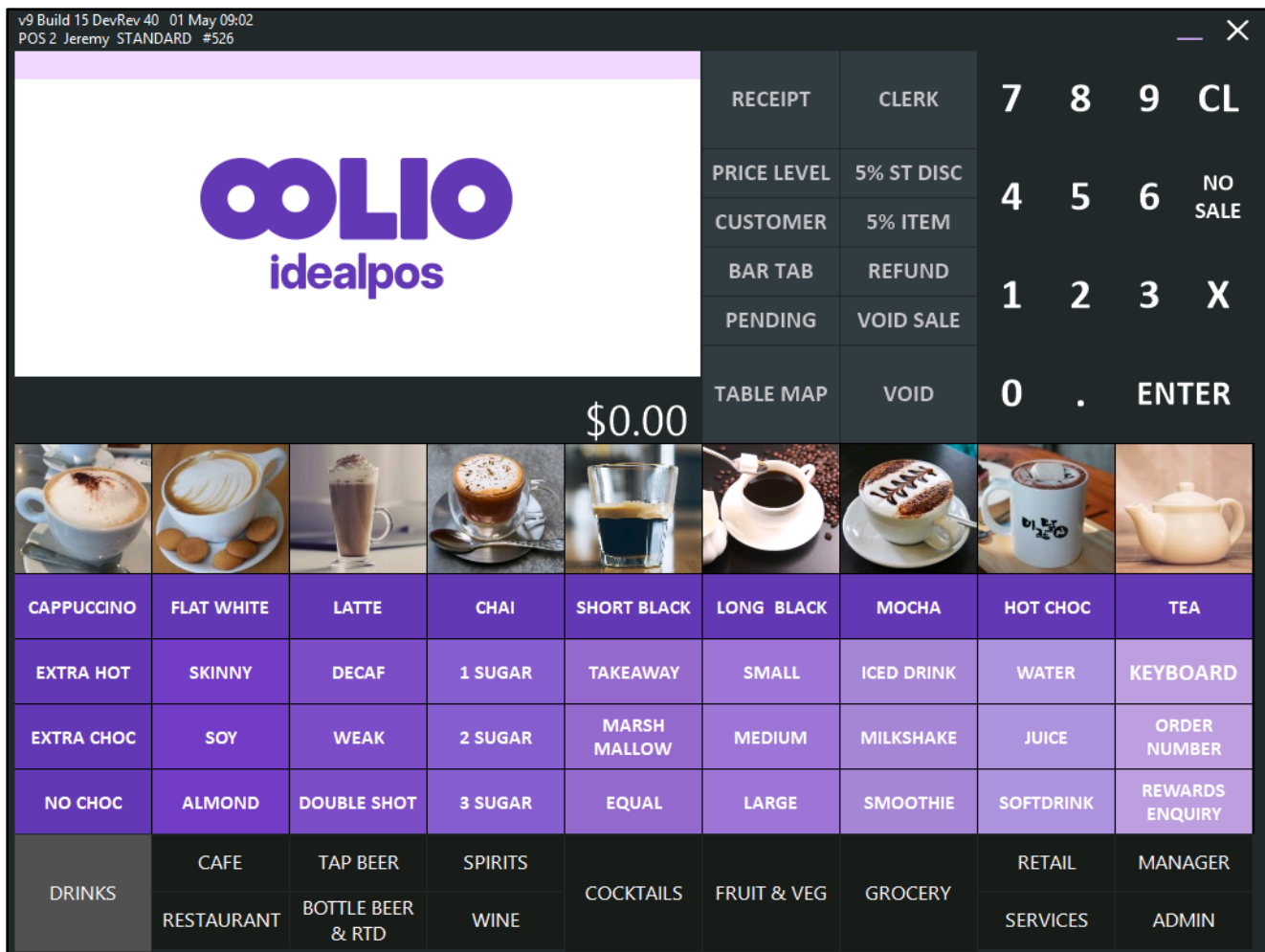
Other applications can be used while Idealpos is minimised.

If other applications are opened while the Idealpos POS Screen is minimised, the Idealpos button will disappear behind the active applications.

Either minimise or close the applications so that the desktop is visible to gain access to the Idealpos button.



When the Idealpos button is pressed, the POS Screen or Home Screen will be displayed.



IP-7871 – Seat Buttons on Screen – User-Defined Option to set Max Seats

This functionality introduces the ability to set the maximum number of seats that are displayed on the Seat Buttons on the POS Screen via a User-Defined Option.

When the Yes/No Option “Show Seat Buttons” is enabled, Idealpos will display Seat Number buttons.

By default, Idealpos displays 5 pages of Seat Number Buttons, with each page containing 10 Seat Numbers which are cycled via a “>>>” button, resulting in a maximum number of 50 Seat Numbers.

A User-Defined Option can be created to limit the maximum number of pages that are displayed when cycling through the Seat Number buttons with the “>>>” button.

In venues that do not require the maximum of 50 Seat Number buttons, this can be reduced to a smaller number of pages. Once the last page is reached, pressing the “>>>” button will return to the first page of Seat Number buttons.

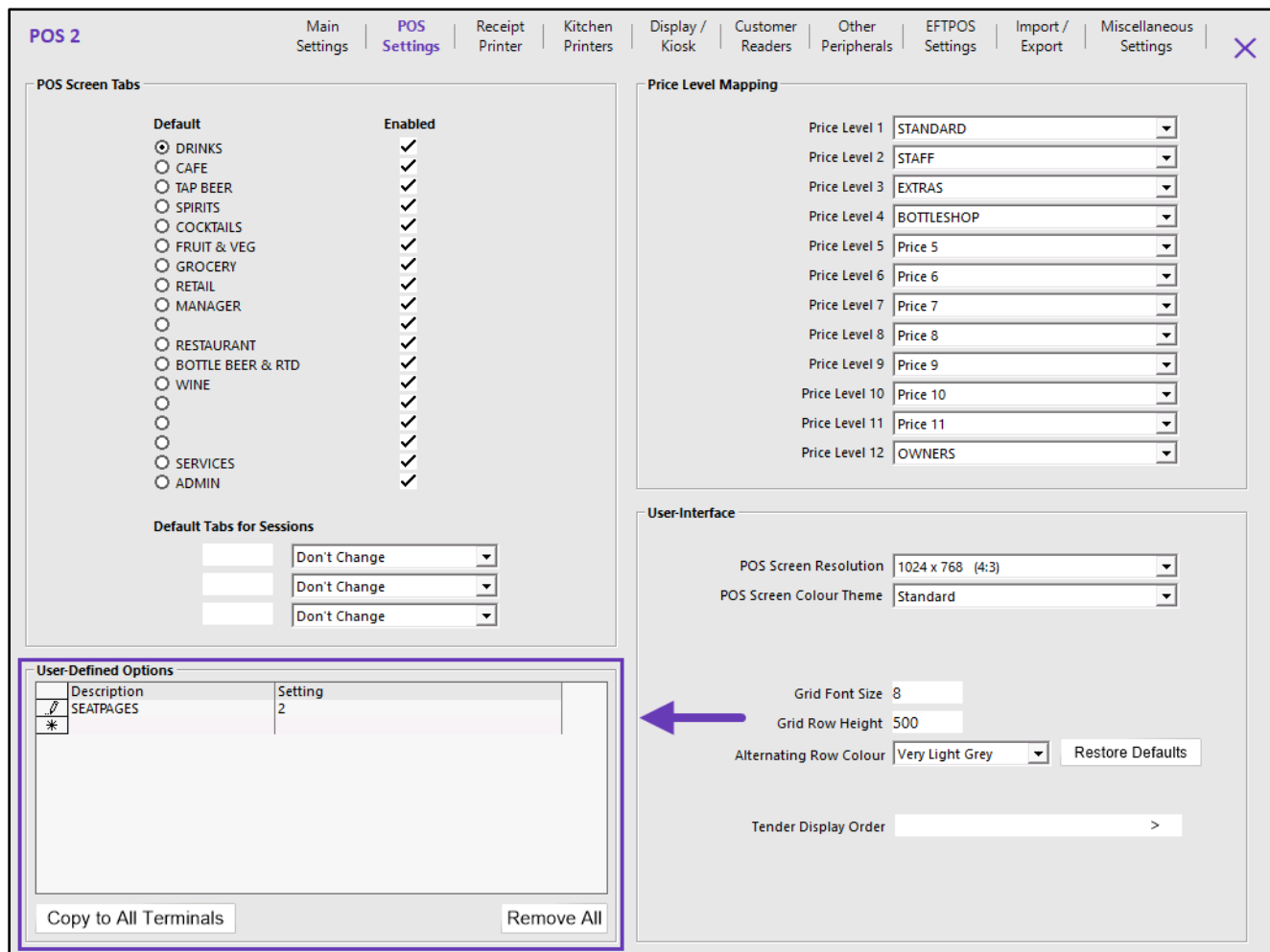
To configure this functionality, go to:

Back Office > Setup > POS Terminals > Select a POS Terminal > Modify > POS Settings > User-Defined Options.

Create the following User-Defined Option.

- **Description:** SEATPAGES
- **Setting:** Enter a value between 1 and 5

Note that entering a value greater than 5 in the “Setting” field will not enable access to additional Seat Numbers. A maximum of 5 Seat Pages available.



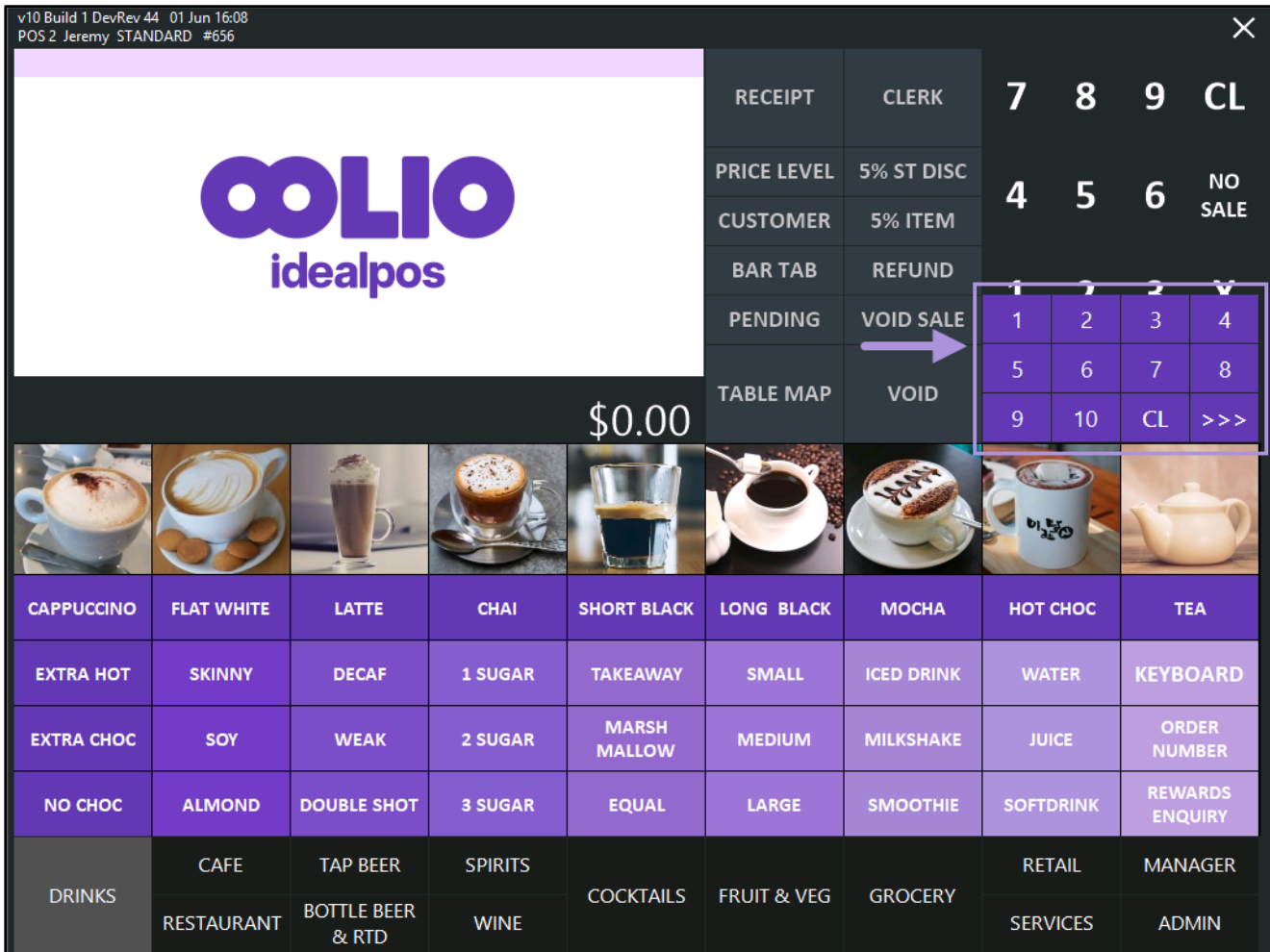
The screenshot shows the POS 2 settings interface. The 'User-Defined Options' section is highlighted with a red box. It contains a table with the following data:

Description	Setting
SEATPAGES	2

Below the table are buttons for 'Copy to All Terminals' and 'Remove All'. A red arrow points to the 'SEATPAGES' option in the table.

The above step can be repeated for each POS Terminal that requires a custom number of Seat Pages.
The setting should take effect without requiring a Close Suite/Open Suite.

When configured using the example shown above (SEATPAGES = 2), the Seat Number buttons will only show a total of 20.



Pressing ">>>" will switch to the second page of Seat Number buttons.

11	12	13	14
15	16	17	18
19	20	CL	>>>

Pressing the ">>>" button again will return to the first page of Seat Number buttons, thereby limiting the maximum number of Seat Number button pages that are displayed.

1	2	3	4
5	6	7	8
9	10	CL	>>>

POS Terminal Settings

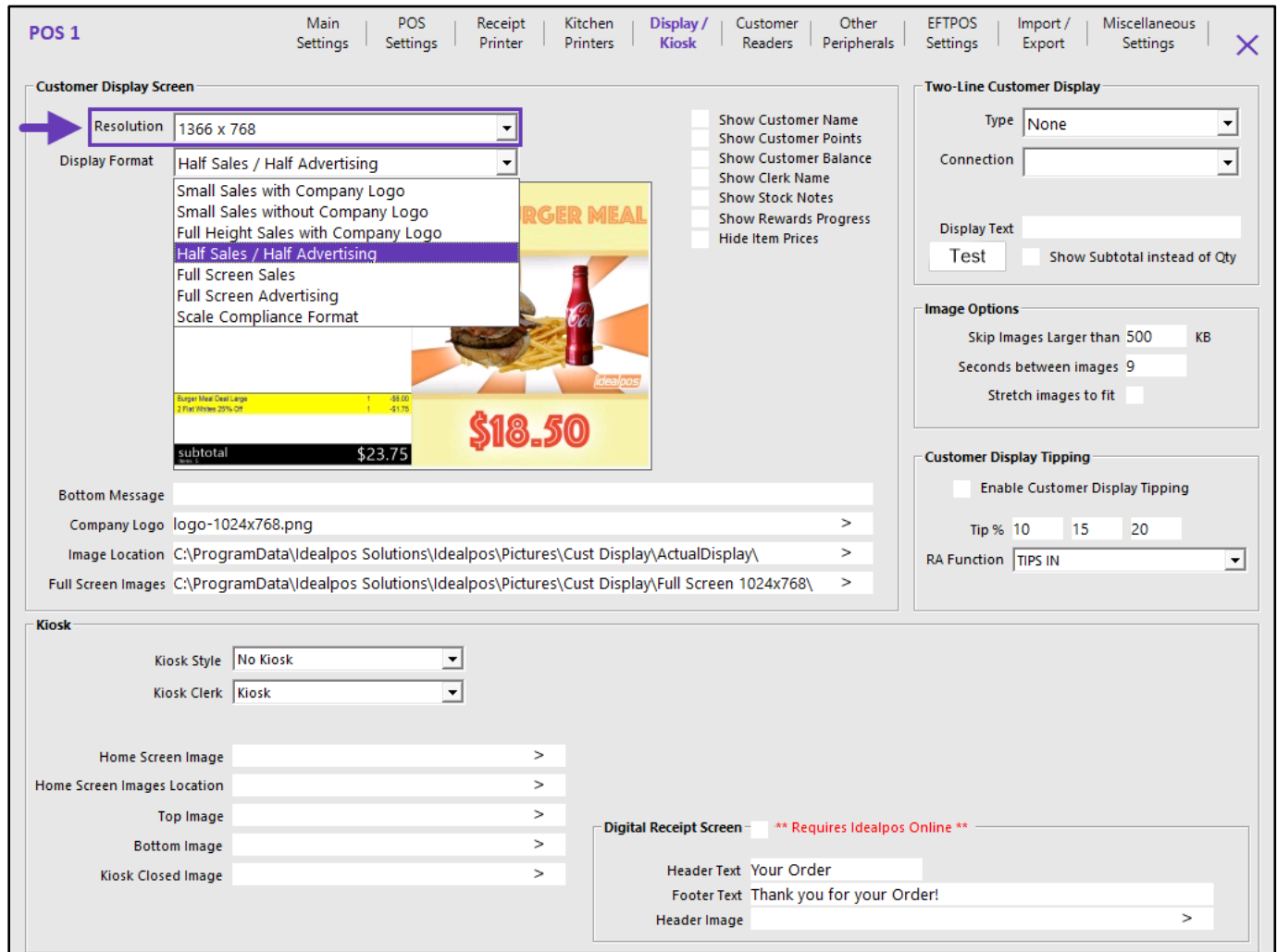
IP-7965 – Customer Display – Support for 1366 x 768 resolution

This functionality introduces support for POS Terminal Customer Displays with a 1366 x 768 screen resolution. Terminals such as the Oolio-K can utilise this resolution.

To configure this functionality in Idealpos, go to:

Back Office > Setup > POS Terminals > Select a Terminal > Modify > Display/Kiosk.

- **Resolution:** 1366 x 768.
- **Display Format:** Select the desired Display Format.



POS 1

Main Settings | POS Settings | Receipt Printer | Kitchen Printers | **Display / Kiosk** | Customer Readers | Other Peripherals | EFTPOS Settings | Import / Export | Miscellaneous Settings

Customer Display Screen

Resolution: 1366 x 768

Display Format: Half Sales / Half Advertising

Small Sales with Company Logo
Small Sales without Company Logo
Full Height Sales with Company Logo
Half Sales / Half Advertising
Full Screen Sales
Full Screen Advertising
Scale Compliance Format

Subtotal: \$23.75

Bottom Message:

Company Logo: logo-1024x768.png

Image Location: C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\Cust Display\ActualDisplay\

Full Screen Images: C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\Cust Display\Full Screen 1024x768\

Two-Line Customer Display

Type: None

Connection:

Display Text:

Test: ☐ Show Subtotal instead of Qty

Image Options

Skip Images Larger than: 500 KB

Seconds between images: 9

Stretch images to fit: ☐

Customer Display Tipping

☒ Enable Customer Display Tipping

Tip %: 10 15 20

RA Function: TIPS IN

Kiosk

Kiosk Style: No Kiosk

Kiosk Clerk: Kiosk

Home Screen Image: >

Home Screen Images Location: >

Top Image: >

Bottom Image: >

Kiosk Closed Image: >

Digital Receipt Screen **** Requires Idealpos Online ****

Header Text: Your Order

Footer Text: Thank you for your Order!

Header Image: >

Close the POS Terminals window and repeat the above process for each POS Terminal which requires a 1366x768 Customer Display.

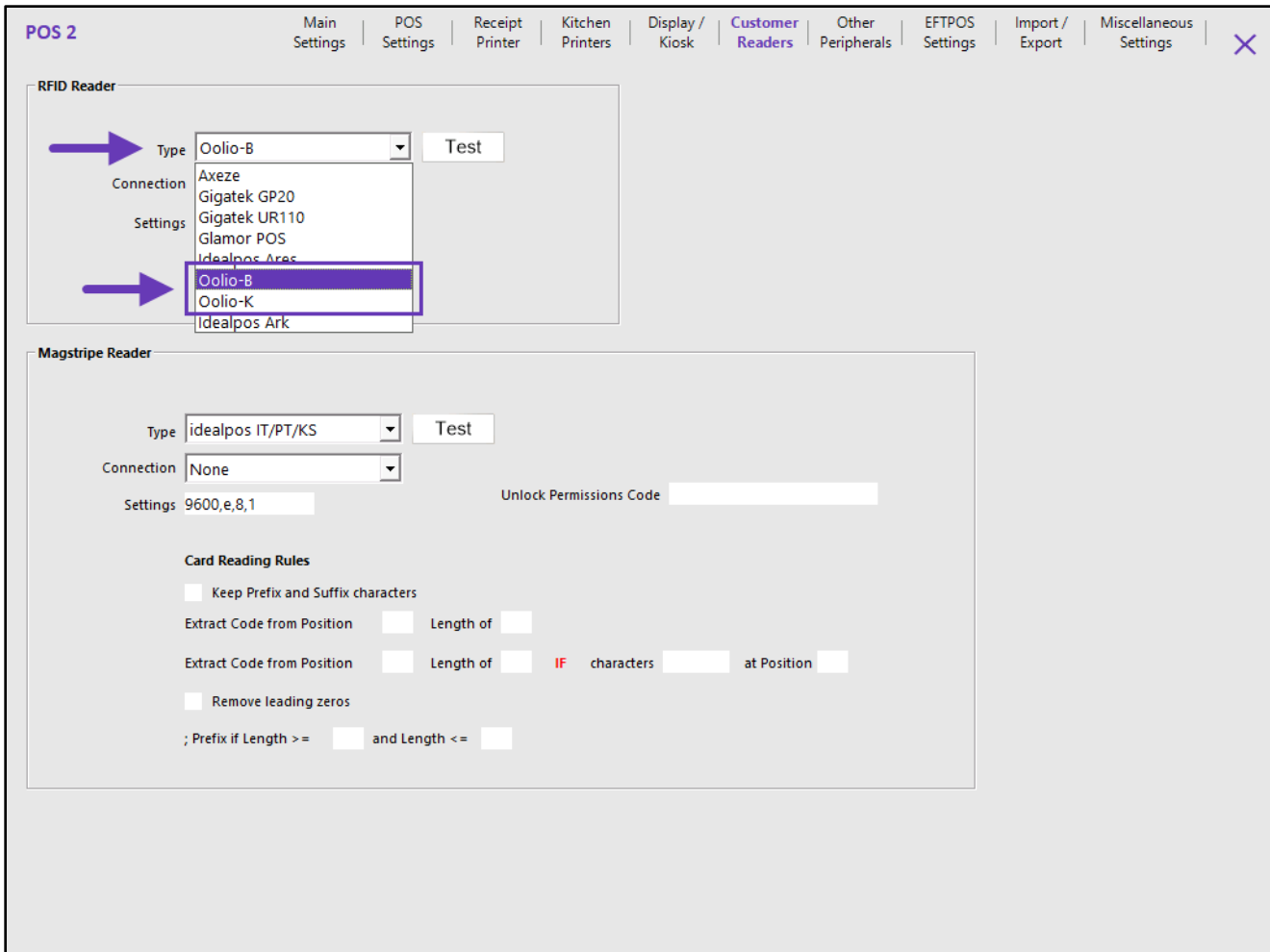
Note: The Customer Display Screen Resolution must also be configured accordingly in the Windows Display Settings. Refer to the Windows documentation for more information about changing the Windows screen resolution.

IP-8012 – Peripheral Support for Oolio-B/Oolio-K Terminals

This function introduces support for RFID and Cash Drawer peripherals for Oolio-B/Oolio-K Terminals.

To configure this functionality, go to: Back Office > Setup > POS Terminals > Select the Terminal > Modify.

To configure the RFID Customer Reader, select the "Customer Readers" tab > Type > Select Oolio-B or Oolio-K.



POS 2

Main Settings | POS Settings | Receipt Printer | Kitchen Printers | Display / Kiosk | **Customer Readers** | Other Peripherals | EFTPOS Settings | Import / Export | Miscellaneous Settings

RFID Reader

Type: Oolio-B (dropdown menu open showing: Axeze, Gigatek GP20, Gigatek UR110, Glamor POS, Idealpos Arc, **Oolio-B**, Oolio-K, Idealpos Ark)

Connection: (dropdown menu)

Settings: (text input)

Test

Magstripe Reader

Type: idealpos IT/PT/KS (dropdown menu)

Connection: None (dropdown menu)

Settings: 9600,e,8,1 (text input)

Unlock Permissions Code: (text input)

Card Reading Rules

☐ Keep Prefix and Suffix characters

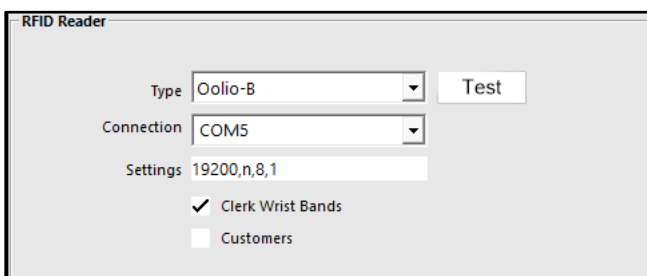
Extract Code from Position: (text input) Length of: (text input)

Extract Code from Position: (text input) Length of: (text input) IF characters: (text input) at Position: (text input)

☐ Remove leading zeros

; Prefix if Length >= (text input) and Length <= (text input)

- **Type:** Oolio-B or Oolio-K
- **Connection:** Select the COM Port
- **Settings:** Configure as required.
- **Clerk Wrist Bands:** This enables the RFID reader to scan Clerk Wrist Bands.
- **Customers:** This enables the RFID reader to scan RFID Customer Cards.



RFID Reader

Type: Oolio-B (dropdown menu)

Connection: COM5 (dropdown menu)

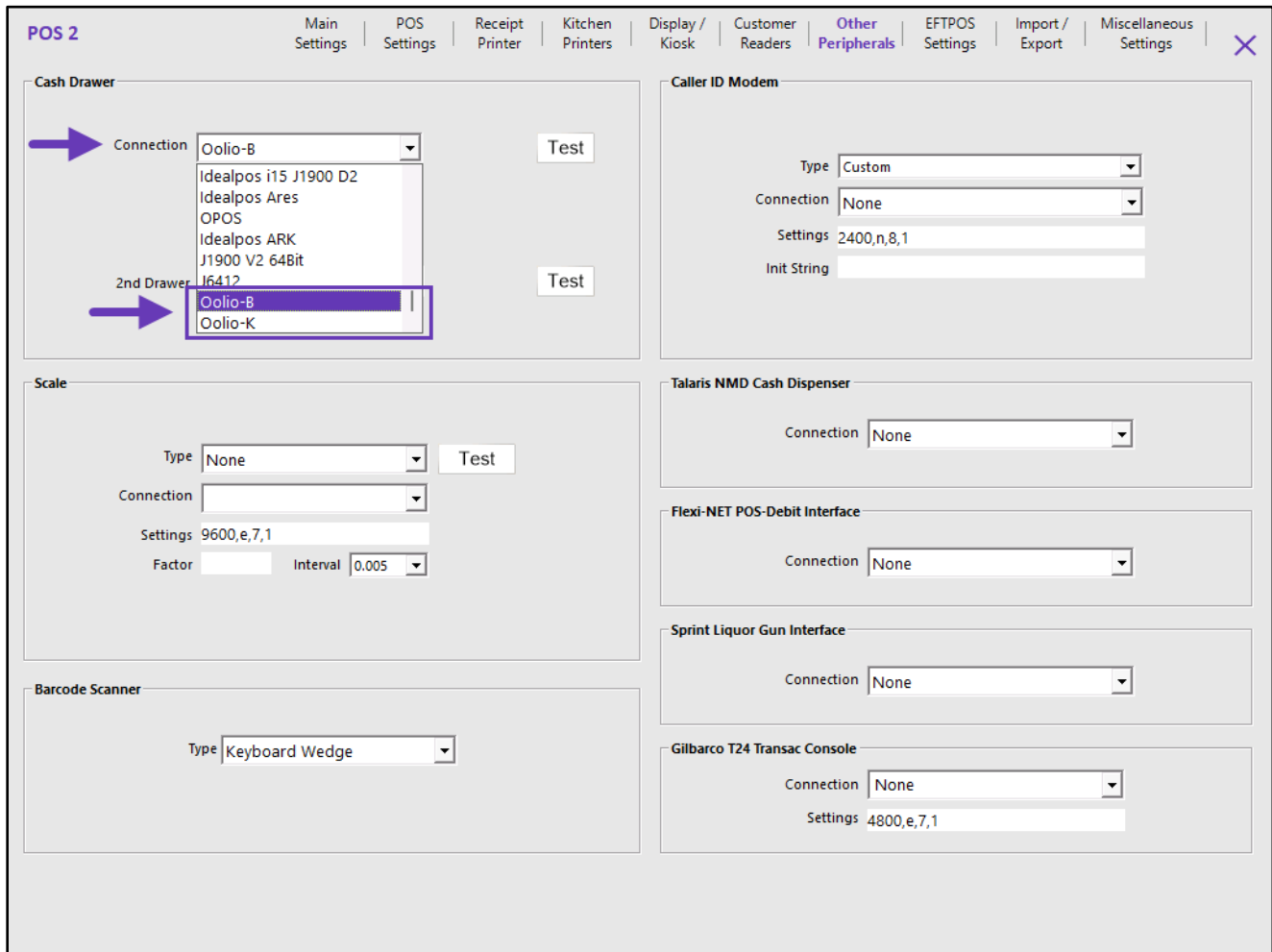
Settings: 19200,n,8,1 (text input)

☒ Clerk Wrist Bands

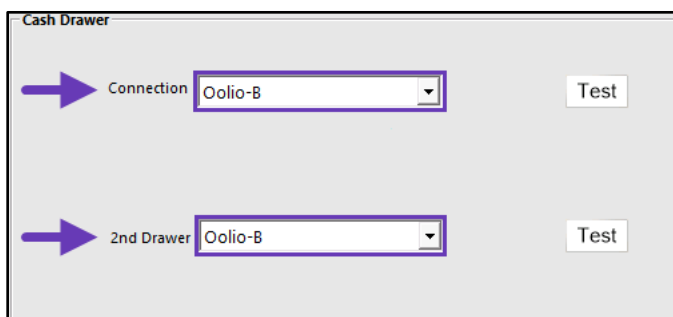
☐ Customers

Test

To configure the Cash Drawer, select the "Other Peripherals" tab > Connection > Select Oolio-B or Oolio-K.
2nd Drawer > Select Oolio-B or Oolio-K.



- **Connection:** Select Oolio-B or Oolio-K
- **2nd Drawer:** Select Oolio-B or Oolio-K



Promotions

IP-7824 – Promotions Screen – Ability to change Sort Order

This functionality introduces the ability to change the sort order of the Promotions screen.

The Promotions shown in the Promotions screen can be sorted by clicking on any of the column headers.

E.g. Clicking on the Code Column Header will sort Promotions by Code order, clicking on the Description Column Header will sort Promotions by Description, etc.

Note that when Promotions are not sorted in Priority order, the Change Priority button will be greyed out.

To change the Promotion Priority, the Promotions screen will need to be sorted in Priority order.

There is no configuration required to enable this sort order functionality.

Go to: Back Office > File > Sales > Promotions > Promotions.

When opening the Promotions window, it defaults to being sorted by Priority.

The below screenshot shows the Promotions window after it is initially opened; all Promotions are sorted in Priority Order and the "Change Priority" button on the left-hand side is available.



Description

>

Modify

Add

Delete

Copy

Change Priority

Import

Hide Expired

v10 Build 1

01 May 26 10:06

POS 2

Promotions

22 records

All Promotions

--Expiring--

Share

S

X

Code	Description	Group	Discount	Date Range	Time Range	Days	Selection Range	Cust Type Range	Priority
2	Meat Raffle Ticket 10	Promotions	\$5.00 off Total	01 Oct 16 - 01 Jan 99	All Day	Every Day			1
1	Meat Raffle Ticket 5	Promotions	\$2.00 off Total	01 Oct 16 - 01 Jan 99	All Day	Every Day			2
3	Burger Meal Deal Small	Promotions	\$16.50 Price	01 Oct 16 - 01 Jan 99	All Day	Every Day			3
4	Burger Meal Deal Large	Promotions	\$18.50 Price	01 Oct 16 - 01 Jan 99	All Day	Every Day			4
5	Salad Deal \$1.50 Off	Promotions	\$1.50 off	01 Oct 16 - 01 Jan 99	All Day	Every Day			5
6	10% off RTD Singles	Promotions	10% off	01 Oct 16 - 01 Jan 99	All Day	Every Day	4		6
7	Corona Bucket Stubby Cooler	Promotions	Bonus Item	01 Oct 16 - 01 Jan 99	All Day	Every Day			7
22	Daily Specials \$4 Off	Promotions	\$4.00 off	01 Jan 17 - 01 Jan 99	All Day	Every Day			8
8	Main Meal Buy 1 Get 1 Free	Promotions	100% off cheapest	01 Oct 16 - 01 Jan 99	All Day	Every Day			9
9	Sides Only \$3	Promotions	\$3.00 Each	01 Oct 16 - 01 Jan 99	All Day	Every Day			10
10	20% Off Most Exp. Dessert	Promotions	20% off expensive	01 Oct 16 - 01 Jan 99	17:00 - 23:59	Every Day			11
11	2 School Outfits Bonus Cap	Promotions	Bonus Item	01 Oct 16 - 01 Jan 99	All Day	Every Day			12
12	Cocktail Happy Hour \$3 Off	Promotions	\$3.00 off Each	01 Oct 16 - 01 Jan 99	17:30 - 19:00	Every Day			13
13	Wine & Cheese 50% Off	Promotions	50% off cheapest	01 Oct 16 - 01 Jan 99	All Day	Every Day			14
14	5KG Bulk Buy 10% Discount	Promotions	10% off	01 Oct 16 - 01 Jan 99	All Day	Every Day			15
15	Milk & Bread for \$3	Promotions	\$3.00 Price	01 Oct 16 - 01 Jan 99	All Day	Every Day			16
16	Buy 2 Milk for \$3	Promotions	\$3.00 Price	01 Oct 16 - 01 Jan 99	All Day	Every Day			17
17	20% Off Bananas After 1pm	Promotions	20% off	01 Oct 16 - 01 Jan 99	13:00 - 14:59	Every Day			18
18	35% Off Bananas After 3pm	Promotions	35% off	01 Oct 16 - 01 Jan 99	15:00 - 23:59	Every Day			19
19	Snack Pack Small	Promotions	\$2.00 off Total	01 Oct 16 - 01 Jan 99	All Day	Every Day			20

To change the sort order, click on any of the column headers in the Promotions window to sort by the values in the selected column.

E.g. Clicking on the Description column header will sort by the Promotion Descriptions.

Clicking on a column header multiple times will alternate between sorting by that column in ascending order or descending order.

As noted above, the Change Priority button will be greyed out when the Promotions are not sorted by the Priority.

When the Promotions window is closed/opened, it will revert to sorting Promotions by Priority in ascending order which will also re-enable access to the Change Priority button.

Alternatively, the Priority column header can be pressed to sort the Promotions by Priority, which will re-enable access to the Change Priority button (Promotions must be sorted in Priority ascending order for the "Change Priority" button to be available).



Description

Promotions

22 records

All Promotions

--Expiring--





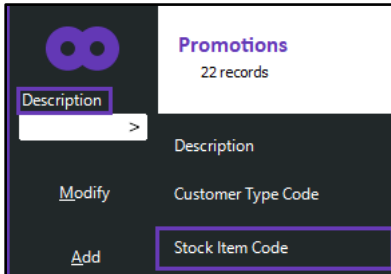


Code	Description	Group	Discount	Date Range	Time Range	Days	Selection Range	Cust Type Range	Priority
------	-------------	-------	----------	------------	------------	------	-----------------	-----------------	----------

IP-7826 – Promotions Screen – Filter Promotions by Stock Code

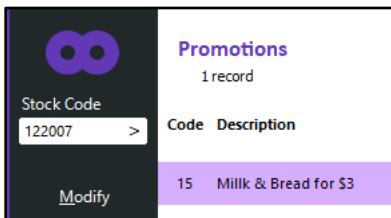
This functionality introduces the ability to filter the Promotions screen by Stock Code. The Promotions window will be filtered by Promotions that contain the Stock Item Code in one of their Trip Condition Sets.

To use this functionality, go to: Back Office > File > Sales > Promotions > Promotions. On the top-left corner of the Promotions window, click on the Description button to display a list of available search types and select the "Stock Item Code" option:



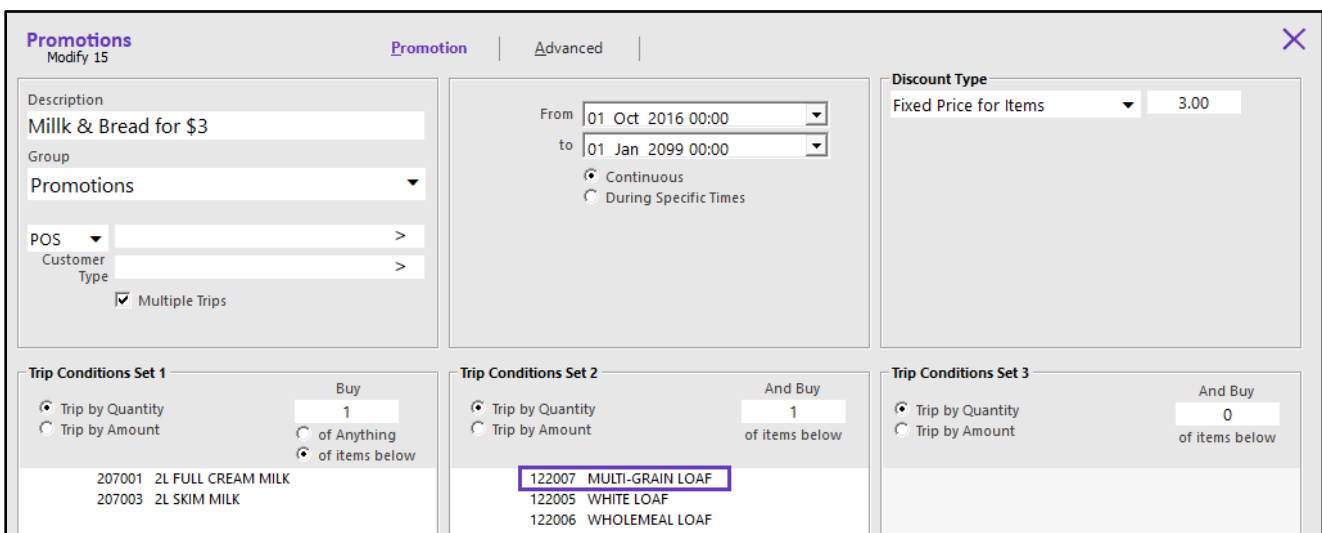
The screenshot shows the 'Promotions' window with 22 records. A dropdown menu is open, showing search types: Description, Modify, Add, Customer Type Code, and Stock Item Code. The 'Stock Item Code' option is highlighted.

In the Stock Code field, enter the Stock Item Code. Alternatively, press the ">" button within the field to open the Stock Item grid to search and select the required Stock Item. Once a Stock Item has been selected, the field will be populated with the Stock Item Code and the Promotions window will be filtered by Promotions that contain the Stock Item in one of their Trip Condition Sets.



The screenshot shows the 'Promotions' window with 1 record. The 'Stock Code' field is populated with '122007'. The record is highlighted: 15 Milk & Bread for \$3.

Modifying the Promotion will show the Stock Item Code in one of the Trip Condition Sets.



The screenshot shows the 'Promotions' window in 'Modify' mode for promotion 15. The description is 'Milk & Bread for \$3'. The 'Discount Type' is 'Fixed Price for Items' with a value of 3.00. The 'Trip Conditions Set 2' is highlighted, showing the 'And Buy' section with '122007 MULTI-GRAIN LOAF' selected. The 'Trip Conditions Set 1' shows items 207001 2L FULL CREAM MILK and 207003 2L SKIM MILK. The 'Trip Conditions Set 3' shows items 122005 WHITE LOAF and 122006 WHOLEMEAL LOAF.

IP-7888 – Customer Reward Promotion – Support for \$ Discount off Total

This functionality introduces the ability to set a Discount Type of “\$ Discount off Total” when creating or modifying a Customer Reward Promotion.

To use this Discount Type, go to:

Back Office > File > Sales > Promotions > Customer Reward Promotions > Add/Modify.

Create or modify the Promotion as required.

Ensure that the Discount Type is set to “\$ Discount off Total” and enter a dollar discount value.

Reward Promotions

Add New

[Promotion](#) | [Advanced](#)

✕

Description
\$5 off for \$50 spent on Entree

Group
Promotions

POS
Customer Type

From
01 Jun 2026 00:00

to
01 Jun 2027 00:00

OR

Search Last
Days

Discount Type
\$ Discount off Total 5.00

Trip Conditions Set 1

Spend
50.00
on items below

☐ Trip by Quantity

☒ Trip by Amount

DPT 106 ENTRÉE

Delete Promotion Link Enquiry Add Department Add Stock Item

Reward Item to be Discounted

DPT 106 ENTRÉE

Delete Promotion Link Enquiry Add Department Add Stock Item

When the Customer Reward Promotion is triggered, the POS Screen will trigger a Tripped Promotions prompt. Press the "Redeem" button to redeem the Promotion.

Tripped Promotions	# Rewards
\$5 off for \$50 spent on Entree	1

Rewards Progress	Required to Trip
\$5 off for \$50 spent on Entree	Spend \$26.00 more
Spend \$300 Get \$30 Coupon	Spend \$92.00 more
Tea/Coffee: Buy 10 Get 1 Free	Buy 4 more

Rewards in this Sale
DUCK

Don't Redeem

Redeem

The amount will be discounted from the Reward Items/Departments to be Discounted as configured in the Customer Reward Promotion.

v10 Build 1 DevRev 44 02 Jun 10:25 POS 2 Jeremy STANDARD #657 >>>		
Sarah Charlton - 738 Points (\$73.80)		
PASTA	1	11.00
-1.10 \$5 off for \$50 spent on Entree		
BEEF	1	13.00
-1.30 \$5 off for \$50 spent on Entree		
LAMB	1	12.00
-1.20 \$5 off for \$50 spent on Entree		
DUCK	1	14.00
-1.40 \$5 off for \$50 spent on Entree		
\$5 off for \$50 spent on Entree	1	-5.00
738 Points (\$73.80)		
4x	\$45.00	

Reports

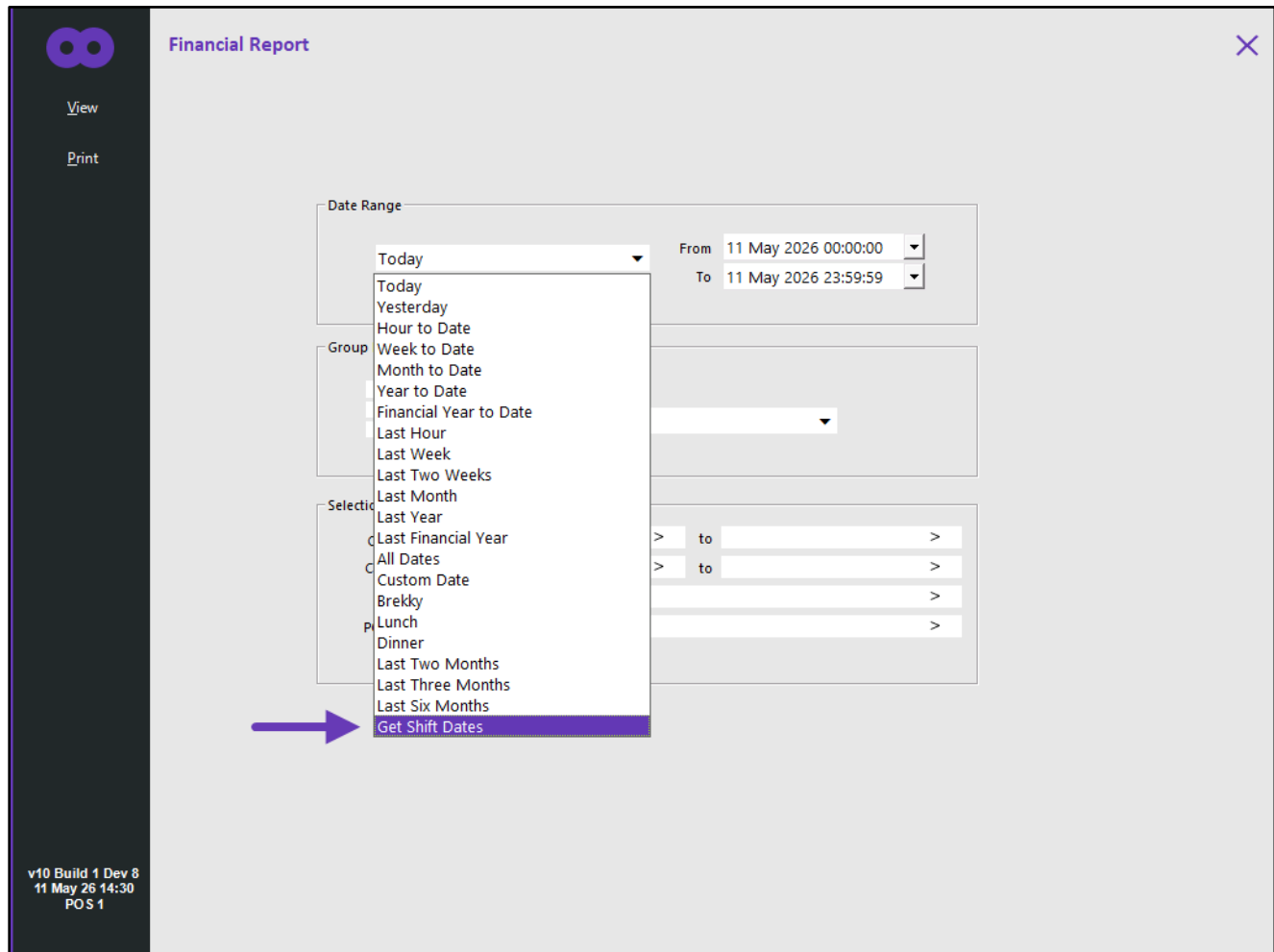
IP-7915 – Reports Custom Date – Ability to choose POS Shift Date Ranges

This functionality adds a new “Get Shift Dates” option which appears in the Date Range dropdown box.

This option can be used to get a list of Shift Dates, then select a Shift Date from the list.

The Date and Time when the Shift started and ended will be populated into the From/To fields.

Go to: Back Office > Reports > Select a Report Category (e.g. Financial, Sales, Stock Control, etc.) > Select a Report.
Within the Date Range dropdown box, select “Get Shift Dates”



The screenshot shows the 'Financial Report' interface. On the left, there is a sidebar with the OLIO logo, 'View', and 'Print' buttons. The main area is titled 'Financial Report' and contains a 'Date Range' dropdown menu. The dropdown menu is open, showing a list of options: Today, Yesterday, Hour to Date, Week to Date, Month to Date, Year to Date, Financial Year to Date, Last Hour, Last Week, Last Two Weeks, Last Month, Last Year, Last Financial Year, All Dates, Custom Date, Brekky, Lunch, Dinner, Last Two Months, Last Three Months, Last Six Months, and 'Get Shift Dates'. A red arrow points to the 'Get Shift Dates' option. To the right of the dropdown, there are 'From' and 'To' date/time fields, both showing '11 May 2026 00:00:00' and '11 May 2026 23:59:59' respectively. Below these fields, there are several empty input fields with arrows, likely for additional date range selections.

A new window will be displayed with the following options:

- POS – All POS Terminals, list of POS Terminals.
- Dates – All Dates, This Week, This Month, This Year, Last Week, Last Month, Last 2 Months, Last 3 Months, Last 6 Months, Last Year.
- Sites – All Sites, List of Sites.
- Accounting Periods Only – This checkbox will only appear if an Accounting Interface exists in the License. Enabling this checkbox will filter the list so that only Accounting Periods will be shown.
- OK button.

Select a Shift > Press “OK”.

If “Accounting Periods Only” is selected, the list will be filtered accordingly:

POS All POS Terminals

Dates All Dates

Site All Sites

☒ Accounting Periods Only

OK

ID	Period Start	Period End
10	01 Jan 2015 00:00:00	25 Aug 2025 11:30:10
12	25 Aug 2025 11:30:11	26 Aug 2025 11:38:01
23	26 Aug 2025 11:38:02	04 Dec 2025 15:57:31
25	04 Dec 2025 15:57:32	04 Dec 2025 16:12:52

View

Print

v10 Build 1 Dev 8

11 May 26 14:13

POS 1

Financial Repo

POS All POS Terminals

Dates All Dates

Site All Sites

☐ Accounting Periods Only

OK

ID	Shift Start	Shift End	POS
9	21 Mar 2019 10:02:53	25 Aug 2025 11:29:50	1
11	25 Aug 2025 11:29:50	26 Aug 2025 11:37:43	1
16	02 Dec 2025 15:32:23	04 Dec 2025 15:27:35	1
17	03 Dec 2025 13:56:04	04 Dec 2025 15:27:57	2
18	01 Jan 2016 00:00:00	04 Dec 2025 15:51:53	901
19	01 Jan 2016 00:00:00	04 Dec 2025 15:52:17	902
20	01 Jan 2016 00:00:00	04 Dec 2025 15:52:34	903
21	01 Jan 2016 00:00:00	04 Dec 2025 15:52:53	963
22	01 Jan 2016 00:00:00	04 Dec 2025 15:53:11	967
24	04 Dec 2025 15:27:35	04 Dec 2025 16:12:31	1
26	04 Dec 2025 16:12:31	10 Apr 2026 10:19:17	1

The Date/Time when the Shift started and ended will be populated in the From/To fields.



[View](#)
[Print](#)

Financial Report

Date Range

Custom Date

From04 Dec 2025 15:27:35

To04 Dec 2025 16:12:31

Group by

☐ POS System

☐ Clerk

☐ Location

Options

Sort by

Clerk Code

Selection Range

Clerk Code

>

to

>

Clerk Name

>

to

>

Location

>

>

POS System

1

>

v10 Build 1 Dev 8
11 May 26 14:43
POS 1

Run the Report to display the results for the selected Shift.

Idealpos user Idealpos POS 1(1)		Financial Report		Printed 11/05/2026 14:45:25 Page 1 of 1	
		04 Dec 2025 15:27:35 to 04 Dec 2025 16:12:31 POS 1			
	Quantity	Amount		Quantity	Amount
Gross Sales	36.00	120.00	Transactions	12	
ST Discount 1	0	0.00	Sales	12	
ST Discount 2	0	0.00	No-Sales	0	
ST Discount 3	0	0.00			
ST Discount 4	0	0.00	Average \$ per Sale		10.00
Subtotal Surcharges	0	0.00	Refunds	0	0.00
Promotions	0	0.00	Void	0	0.00
Item Discount	0	0.00	Void Mode Transactions	0	0.00
Item Disc 2	0	0.00	Void Entire Sales		0.00
Item Disc 3	0	0.00	Non-Turnover Sales	0	0.00
Item Disc 4	0	0.00			
% Item Surcharges	0	0.00	Cost of Sales		9.51
Points Redemptions	0	0.00	\$ Margin		99.57
NETT Sales (incl. tax)		120.00	Gross Profit (%)		91.3
Rounding		0.00	<u>Tax Amounts</u>		
TIPS IN	0	0.00	Amount	Sales	
PAID IN	0	0.00	GST	10.92	120.00
GV PURCHASE	0	0.00			
RA 4	0	0.00			
TIPS OUT		0.00			
PAID OUT		0.00			
PO 3		0.00			
PO 4		0.00			
		120.00			
			GST Reportable Sales		120.00
<u>AMOUNTS TENDERED FOR SALES</u>		<u>BANKING</u>			
TENDER 19	1	10.00	TENDER 19		10.00
TENDER 20	1	10.00	TENDER 20		10.00
TENDER 21	1	10.00	TENDER 21		10.00
TENDER 22	1	10.00	TENDER 22		10.00
TENDER 23	1	10.00	TENDER 23		10.00
TENDER 24	1	10.00	TENDER 24		10.00
TENDER 25	1	10.00	TENDER 25		10.00
TENDER 26	1	10.00	TENDER 26		10.00
TENDER 27	1	10.00	TENDER 27		10.00
TENDER 28	1	10.00	TENDER 28		10.00
TENDER 29	1	10.00	TENDER 29		10.00
TENDER 30	1	10.00	TENDER 30		10.00
		120.00			120.00
		120.00			
<u>SALES CATEGORIES</u>					
BEVERAGE		120.00			
		120.00			
Total FOOD	0.00		Covers		0
Total BEVERAGE	120.00		Average FOOD per Cover		0.00
			Average BEVERAGE per Cover		0.00
					0.00

Stock Item Labels

IP-66 – Stock Item Labels – Option to Override Font

This functionality introduces the ability to override the font when printing Stock Item Labels.

A new "Override Font Name" dropdown box is available within the Labels function which can be used to select the Font that will be used to print the label.

The selected font will be used for the Stock Item Description, Barcode, Sell Price and any other details that appear on the label.

This function is only available when the Output To option is set as "Idealpos A4 Labels".

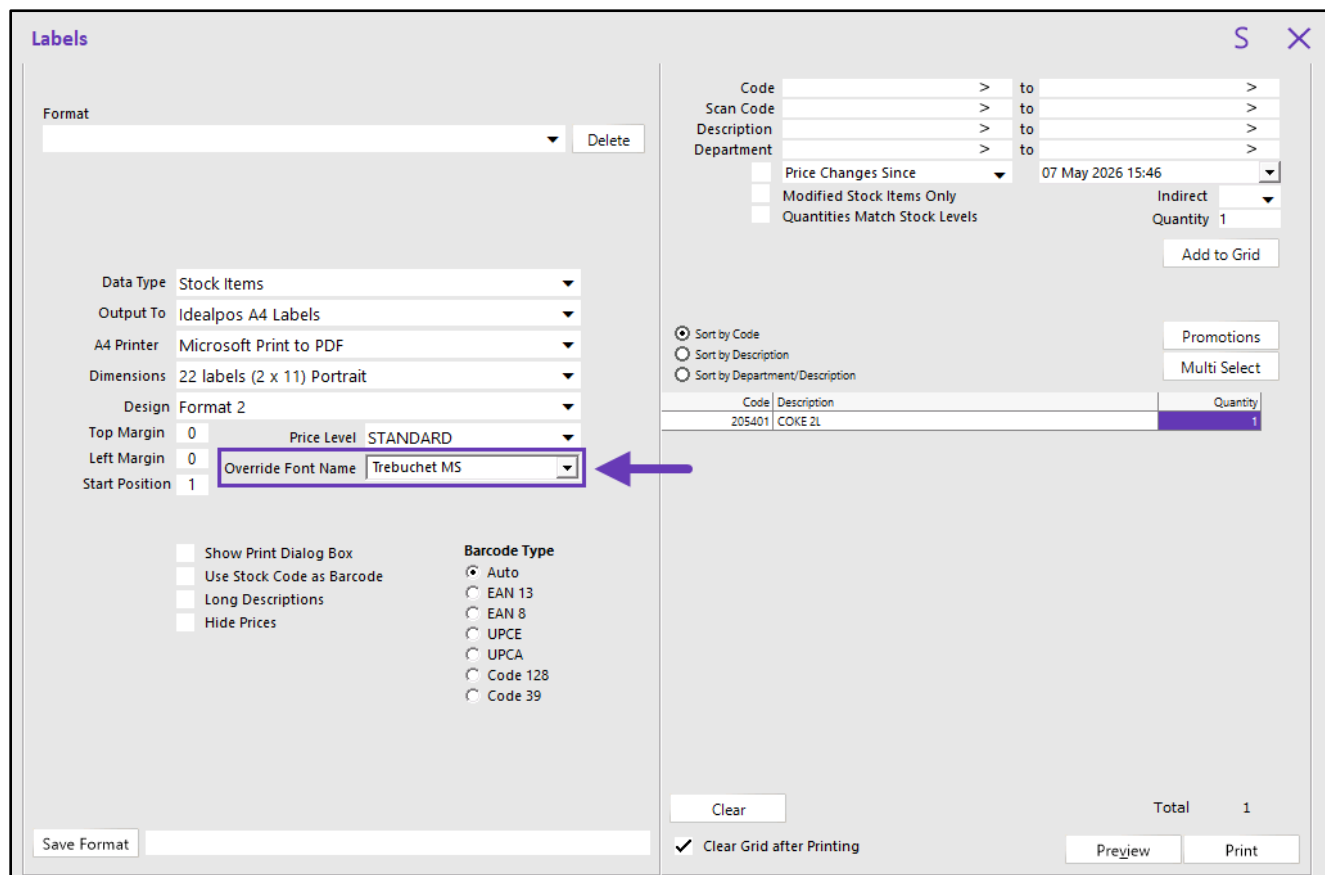
To use this functionality, go to: Back Office > Utilities > Labels.

Add the required Stock Items to request labels; use the selection criteria on the top-right corner (Code/Scan Code/Description/Department) > Add to Grid or press the Multi Select button to open the Stock Items Grid and hold CTRL + Click on the required items to request labels for).

Ensure that Output To is set to "Idealpos A4 Labels".

Using the Override Font Name dropdown box, select the Font to use for the labels.

When the Override Font Name dropdown box is blank, Idealpos will use the default Font Name.



Labels

Format

Data Type:

Output To:

A4 Printer:

Dimensions:

Design:

Top Margin: Price Level:

Left Margin:

Start Position: **Override Font Name**

☐ Show Print Dialog Box ☐ Use Stock Code as Barcode ☐ Long Descriptions ☐ Hide Prices

Barcode Type

☒ Auto ☐ EAN 13 ☐ EAN 8 ☐ UPCE ☐ UPCA ☐ Code 128 ☐ Code 39

Code > to >

Scan Code > to >

Description > to >

Department > to >

☐ Price Changes Since

☐ Modified Stock Items Only

☐ Quantities Match Stock Levels

☒ Sort by Code ☐ Sort by Description ☐ Sort by Department/Description

Code	Description	Quantity
205401	COKE 2L	1

☒ Clear Grid after Printing

Total: 1

When labels are previewed or printed, the selected Font will be used.

COKE 2L



\$2.50

IP-7756 – Stock Item Labels – Add Stock Items by Promotion

This functionality introduces the ability to add Stock Items by Promotion to the Labels screen.

This functionality currently supports Promotions which have their Discount Type set to "Unit Price Each".

Also note that this is designed for Promotions which only have Stock Items in Trip Condition Set 1.

This functionality is not designed for Promotions that require the purchase of Stock Items from multiple Trip Condition Sets.

To use this functionality, go to: Back Office > Utilities > Labels > Promotions.

Labels

Format

▼

Delete

Data Type

Stock Items

▼

Output To

Idealpos A4 Labels

▼

A4 Printer

Microsoft Print to PDF

▼

Dimensions

22 labels (2 x 11) Portrait

▼

Design

Format 1

▼

Top Margin

0

Price Level

STANDARD

▼

Left Margin

0

Override Font Name

▼

Start Position

1

☐ Show Print Dialog Box
 ☐ Use Stock Code as Barcode
 ☐ Long Descriptions
 ☐ Hide Prices

Barcode Type

☒ Auto
 ☐ EAN 13
 ☐ EAN 8
 ☐ UPCE
 ☐ UPCA
 ☐ Code 128
 ☐ Code 39

Save Format

Code

>

to

>

Scan Code

>

to

>

Description

>

to

>

Department

>

to

>

☐ Price Changes Since

07 May 2026 16:31

▼

☐ Modified Stock Items Only

Indirect

▼

☐ Quantities Match Stock Levels

Quantity 1

▼

Add to Grid

☒ Sort by Code
 ☐ Sort by Description
 ☐ Sort by Department/Description

Promotions

Multi Select

Code

Description

Quantity

☒ Clear Grid after Printing

Preview

Print

The Promotions screen will open.

Select the Promotions to print Labels > OK.

When selecting Promotions, Multi Select functionality is available.

To select multiple Promotions, hold down CTRL + click on each required Promotion.

To select a range of Promotions, select the first Promotion, then hold down the Shift key and press the last Promotion in the range. All Promotions between the first and last Promotion will be selected.

Press the "OK" button on the top-left corner to add the Stock Items from the selected Promotions.



Description

OK

Copy

Change Priority

Import

Hide Expired

v10 Build 1 Dev 8
08 May 26 16:34
POS 2

Promotions

23 records

All Promotions

--Expiring--

26

1.25L Soft Drink Specials

Promotions

\$1.49 Each

01 May 26 - 01 Jun 26

All Day

Every Day

6

10% off RTD Singles

Promotions

10% off

01 Oct 16 - 01 Jan 99

All Day

Every Day

4

21

2 Flat Whites 25% Off

Promotions

25% off

01 Jan 17 - 01 Jan 99

All Day

Every Day

11

2 School Outfits Bonus Cap

Promotions

Bonus Item

01 Oct 16 - 01 Jan 99

All Day

Every Day

17

20% Off Bananas After 1pm

Promotions

20% off

01 Oct 16 - 01 Jan 99

13:00 - 14:59

Every Day

10

20% Off Most Exp. Dessert

Promotions

20% off expensive

01 Oct 16 - 01 Jan 99

17:00 - 23:59

Every Day

27

2L Soft Drink Specials

Promotions

\$1.99 Each

01 May 26 - 01 Jun 26

All Day

Every Day

18

35% Off Bananas After 3pm

Promotions

35% off

01 Oct 16 - 01 Jan 99

15:00 - 23:59

Every Day

14

5KG Bulk Buy 10% Discount

Promotions

10% off

01 Oct 16 - 01 Jan 99

All Day

Every Day

16

Buy 2 Milk for \$3

Promotions

\$3.00 Price

01 Oct 16 - 01 Jan 99

All Day

Every Day

25

CHICKEN PIZZA & COKE SPECIAL

Promotions

\$10.00 Price

01 May 26 - 01 Jun 26

All Day

Every Day

12

Cocktail Happy Hour \$3 Off

Promotions

\$3.00 off Each

01 Oct 16 - 01 Jan 99

17:30 - 19:00

Every Day

7

Corona Bucket Stubby Cooler

Promotions

Bonus Item

01 Oct 16 - 01 Jan 99

All Day

Every Day

22

Daily Specials \$4 Off

Promotions

\$4.00 off

01 Jan 17 - 01 Jan 99

All Day

Every Day

8

Main Meal Buy 1 Get 1 Free

Promotions

100% off cheapest

01 Oct 16 - 01 Jan 99

All Day

Every Day

15

Milk & Bread for \$3

Promotions

\$3.00 Price

01 Oct 16 - 01 Jan 99

All Day

Every Day

5

Salad Deal \$1.50 Off

Promotions

\$1.50 off

01 Oct 16 - 01 Jan 99

All Day

Every Day

9

Sides Only \$3

Promotions

\$3.00 Each

01 Oct 16 - 01 Jan 99

All Day

Every Day

20

Snack Pack Large

Promotions

\$3.00 off Total

01 Oct 16 - 01 Jan 99

All Day

Every Day

The Stock Items from the Trip Condition Set 1 of selected Promotions will be added to the Labels window.

Labels

Format
Delete

Data Type: Stock Items
Output To: Idealpos A4 Labels
A4 Printer: Microsoft Print to PDF
Dimensions: 22 labels (2 x 11) Portrait
Design: Format 1
Top Margin: 0
Left Margin: 0
Start Position: 1
Price Level: STANDARD
Override Font Name:

☐ Show Print Dialog Box
☐ Use Stock Code as Barcode
☐ Long Descriptions
☐ Hide Prices

Barcode Type
☒ Auto
☐ EAN 13
☐ EAN 8
☐ UPCE
☐ UPCA
☐ Code 128
☐ Code 39

Save Format

Code
Scan Code
Description
Department

>
>
>
>

to
to
to
to

>
>
>
>

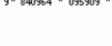
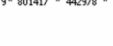
Price Changes Since: 07 May 2026 16:31
Modified Stock Items Only
Quantities Match Stock Levels
Indirect
Quantity: 1
Add to Grid

☒ Sort by Code
☐ Sort by Description
☐ Sort by Department/Description
Promotions
Multi Select

Code	Description	Quantity
205301	COKE 1.25L [26]	1
205302	DIET COKE 1.25L [26]	1
205303	COKE ZERO 1.25L [26]	1
205304	SPRITE 1.25L [26]	1
205305	LIFT 1.25L [26]	1
205306	DRY GINGER 1.25L [26]	1
205307	FANTA 1.25L [26]	1
205308	TONIC 1.25L [26]	1
205309	SODA WATER 1.25L [26]	1
205401	COKE 2L [27]	1
205402	DIET COKE 2L [27]	1
205403	COKE ZERO 2L [27]	1
205404	SPRITE 2L [27]	1
205405	LIFT 2L [27]	1
205406	DRY GINGER 2L [27]	1
205407	FANTA 2L [27]	1
205408	TONIC 2L [27]	1

Clear
Total: 17
☒ Clear Grid after Printing
Preview
Print

Select the Label format on the left-hand side of the window and Print/Preview the Labels as required.

COKE 1.25L  9 814998 569231	\$1.49	DIET COKE 1.25L  9 806923 667608	\$1.49
COKE ZERO 1.25L  9 878295 896575	\$1.49	SPRITE 1.25L  9 878953 972351	\$1.49
LIFT 1.25L  9 823247 413232	\$1.49	DRY GINGER 1.25L  9 821628 546418	\$1.49
FANTA 1.25L  9 824582 417787	\$1.49	TONIC 1.25L  9 879957 992543	\$1.49
SODA WATER 1.25L  9 808478 303415	\$1.49	COKE 2L  9 861576 846574	\$1.99
DIET COKE 2L  9 805912 478340	\$1.99	COKE ZERO 2L  9 857733 878816	\$1.99
SPRITE 2L  9 840964 095909	\$1.99	LIFT 2L  9 801417 442978	\$1.99
DRY GINGER 2L  9 842208 099452	\$1.99	FANTA 2L  9 835501 150425	\$1.99
TONIC 2L  9 859323 939907	\$1.99		

IP-7846 – Stock Item Labels – Option to use Long Descriptions

This functionality introduces the ability to use Long Descriptions (Description 3) when printing Stock Item Labels. This option is available for Idealpos A4 Labels and Idealpos Continuous Labels.

Note that depending on how long the Stock Item Description is, it may overlap other label elements, or the description may be cut off.

When using this functionality with Idealpos A4 Labels, the Preview button can be used to get a visual representation of how the Long Description will appear on the selected Label Dimensions and Design.

To use this functionality, go to: Back Office > Utilities > Labels.

Add the required Stock Items to request labels; use the selection criteria on the top-right corner (Code/Scan Code/Description/Department) > Add to Grid or press the Multi Select button to open the Stock Items Grid and hold CTRL + Click on the required items to request labels for).

Enable the "Long Descriptions" checkbox.

Labels

Format

▼

Delete

Data Type

Stock Items

▼

Output To

Idealpos A4 Labels

▼

A4 Printer

Microsoft Print to PDF

▼

Dimensions

22 labels (2 x 11) Portrait

▼

Design

Format 1

▼

Top Margin

0

Price Level

STANDARD

▼

Left Margin

0

Override Font Name

▼

Start Position

1

☐ Show Print Dialog Box
 ☐ Use Stock Code as Barcode
 ☒ Long Descriptions
 ☐ Hide Prices

Barcode Type

☒ Auto
 ☐ EAN 13
 ☐ EAN 8
 ☐ UPCE
 ☐ UPCA
 ☐ Code 128
 ☐ Code 39

Code

>

to

>

Scan Code

>

to

>

Description

>

to

>

Department

>

to

>

Price Changes Since

▼

10 May 2026 11:46

▼

Modified Stock Items Only

Indirect

▼

Quantities Match Stock Levels

Quantity

1

Add to Grid

Promotions

Multi Select

Sort by Code

Sort by Description

Sort by Department/Description

Code	Description	Quantity
100	LONG STOCK ITEM DESCRIPTION 1	1
101	LONG STOCK ITEM DESCRIPTION 2	1
102	LONG STOCK ITEM DESCRIPTION 3	1
103	LONG STOCK ITEM DESCRIPTION 4	1

Clear

Total 4

☒ Clear Grid after Printing

Preview

Print

Save Format

▼

When labels are printed or previewed, the Long Description will be used.

THIS IS A LONG STOCK ITEM DESCRIPTION 1



\$10.00

THIS IS A LONG STOCK ITEM DESCRIPTION 2



\$10.00

THIS IS A LONG STOCK ITEM DESCRIPTION 3



\$10.00

THIS IS A LONG STOCK ITEM DESCRIPTION 4



\$10.00

IP-7857 – Stock Item Labels – “Full Page (1x1) Portrait” and “8 Labels (4x2) Landscape” Formats

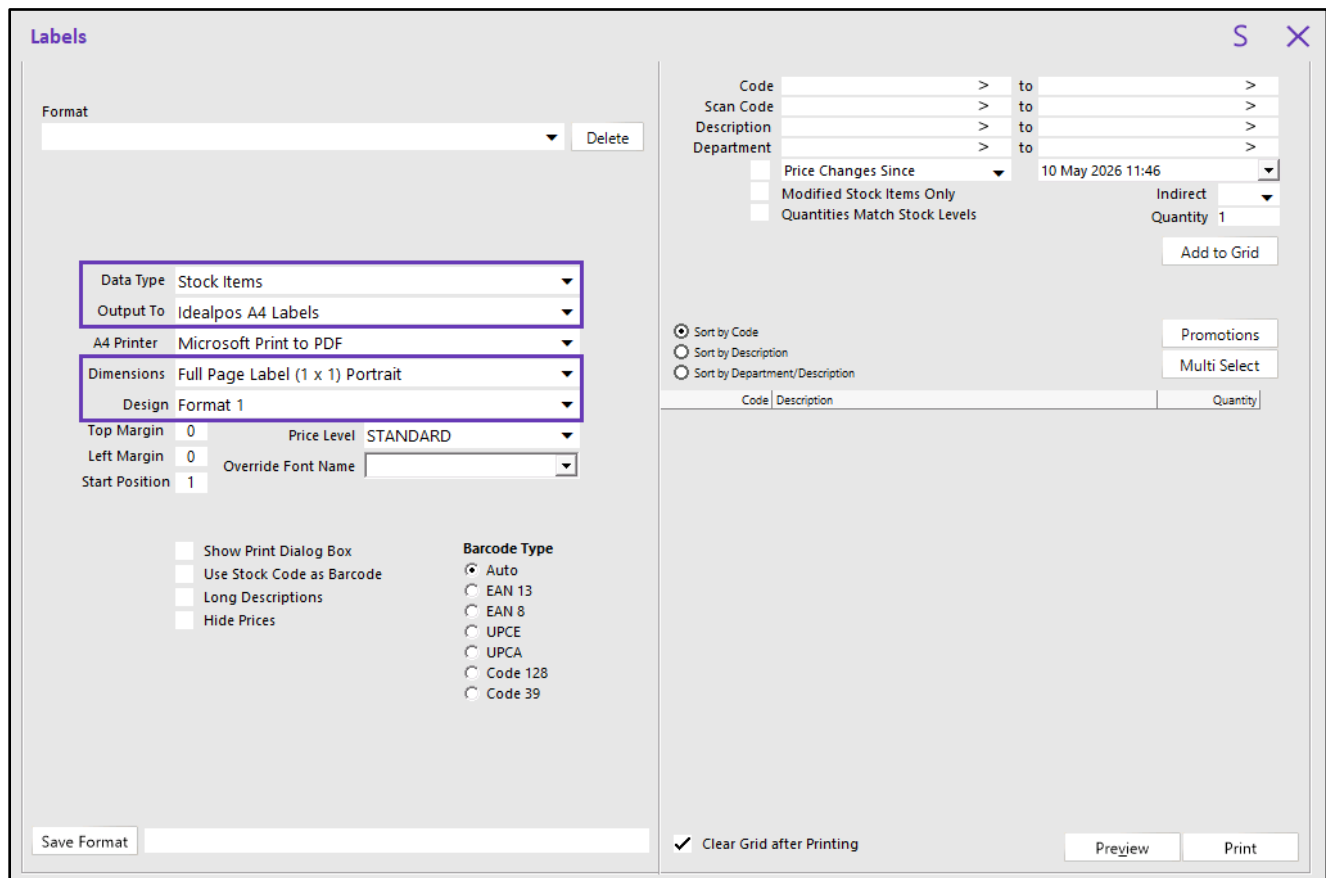
This functionality adds the following two new Label Formats to Idealpos Labels:

- Full Page (1x1) Portrait
- 8 Labels (4x2) Landscape

To use these new Label Formats, go to: Back Office > Utilities > Labels.

Select the following options on the left-hand side of the Labels window:

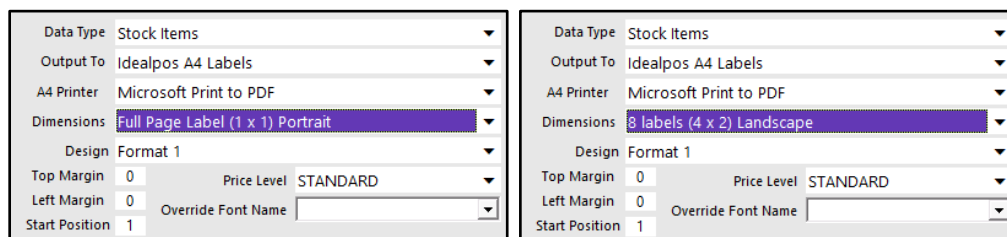
- **Data Type:** Stock Items
- **Output To:** Idealpos A4 Labels
- **Dimensions:** Full Page Label (1 x 1) Portrait or 8 Labels (4 x 2) Landscape
- **Design:** Format 1



The screenshot shows the 'Labels' window with the following configuration:

- Format:** (Empty dropdown)
- Data Type:** Stock Items
- Output To:** Idealpos A4 Labels
- A4 Printer:** Microsoft Print to PDF
- Dimensions:** Full Page Label (1 x 1) Portrait
- Design:** Format 1
- Top Margin:** 0
- Left Margin:** 0
- Start Position:** 1
- Price Level:** STANDARD
- Barcode Type:** Auto
- Show Print Dialog Box:** ☐
- Use Stock Code as Barcode:** ☐
- Long Descriptions:** ☐
- Hide Prices:** ☐
- Sort by:** Code
- Quantity:** 1
- Clear Grid after Printing:** ☒

In the Dimensions dropdown box, select either Full Page Label (1 x 1) Portrait or 8 labels (4 x 2) Landscape.



The two screenshots show the 'Dimensions' dropdown menu with the following options:

- Full Page Label (1 x 1) Portrait
- 8 labels (4 x 2) Landscape

Add the Stock Items which require labels using one of the below methods:

- Use the selection criteria on the top-right corner (Code/Scan Code/Description/Department) > Add to Grid.
- Press the Multi Select button to open the Stock Items Grid and hold CTRL + Click on the required Stock Items).
- Press Promotions > Select Promotions to add Stock Items (as outlined in IP-7756 – Stock Item Labels – Add Stock Items by Promotion); note that if adding items via the Promotions button, this only supports Promotions which have their Discount Type set to “Unit Price Each”.

Labels
S
X

Format

Delete

Data Type
Stock Items

Output To
Idealpos A4 Labels

A4 Printer
Microsoft Print to PDF

Dimensions
8 labels (4 x 2) Landscape

Design
Format 1

Top Margin
0
Price Level
STANDARD

Left Margin
0
Override Font Name

Start Position
1

☐ Show Print Dialog Box
☐ Use Stock Code as Barcode
☐ Long Descriptions
☐ Hide Prices

Barcode Type
☒ Auto
☐ EAN 13
☐ EAN 8
☐ UPCE
☐ UPCA
☐ Code 128
☐ Code 39

Code
>
to
>

Scan Code
>
to
>

Description
>
to
>

Department
>
to
>

☐ Price Changes Since
10 May 2026 11:46

☐ Modified Stock Items Only
Indirect

☐ Quantities Match Stock Levels
Quantity 1

Add to Grid

☒ Sort by Code
☐ Sort by Description
☐ Sort by Department/Description

Promotions

Multi Select

Code
Description
Quantity

Save Format

☒ Clear Grid after Printing

Preview
Print

Code	Description	Quantity
205401	COKE 2L	1
205402	DIET COKE 2L	1
205403	COKE ZERO 2L	1
205404	SPRITE 2L	1
205405	LIFT 2L	1
205406	DRY GINGER 2L	1
205407	FANTA 2L	1
205408	TONIC 2L	1

Clear

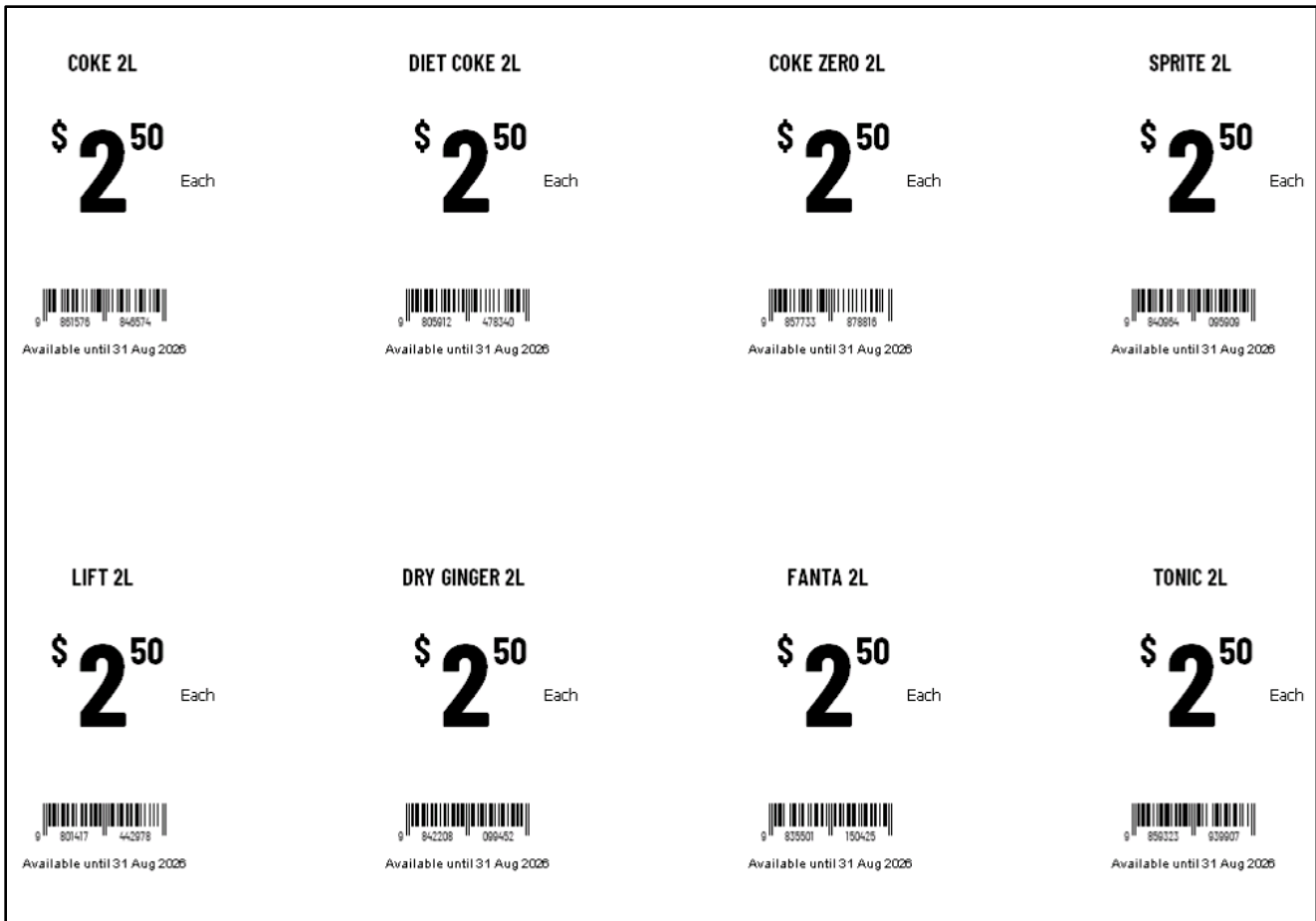
Total
8

☒ Clear Grid after Printing

Preview
Print

The labels will be Previewed/Printed using the selected format.

The following example shows the 8 labels (4 x 2) Landscape format:



The following example shows the Full Page Label (1 x 1) Portrait format:



Surcharges

IP-7800 – Surcharges – Filter by Customer Type

This functionality introduces the ability to configure Surcharges to either apply or exclude specific Customer Types. To configure this functionality, go to: Back Office > File > Sales > Surcharges > Add/Modify a Surcharge.

A new "Customer Type" field is available at the bottom of the window.

Customer Types can be entered as a range (e.g. 1-5), a comma separated list (e.g. 1,2,3) or as a combination of both (e.g. 1,3-5).

To exclude the Surcharge from applying to the specified Customer Types, enable the "Exclude" checkbox.

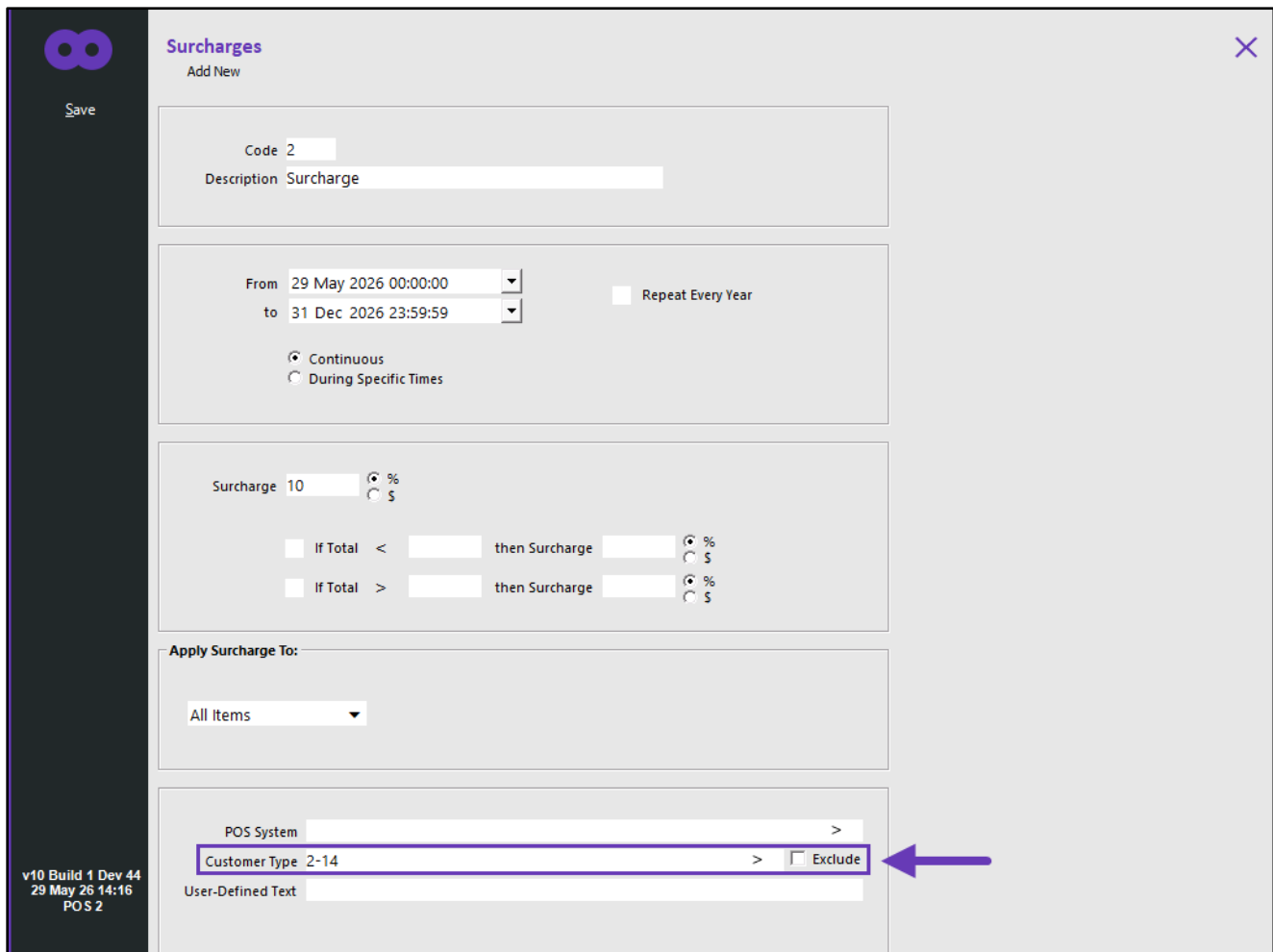
To apply the Surcharge to the specified Customer Types, leave the "Exclude" checkbox as unchecked.

Note: The state of the Exclude checkbox will affect whether the Surcharge applies to non-Customer sales when the Customer Types field contains Customer Type Codes.

E.g. If Exclude is unchecked and Customer Types have been specified, it will not apply to non-Customer sales.

If Exclude is checked and Customer Types have been specified, it will apply to non-Customer sales.

Press the "Save" button on the top-left corner once it has been configured as required.



Surcharges
Add New

Code: 2
Description: Surcharge

From: 29 May 2026 00:00:00
to: 31 Dec 2026 23:59:59
Repeat Every Year

☒ Continuous
☐ During Specific Times

Surcharge: 10 %
\$

☐ If Total < then Surcharge %
\$
☐ If Total > then Surcharge %
\$

Apply Surcharge To:
All Items

POS System: >
Customer Type: 2-14
Exclude ☒
User-Defined Text

Save

v10 Build 1 Dev 44
29 May 26 14:16
POS 2

Tender Types

IP-7990 – Tender Surcharges – Support for Multiple Surcharges on the same Tender

This functionality introduces the ability to apply multiple Surcharges to the same Tender.

E.g. If a percentage surcharge applies to a Tender Type, performing multiple split payments to the same Tender Type would previously only apply the surcharge on the first instance that the Tender Type was used.

Any subsequent payments to the same Tender Type would result in the surcharge not applying.

This functionality introduces support for Multiple Surcharges to apply to the same Tender Type, ensuring that each time the Tender Type is used to perform a split payment in the one sale, the surcharge will be applied correctly.

There is no additional configuration required to toggle this option on/off (if the Tender Type has a surcharge configured).

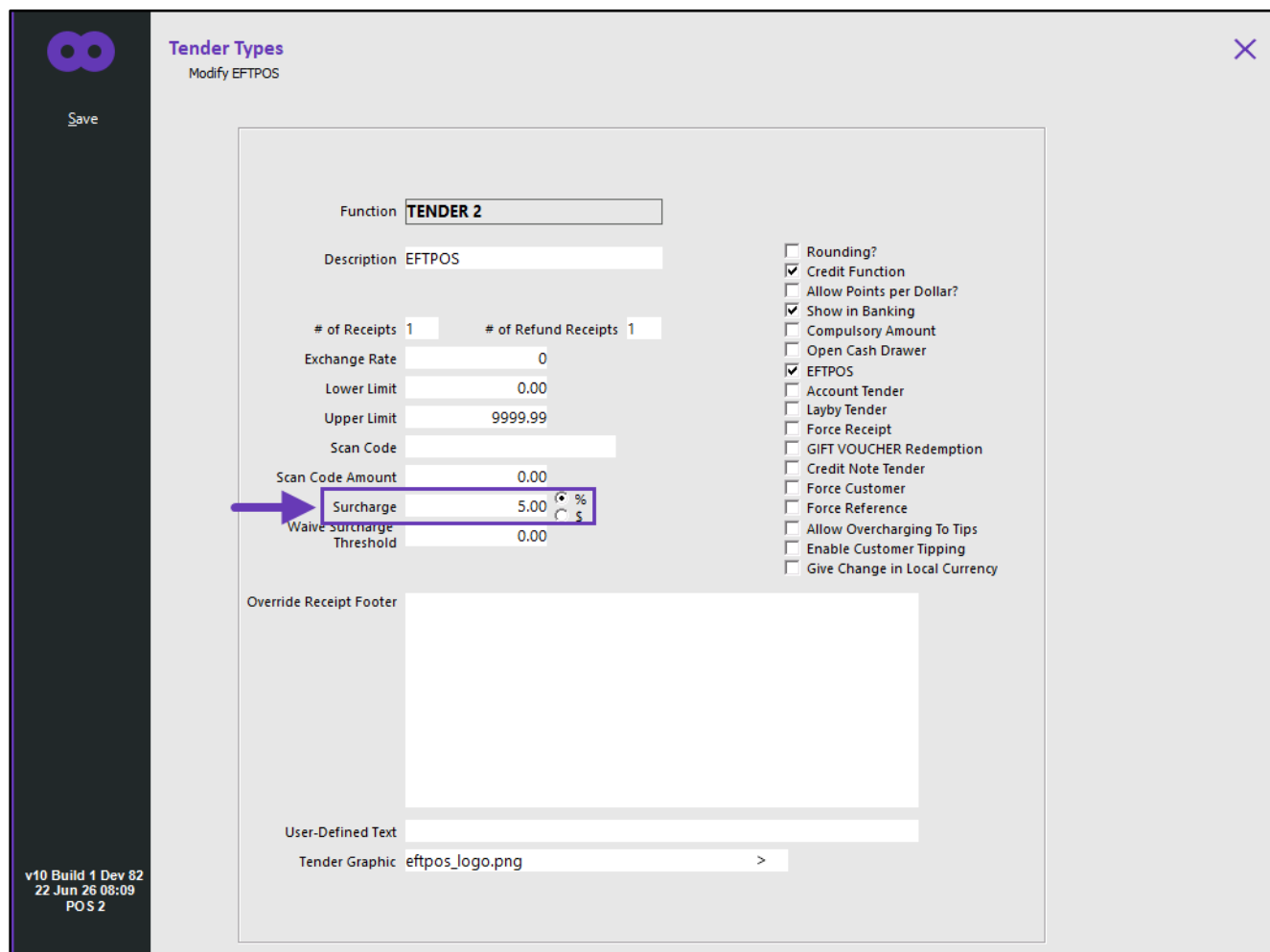
To check the Tender Type Surcharge Configuration, go to: Back Office > Setup > Tender Types > Select a Tender Type > Modify.

Check the Surcharge field and ensure that a surcharge has been configured accordingly as required.

When configuring surcharges on Tender Types, ensure that the value entered is compliant with local regulations.

Refer to your local laws that govern whether surcharging is permitted and the surcharge amounts that are allowed.

After the Tender Type has been adjusted as necessary, press the "Save" button on the top-left corner.



Tender Types
Modify EFTPOS

Function: **TENDER 2**

Description: EFTPOS

of Receipts: 1 # of Refund Receipts: 1

Exchange Rate: 0

Lower Limit: 0.00

Upper Limit: 9999.99

Scan Code:

Scan Code Amount: 0.00

Surcharge: 5.00 %

Waive Surcharge Threshold: 0.00

Override Receipt Footer:

User-Defined Text:

Tender Graphic: eftpos_logo.png

Save

☐ Rounding?
☒ Credit Function
☐ Allow Points per Dollar?
☒ Show in Banking
☐ Compulsory Amount
☐ Open Cash Drawer
☒ EFTPOS
☐ Account Tender
☐ Layby Tender
☐ Force Receipt
☐ GIFT VOUCHER Redemption
☐ Credit Note Tender
☐ Force Customer
☐ Force Reference
☐ Allow Overcharging To Tips
☐ Enable Customer Tipping
☐ Give Change in Local Currency

v10 Build 1 Dev 82
22 Jun 26 08:09
POS 2

Go to: POS Screen.

Add items to the sale > press the ENTER button to go to the Tender Screen.

On the Tender Screen, enter an amount that is less than the full amount due (e.g. if total sale is \$60.00, enter a value of \$30.00 to split the payment in ½) > Press the Tender Type that has the Surcharge configured.

v10 Build 1 DevRev 82 22 Jun 08:52
POS 2 Jeremy STANDARD #986

CAPPUCCINO	1	3.50
FLAT WHITE	1	3.50
SHORT BLACK	1	3.00
PASTA	1	11.00
BEEF	1	13.00
LAMB	1	12.00
DUCK	1	14.00

RECEIPT
CLERK

PRICE LEVEL
5% ST DISC

CUSTOMER
5% ITEM

BAR TAB
REFUND

PENDING
VOID SALE

TABLE MAP
VOID

7 8 9 CL
4 5 6 NO SALE
1 2 3 X
0 . ENTER

7x
\$60.00

CASH
EFTPOS
AMEX/DINERS
POINTS
GV REDEEM
ACCOUNT

30.00

Balance 60.00



Idealpos displays a prompt with the Surcharge amount.

5% EFTPOS Surcharge of \$1.50
New EFTPOS Total : \$31.50
OK

Tender to the same Tender Type again for the second ½ payment.

v10 Build 1 DevRev 82 22 Jun 08:55
POS 2 Jeremy STANDARD #986

CAPPUCCINO	1	3.50
FLAT WHITE	1	3.50
SHORT BLACK	1	3.00
PASTA	1	11.00
BEEF	1	13.00
LAMB	1	12.00
DUCK	1	14.00
5% EFTPOS Surcharge		1.50

RECEIPT

CLERK

7

8

9

CL

PRICE LEVEL

5% ST DISC

4

5

6

NO SALE

CUSTOMER

5% ITEM

1

2

3

X

BAR TAB

REFUND

PENDING

VOID SALE

TABLE MAP

VOID

0

.

ENTER

7x
\$61.50

CASH	
EFTPOS	31.50
AMEX/DINERS	
POINTS	
GV REDEEM	
ACCOUNT	

30.00

Balance 30.00



Idealpos displays a prompt with the Surcharge amount.
Multiple Surcharges on the same Tender are now supported.

5% EFTPOS Surcharge of \$1.50
New EFTPOS Total : \$31.50

OK